

## NOTICE OF MEETING

# ADULTS & HEALTH SCRUTINY PANEL

**Tuesday, 20th December, 2016, 6.30 pm - Civic Centre, High Road, Wood Green, N22 8LE**

**Members:** Councillors Pippa Connor (Chair), Gina Adamou, Charles Adje, David Beacham, Patrick Berryman, Eddie Griffith and Peter Mitchell

**Co-optees/Non Voting Members:** Helena Kania (Non Voting Co-optee)

Quorum: 3

### 1. **FILMING AT MEETINGS**

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

### 2. **APOLOGIES FOR ABSENCE**

### 3. **ITEMS OF URGENT BUSINESS**

The Chair will consider the admission of any late items of urgent business (late items will be considered under the agenda item where they appear. New items will be dealt with as noted below).

#### **4. DECLARATIONS OF INTEREST**

A Member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

(i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and

(ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Members' Register of Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interest are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct.

#### **5. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS**

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

#### **6. MINUTES (PAGES 1 - 6)**

To approve the minutes of the Adults and Health Scrutiny Panel meeting held on 17 November 2016.

To note the minutes of the meeting held on 1 December 2016 will be reported to the next meeting.

#### **7. SCRUTINY OF THE DRAFT 5 YEAR MEDIUM TERM FINANCIAL STRATEGY (2017/18-2021/22) (PAGES 7 - 158)**

To consider and comment on the Council's draft 5 year (2017/2018 to 2021/2022) Medium Term Financial Strategy proposals relating to the Scrutiny Panel's remit (Priority 2).

#### **8. WORK PROGRAMME UPDATE (PAGES 159 - 170)**

This report gives details of the proposed scrutiny work programme for the remainder of the municipal year.

#### **9. NEW ITEMS OF URGENT BUSINESS**

To consider any items admitted at item 3 above.

## **10. DATES OF FUTURE MEETINGS**

- 6 March 2017

Christian Scade, Principal Scrutiny Officer  
Tel – 020 8489 2933  
Fax – 020 8881 5218  
Email: christian.scade@haringey.gov.uk

Bernie Ryan  
Assistant Director – Corporate Governance and Monitoring Officer  
River Park House, 225 High Road, Wood Green, N22 8HQ

Monday, 12 December 2016

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**MINUTES OF THE MEETING OF THE ADULTS AND HEALTH  
SCRUTINY PANEL HELD ON THURSDAY 17<sup>TH</sup> NOVEMBER 2016,  
6.30 – 8.35PM**

**PRESENT:**

**Councillors:** Pippa Connor (Chair), Gina Adamou, Charles Adje, Patrick Berryman, Eddie Griffith and Peter Mitchell

**ALSO PRESENT:**

**Councillors:** Jason Arthur, Cabinet Member for Finance and Health, and Gideon Bull

**31. FILMING AT MEETINGS**

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein.

**32. APOLOGIES FOR ABSENCE**

It was noted apologies for absence had been received from Cllr David Beacham and Helena Kania.

**33. ITEMS OF URGENT BUSINESS**

None

**34. DECLARATIONS OF INTEREST**

Cllr Gina Adamou declared a personal interest in relation to agenda items 7 and 8 by virtue of one of her daughters working in Haringey as a social worker.

Cllr Gina Adamou declared a personal interest in relation to agenda items 7 and 8 by virtue of one of her daughters being a teacher.

Cllr Gina Adamou also declared a personal interest in relation to agenda items 7 and 8 by virtue of her son working in the teaching and education sector.

There were no disclosable pecuniary interests or prejudicial interests declared by members.

**35. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS**

None

### 36. MINUTES

**AGREED:** That the minutes of the meeting held on 29 September 2016 be approved as a correct record, subject to the bullet points on page 8 / minute 26 (Commissioning for Better Outcomes – Presentation) being reworded to read:

*During discussion, reference was made to the following:*

- *The fact care workers had lodged a case at the employment tribunal to complain that a number of contractors had not paid their staff the national minimum wage for work carried out in the borough.*
- *The Panel was informed that the tribunal was ongoing. However, it was noted the Council had paid contractors enough money through contract fees to ensure all live-in carers could receive the national living wage for 24 hour care provided. In addition, it was noted the council required all contractors to obey minimum wage law, including remuneration for travel time.*
- *The Panel was advised that the Council no longer had in place any contracts with Sevacare, following serious concerns raised by the Care Quality Commission in April 2016.*

### 37. PRIORITY 2 BUDGET POSITION (PERIOD 6 2016/17)

David Tully, Head of Finance, Adults and Children, provided an overview of the financial performance, at the end of quarter 2 (2016/17), of services managed by the Director of Adult Social Services and the Adults focussed services managed by the Director of Public Health and the Assistant Director of Commissioning.

The Panel was informed that services contributing to Priority 2 outcomes, set out in Haringey's Corporate Plan 2015-18, were forecast to overspend by £12.8m in 2016/17. The summary forecast positions for: Packages of Care (Adults); Directly provided services (Adults); Other Adults Social Care (Adults); Commissioning Budgets; and Public Health Budgets, set out in Table 1 of the report, were noted.

Mr Tully explained that the projected overspend confirmed difficulties in delivering savings measures on time, and, in particular, being able to contain demand for adult social care. It was noted that there had nonetheless been reductions in expenditure, albeit not at the pace or scale expected by savings targets.

The Panel was informed care packages for Adults were significantly overspent (by 11.5m) and that this would have been £5m more had there not been agreement from Cabinet in September 2016 to allocate funding from contingency. Beverley Tarka, Director Adult Social Services, advised that cost of care in 2015/16 had been higher than anticipated because of increasing complexity of need as well as increase in numbers of people assessed for care and support plans.

In response to questions, the Panel was informed that care purchasing spend was based on actual open cases at 1 April 2016, forecast new cases during the year, at 2015/16 levels of activity, less the natural rate of closed packages during 2015/16. It was noted the forecast cost had taken into account the expected impact of all

transformation projects in 2016/17, reflecting actual changes in activity levels as the year progressed, to produce a variance of £11.5m.

The following issues were considered in relation to demand pressures:

- Care purchasing and direct provision budgets were overspent due to higher than anticipated demand.
- Increasing client numbers, particularly those requiring relatively high levels of care, was noted as being the key reason for the gap. However, it was recognised that there were additional pressures on costs for particular types of provision and that wider market conditions were expected to have an impact.
- The pressures being experienced in Haringey were consistent with wider national trends in health and social care, with demand for services far outstripping resources.
- The importance of rebalancing resources, as part of the 2017/18 – 2021/22 MTFS, to support growth/demand pressures in adult social care.

To help improve understanding of the demand and budget pressures relating to adult social care the Panel requested further information, via briefing from the Corporate Delivery Unit, on: how the number of residents presenting for council support had changed; how the number of clients and service users had changed; and how unit costs and wider market changes had contributed to budget pressures.

In terms of Directly Provided Services, the Panel was informed that much of the overspend of £1.4m had arisen from slippage in implementing a re-provision of directly provided services (£1.0m) and from overspends at Osborne Grove (£0.4m).

In terms of Osborne Grove, the Panel was informed re-provision arrangements were not expected to be put in place before April 2017. Ms Tarka explained that there had been difficulties with the premises at Osborne Grove and this had meant no new clients were being admitted. With this in mind, the Panel was informed that original plans for savings at Osborne Grove would need to be rethought and would be resubmitted as part of the revised MTFS. It was noted that savings could not be met in the way originally envisaged.

In terms of the closure of Day Opportunities at the Haven and Grange, with remodelling of provision at the Haynes, a number of concerns were raised in relation to the transition out of a buildings based service model. It was agreed such concerns should be further considered as part of the Day Opportunities Transformation item, scheduled for review by the Panel on 6 March 2017.

In response to questions, concerning the breakdown of targets for the re-provision of savings at the Haven, Grange and Haynes, Mr Tully reported the combined saving being reported was £440k by 2017/18, representing £550k for the closure / reductions at current establishments and £110k for re-provision of alternative packages for the individuals attending them. With this in mind, Mr Tully was asked to provide a briefing

note to explain how this compared with the original savings plans outlined in the 2015-2018 MTFS, with figures provided for each establishment.

During the discussion, reference was made to a variety of issues, including:

- Between 2010 and 2018 the government cut the council's funding in real terms by 40 per cent and that this resulted in the need for Haringey to make £190 million in savings.
- The impact of the national living wage and EU ruling on "sleep in" payments on the care sector and costs associated with implementing the Care Act 2014.
- The development of new ways of working, through an Integrated Target Operating Model that would enable Adults in Haringey to live healthy, long and fulfilling lives by maximising their independence while supporting the future financial sustainability of health and care services in the Borough.
- The role of procurement / contract management in terms of delivering savings and better outcomes.
- Issues concerning pay, training and support in relation to recruitment, retention and staff turnover, set out in section 6.4.1 of the report.
- The fact all MTFS savings were subject to equalities impact assessments.
- The process for budget scrutiny (consideration of draft MTFS proposals for 2017/18 – 2021/22) as set out in the Council's Constitution (Part 4, Section G).

Mr Tully summarised the savings targets for all the services in Priority 2 and their delivery status. In response to questions, the Panel was asked to note that current MTFS initiatives were largely on track. However, it was recognised there was a small element that could not be delivered, even with an extra year. In overall terms, the Panel was informed that around £23m out of the original targets had plans for delivery (either already achieved, on track with firm plans or savings with less certain plans). Updates on a number of activities were considered, including: promoting independence reviews; Diversion at the Front Door; Reablement Savings; and Shared Lives Expansion.

The Panel noted the information provided in Table 2c in relation to MTFS savings in the context of the natural trajectory for costs and the budget for Priority 2. The Panel was informed that the table indicated that by 2018/19 the existing savings programme would have delivered £23m savings. However, due to demand, this had left a gap of £22m. As a result, in order to deliver spending within budgets, officers would have had to identify twice as many savings (£45m). Given that Cabinet added £5m to recognise the increase in demand in September 2016, it was acknowledged that the aim, with hindsight, should have been to deliver £50m of savings.

The Panel was informed that slippage on savings and continuing demand had contributed to the existing financial position. It was noted the revised MTFS would need to recognise the size of the gap (i.e. close the gap), even if this required



subsequent, new savings to assist in managing the Council's overall financial position. It was recognised that this would be discussed further as part of the budget scrutiny process for 2017/18 – 2021/22. In addition, when taking action to reduce the overspend, it was noted the Council would need to act reasonably and in accordance with its statutory duties and responsibilities.

**AGREED:**

- (a) That the financial position of Priority 2 Services (Adults Social Care, Commissioning and Public Health), at the end of quarter 2 (2016/17), be noted.
- (b) That an update on the financial performance of Priority 2 Services (Adults Social Care, Commissioning and Public Health) be considered by the Scrutiny Panel during quarter 2 of 2017/18.
- (c) That the Head of the Corporate Delivery Unit be asked to prepare a briefing note, on Demand Pressures in Adult Social Care, for Panel Members before the end of November 2016.
- (d) That the Head of Finance, Adults and Children, be asked to provide a breakdown (via email to Panel Members) of the re-provision savings at the Haven, Grange and Haynes and how this compared with original plans outlined in the 2015-18 MTFS.
- (e) That care packages for Adults be prioritised as an issue for further investigation when developing the scrutiny work programme for 2017/18, and that this be recommended for endorsement by the Overview and Scrutiny Committee.
- (f) That consideration be given to the scope of the Day Opportunities Transformation item, scheduled for review by the Panel on 6 March 2017, based on concerns raised about the transition out of a buildings based service model.

**38. WORK PROGRAMME UPDATE**

Christian Scade, Principal Scrutiny Officer, provided an update on the proposed work programme for the remainder of the 2016/17 municipal year.

**AGREED:** That subject to the additions, comments and amendments, referred to under the Priority 2 Budget Position item, the areas of inquiry outlined in Appendix A of the Work Programme Update be approved and recommended for endorsement by the Overview and Scrutiny Committee.

**39. NEW ITEMS OF URGENT BUSINESS**

None

**40. DATES OF FUTURE MEETINGS**

The Chair referred Members present to item 10 as shown on the agenda in respect of future meeting dates, and Members noted the information contained therein'.

CHAIR: Councillor Pippa Connor

Signed by Chair .....

Date .....

- Report for:**
- Housing and Regeneration Scrutiny Panel, 14th December 2016
  - Children and Young People Scrutiny Panel, 19th December 2016
  - Adults and Health Scrutiny Panel, 20th December 2016
  - Environment and Community Safety Scrutiny Panel, 21 December 2016
  - Overview and Scrutiny Committee, 17th January 2017

**Title:** **Scrutiny of the Draft 5 year Medium Term Financial Strategy (2017/18-2021/22)**

**Report authorised by:** Tracie Evans, Chief Operating Officer

**Lead Officer:** Hannah Le Vay, Budget & MTFs Senior Programme Manager

**Ward(s) affected:** N/A

**Report for Key/**

**Non Key Decision:** N/A

**1. Describe the issue under consideration**

- 1.1 To consider and comment on the Council's draft 5 year (2017/2018 to 2021/2022) Medium Term Financial Strategy proposals relating to the Scrutiny Panel's remit.

**2. Recommendations**

- 2.1 That the Committee consider, and provide recommendations to Overview and Scrutiny Committee, on the Medium Term Financial Strategy 2017/2018 to 2021/2022 and savings proposals relating to the Scrutiny Panel's remit.

**3. Background information**

- 3.1 The Council's Overview and Scrutiny Procedure Rules (Constitution, Part 4, Section G) state: "The Overview and Scrutiny Committee shall undertake scrutiny of the Council's budget through a Budget Scrutiny process. The procedure by which this operates is detailed in the Protocol covering the Overview and Scrutiny Committee".
- 3.2 Also laid out in this section is that "the Chair of the Budget Scrutiny Review process will be drawn from among the opposition party Councillors sitting on the Overview and Scrutiny Committee. The Overview and Scrutiny Committee shall not be able to change the appointed Chair unless there is a vote of no confidence as outlined in Article 6.5 of the Constitution".

**4. Overview and Scrutiny Protocol**

- 4.1 The Overview and Scrutiny Protocol lays out the process of Budget Scrutiny and includes the following points:
- a. The budget shall be scrutinised by each Scrutiny Review Panel, in their respective areas. Their reports shall go to the OSC for approval. The areas of the budget which are not covered by the Scrutiny Review Panels shall be considered by the main OSC.

- b. A lead OSC member from the largest opposition group shall be responsible for the co-ordination of the Budget Scrutiny process and recommendations made by respective Scrutiny Review Panels relating to the budget.
- c. Overseen by the lead member referred to in paragraph 9.2, each Scrutiny Review Panel shall hold a meeting following the release of the December Cabinet report on the new Medium Term Financial Strategy. Each Panel shall consider the proposals in this report, for their respective areas. The Scrutiny Review Panels may request that the Cabinet Member for Finance and Sustainability and/or Senior Officers attend these meetings to answer questions.
- d. Each Scrutiny Review Panel shall submit their final budget scrutiny report to the OSC meeting in January containing their recommendations/proposal in respect of the budget for ratification by the OSC.
- e. The recommendations from the Budget Scrutiny process, ratified by the OSC, shall be fed back to Cabinet. As part of the budget setting process, the Cabinet will clearly set out its response to the recommendations/ proposals made by the OSC in relation to the budget.

## **5. Draft 5 year MTFs (2017/18-2021/22)**

- 5.1 In July of this year the Overview and Scrutiny Committee considered the MTFs 2017/18-2021/22 planning timetable and Budget Scrutiny process for 2017/18. As set out in that report, in order to cover the period of business rate devolution, work commenced on a new five year MTFs in May 2016 and a draft MTFs is now in place for consideration by Cabinet.
- 5.2 The draft MTFs uses the last year of the currently approved MTFs (2017/18), as adjusted for known changes, and adds a further four years (2018/19, 2019/20, 2020/21 and 2021/22). After taking into account anticipated funding reductions, demand pressures and a review of the base financial position including the achievability of previously agreed savings, further savings are required to bridge the resulting budget gap. As a consequence, this has led to a new range of proposals being reported to Cabinet in December 2016.
- 5.3 This meeting is asked to consider the proposals relating to the services within its remit and to make draft recommendations to be referred to the Overview and Scrutiny Committee on 30th January 2017 for discussion, prior to approval and referral to Cabinet for consideration in advance of the Full Council meeting in February. For reference the remit of each Scrutiny Panel is as follows:-
  - Children and Young People Scrutiny Panel - Priority 1
  - Adult and Health Scrutiny Panel - Priority 2
  - Environment and Community Safety Scrutiny Panel - Priority 3
  - Housing and Regeneration Scrutiny Panel - Priority 4 and Priority 5
  - Overview and Scrutiny Committee - Priority X
- 5.4 In July 2016 “Making Financial Scrutiny Count” training was provided to the Overview and Scrutiny Committee members and open to all Scrutiny Panel Members. Possible key lines of enquiry are attached at Appendix A as an aide memoir. This report is specifically concerned with Stage 1 (planning and setting the budget) as a key part of the overall annual financial scrutiny activity.

5.5 Appendix B is the report to Cabinet for their meeting of 13 December, which includes the proposals for the MTFs and an explanation of the assumptions etc that underpin the proposals.

## **6. Contribution to strategic outcomes**

6.1 The Budget Scrutiny process for 2017/18 will contribute to strategic outcomes relating to all Council priorities.

## **7. Statutory Officers comments**

### **Finance**

7.1 There are no financial implications arising directly from this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications then these will be highlighted at that time.

### **Legal**

7.2 There are no immediate legal implications arising from this report.

7.3 In accordance with the Council's Constitution (Part 4, Section G), the Overview and Scrutiny Committee should undertake scrutiny of the Council's budget through a Budget Scrutiny process. The procedure by which this operates is detailed in the Protocol, which is outside the Council's constitution, covering the Overview and Scrutiny Committee.

### **Equality**

7.4 The Council has a public sector equality duty under the Equality Act (2010) to have due regard to:

- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;
- Advance equality of opportunity between people who share those protected characteristics and people who do not;
- Foster good relations between people who share those characteristics and people who do not.

7.5 The proposals in the MTFs report are currently at a high level and will be developed further as new operating models, service changes and policy changes are progressed and implemented. Equalities impact assessments will be developed as part of this process.

## **8. Use of Appendices**

Appendix A: Key lines of enquiry for budget setting

Appendix B: Report to Cabinet on MTFs proposals for 13 December Meeting

## **9. Local Government (Access to Information) Act 1985**

Background papers:

5 year Medium Term Financial Strategy (2017/18-2021/22) - Cabinet 13th December 2016

## **Financial Scrutiny: Understanding your Role in the Budget Process**

This document summarises issues and questions you should consider as part of your review of financial information. You might like to take it with you to your meetings, and use it as an aide-memoir.

### **Overall, is the MTFS and annual budget:**

- A financial representation of the council's policy framework/ priorities?
- Legal (your Section 151 Officer will specifically advise on this)?
- Affordable and prudent?

### **Stage 1 – planning and setting the budget**

Always seek to scrutinise financial information at a strategic level and try to avoid too much detail at this stage. For example, it is better to ask whether the proposed budget is sufficient to fund the level of service planned for the year rather than asking why £x has been cut from a service budget.

Possible questions which Scrutiny members might consider –

- Are the MTFS, capital programme and revenue budget financial representations of what the council is trying to achieve?
- Does the MTFS and annual budget reflect the revenue effects of the proposed capital programme?
- How does the annual budget relate to the MTFS?
- What level of Council Tax is proposed? Is this acceptable in terms of national capping rules and local political acceptability?
- Is there sufficient money in “balances” kept aside for unforeseen needs?
- Are services providing value for money (VFM)? How is VFM measured and how does it relate to service quality and customer satisfaction?
- Have fees and charges been reviewed, both in terms of fee levels and potential demand?
- Does any proposed budget growth reflect the council's priorities?
- Does the budget contain anything that the council no longer needs to do?
- Do service budgets reflect and adequately resource individual service plans?
- Could the Council achieve similar outcomes more efficiently by doing things differently?

### **Stage 2 – Monitoring the budget**

It is the role of “budget holders” to undertake detailed budget monitoring, and the Executive and individual Portfolio Holders will overview such detailed budget monitoring. Budget monitoring should never be carried out in isolation from service performance information. Scrutiny should assure itself that budget monitoring is being carried out, but should avoid duplicating discussions and try to add value to the process. Possible questions which Scrutiny members might consider –

- What does the under/over spend mean in terms of service performance? What are the overall implications of not achieving performance targets?
- What is the forecast under/over spend at the year end?
- What plans have budget managers and/or the Portfolio Holder made to bring spending back on budget? Are these reasonable?
- Does the under/over spend signal a need for a more detailed study into the service area?

**Stage 3 – Reviewing the budget**

At the end of the financial year you will receive an “outturn report”. Use this to look back and think about what lessons can be learned. Then try to apply these lessons to discussions about future budgets. Possible questions which Scrutiny members might consider –

- Did services achieve what they set out to achieve in terms of both performance and financial targets?
- What were public satisfaction levels and how do these compare with budgets and spending?
- Did the income and expenditure profile match the plan, and, if not, what conclusions can be drawn?
- What are the implications of over or under achievement for the MTFS?
- Have all planned savings been achieved, and is the impact on service performance as expected?
- Have all growth bids achieved the planned increases in service performance?
- If not, did anything unusual occur which would mitigate any conclusions drawn?
- How well did the first two scrutiny stages work, were they useful and how could they be improved?

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**Report for:** Cabinet 13<sup>th</sup> December 2016

**Item number:** 10

**Title:** 5 year Medium Term Financial Strategy (2017/18-2021/22)

**Report authorised by :** Tracie Evans, Chief Operating Officer

**Lead Officer:** Hannah Le Vay, Budget & MTFs Senior Programme Manager

**Ward(s) affected:** All  
**Report for Key/**

**Non/Key Decision:** Key decision

## **1 Describe the issue under consideration**

1.1 In February 2015, Haringey Council agreed five priorities as part of a three year strategy that set out our ambitions for the borough and our citizens. They are:

- Enable every child and young person to have the best start in life, with high quality education
- Enable all adults to live healthy, long and fulfilling lives
- Create a clean and safe borough where people are proud to live, with stronger communities and partnerships
- Drive growth and employment from which everyone can benefit
- Create homes and communities where people choose to live and are able to thrive

1.2 Alongside the corporate strategy that set out that vision, the Council approved the current three-year Medium Term Financial Strategy (MTFS 2015/2016 – 2017/18). Since then, a number of significant political changes have taken place including the arrival of a new Government, the election of a new London Mayor, and the Brexit decision, all of which bring high levels of uncertainty. In addition, welfare reform changes continue to be implemented and the number of residents those changes impact has increased as the benefit cap has been lowered. We are also faced with rising demand for temporary accommodation, adults and children social care.

1.3 Local government and the entire public sector have been faced with funding reductions since 2010. This, combined with significant economic and legislative uncertainty, plus significant changes to the way councils are funded and take decisions, mean that we are operating in an uncertain and changing environment.

1.4 There are also a number of funding changes that are still to be determined by the Government which will impact on our public sector partners. Funding for education is expected to be significantly reduced and there is uncertainty as to what responsibilities we will retain and how we will be able then to deliver our strategic objectives. Changes to health services are complex and about

how we work in partnership to make the system sustainable when the cost and availability of investment and benefits are in different parts of the system. Business rates will be devolved by 2020 meaning that our sources of funding will change significantly. These are just a few issues which highlight the much more complex world we now operate in, how important our partnerships will continue to be and that together, we are setting out an ambitious vision for Haringey as a place, not just on our own organisations.

- 1.5 Given the level of change over the last 18 months and in order to continue delivering our priorities for the borough, it is evident that the MTFs will need to be refreshed and extended in order to provide a sound base for decisions for the next five years and includes plans for savings proposals.
- 1.6 The Council's refreshed MTFs presented in this report sets out the strategic financial context and details of the major budget changes being proposed for the five year planning period 2017/18 to 2021/22, and, in addition, the process for setting the Council's 2017/18 Budget.
- 1.7 The strategy considers the estimated revenue funding from all available sources together with estimated expenditure budgets, particularly in the high demand areas, for each of the five years, setting out and seeking approval to the savings proposals aligned to the Council's priorities.
- 1.8 This report considers all relevant components of the Council's revenue budget including the Housing Revenue Account (HRA) which a ring fenced account for the delivery of the Council's social housing activities, and the Dedicated Schools Budget (DSB) which is ring fenced for the delivery of education activities.
- 1.9 The report also considers the Council's capital budget, bringing sources of capital funding together with prioritised projects that reflect the Council's priorities. Given the level of complexity due to the regeneration aspirations of the Council, the capital budget will become an increasingly important component of the Council's overall financial position.
- 1.10 The detail in this report is based on the best available information but is still subject to significant uncertainty particularly in relation to later years. The final government settlement for 2017/18 is yet to be announced. Details of how business rates devolution will work is also yet to be agreed and the impact of business rates revaluation has yet to be modelled. Future reports to Cabinet and Council will take account of the impact of those changes as far as is possible. Haringey's medium-term working assumptions plan for a neutral impact of reductions in RSG to be completely matched by an upside in business rates. At this moment in time, we do not have enough information to make any other assumption. For example, we will not be clear on what education funding is available until the end of December.

## **2. Cabinet Member Introduction**

### **Introduction**

- 2.1 Since 2010, the government has reduced the amount of funding local government receives which in Haringey has meant a loss of around 40% in

real terms. It is important to note that in 2010 the Government had indicated that its austerity programme would be over by now. Six years late, Haringey is still adjusting to staggering cuts to our budget.

- 2.2 Alongside this, the landscape is increasingly complex with the most significant changes to the local government funding regime in decades. The introduction of 100% business rates retention brings significant uncertainty with regards to financial planning. By 2020, local government will have seen its Revenue Support Grant (RSG) disappear to be replaced by localised funding arrangements including the introduction of the retention of business rates. This is unprecedented and creates a significant amount of uncertainty in terms of financial management.
- 2.3 Locally, those changes have included reducing the number of staff employed by the council by 45%; we have a shared ICT service with Camden and Islington and we have 12 fewer council buildings as well moving services to ensure we become more efficient.
- 2.4 However, demand is still rising. Since 2013 the number of adults receiving support for learning and mental health difficulties has increased by 17%; the number of people who have become homeless has risen by 11%; and unless we change the way we deliver adult social care services, spend in that area will go up by over 30% by the next general election. With this last point in mind, it was disappointing and very concerning that social care funding was not referred to at all in the Chancellor's Autumn Statement.
- 2.5 Pursuing our ambitions for growth to deliver more housing and jobs in Haringey in the context of this uncertainty is critical if we are to achieve our ambitious plans for the borough to be one of the best places in London to live and work.

### Local Context

- 2.6 There is a political commitment to freeze council tax rates until 2018. However, we are very aware that council tax is a regressive tax and the Institute for Fiscal Studies made clear in a statement in 2015, that there is an urgent need for an overhaul. Two thirds of our residents are in Band D or below and whilst Haringey is in the higher half of Band D rates in London, we will need to review our council tax levels every year. This is necessary given the importance of local sources of income in the context of the end of revenue support grant from central Government in 2020.
- 2.7 The Council faces demand increases in areas of social care and temporary accommodation, which have been on an increasing trajectory for Haringey over the last 2-3 financial years. Growth in the numbers of service users with learning disabilities within adult social care is expected to increase by 8% each year, and in Children's services growth averages at 2% per year. In temporary accommodation demand is increasing on an annual basis and requires both preventative action and an emphasis on using accommodation with lower average costs.
- 2.8 General demographic changes are a key component of the MTFs pressures. The population of Haringey is growing and is estimated to reach 286,900 by 2020, an increase of 5.9% from 2015. By 2025, Haringey's population is

estimated to reach 300,600, an increase of 10.9% from 2015. An increased population adds strain to the Council's budgets, particular to universal services, and the challenge is to manage this within existing budgets by achieving efficiencies in the way we deliver services. Transformation activities are therefore of paramount importance in managing finite resources in times of uncertainty.

- 2.9 Investment in regeneration across the borough and the formation of the Haringey Development Vehicle (HDV) will provide the impetus to ensure an increase in income in the form of additional council tax income from new homes and business rates from the development of Wood Green and Tottenham, as well as delivering employment and growth opportunities.

### **2017/18 and the Medium-Term (2018/19 to 2021/22)**

- 2.10 A considerable amount of work has been undertaken to predict and hence prepare for our demand in key areas over the next 5 years. Consequently, we have embarked on building a 5 year Medium-Term Financial Strategy (MTFS) to take us beyond the uncertainty of the localisation of business rates in 2020.
- 2.11 In developing the financial model we have identified a funding gap of £20m over the 2-year period for 2017/18-2018/19. Savings proposals have been presented in order to bridge the gap with the Council's administrative functions taking almost 50% of the total savings so as to protect and rebuild service budgets as much as possible.
- 2.12 We will be continuing our extensive programmes of transformation activity across the organisation focusing on those areas of pronounced demand. Activities are also underway to further transform the Council's administrative functions and accelerate the pace of activity. Over the last 12 months significant savings have already been achieved through the development of an internal Shared Services Centre and a joined-up Digital and IT service with Camden and Islington. There is significant joint work happening with the health and social care organisations in the North Central London (NCL) led partly through the Sustainable Transformation Plan (STP) and partly through other joint work with the NCL organisations. We are continuing to look at options for further integration both internally and with other organisations, whilst always focussing on and actively managing and mitigating risks.
- 2.13 Through the delivery of the savings presented in this report for consultation and by accelerating our transformation activity we will be able to set a balance budget for 2017/18 with some use of Reserves. The extent to which we utilise our Reserves will be dependent on the level of our deficit at year-end. We will look to recommence building Reserves in the next financial year to provide further future resilience to our financial position.
- 2.14 With considerable investment in transforming our services, regeneration and growth, we are actively managing improvements in our tax base for both council tax and business rates to provide upsides towards the back end of the MTFS, 2019/20 and beyond.
- 2.15 Our budget consultation activity through the autumn has seen wide engagement from Haringey's residents and has helped us to form the proposals that support this paper. Thank you to everyone who has provided

their thoughts so far. I encourage as many people as possible to continue engage over the next few months as we finalise our five-year MTFS.

### **3. Recommendations**

It is recommended that Cabinet:

- 3.1 Note the initial budget proposals and financial planning assumptions set out in this report and note that they will be refined and updated after the provisional Local Government Finance Settlement is published in December;
- 3.2 Note the 5 year MTFS 2017/18 to 2021/22 to be reviewed at Cabinet in February 2017, to recommended for approval at Full Council's meeting in February 2017 to set the budget for 2017/18;
- 3.3 Agree consultation with residents, businesses, partners, staff and other groups as necessary on the draft revenue proposals for 2017/18-2021/22 as set out in Appendix 2;
- 3.4 Note that the results of the consultation on the draft revenue proposals will be considered by Cabinet in February 2017 and recommendations made to Full Council at its meeting in February 2017 for the Council's formal budget setting for 2017/18;
- 3.5 Note that the detailed proposals will be submitted to Scrutiny Committees in December and January for scrutiny and comments;
- 3.6 Note proposed changes to Fees and Charges in respect of executive functions will be considered by Cabinet in February 2017 and those requiring approval by the Regulatory Committee to be considered at its meeting in January 2017;
- 3.7 Note the capital programme for 2017/18-2021/22 for those schemes requiring corporate resources and grant, to be considered again by Cabinet in February 2017 and then to be recommended to the Council at its meeting in February 2017;
- 3.8 Note the draft Housing Revenue Account (HRA) budget for 2017/18 as set out in Appendix 5 which will be considered again by Cabinet in February 2017 and then recommended to the Council at its meeting in February 2017;
- 3.9 Note that the proposed housing Council rent changes and service charges for 2017/2018 set out in section 16 and 17 of the report will be considered by Cabinet for approval in February 2017, that:
  - Rent charged to tenants for general needs accommodation is reduced by 1% from their current levels from Monday, 3 April 2017;
  - The proposed weekly tenants' service charges set out in section 17, table 22 is approved;
  - The existing rents in HRA hostels should remain unchanged for 2017/18.
- 3.10 Approve the proposed changes to the draft Dedicated Schools Budget (DSB) set out in section 19.

#### 4. Reasons for decision

- 4.1 The Council has a statutory requirement to set a balanced budget for 2017/18 and this report forms a key part of the budget setting process by setting out the likely funding and expenditure for that year. Additionally in order to ensure the Council's finances for the medium term are put on a sound basis, this report also sets out the funding and expenditure assumptions for the following four years in the form of a Medium Term Financial Strategy.

#### 5. Alternative options considered

- 5.1 This report recommends that the Cabinet should consider proposals to deliver a balanced and sustainable MTFS over the five year period 2017/18 to 2021/22, to be reviewed further at Cabinet in February, and ultimately adopted at its final budget meeting at Full Council in February 2017, which is a statutory requirement in terms of agreeing the Council's 2017/18 budget.
- 5.2 Clearly there are a number of options available to achieve a balanced budget and officers have developed the proposals for determining levels of both income and service provision in this report taking account of the Council's priorities, the extent of the estimated funding shortfall and the Council's overall financial position.

#### 6. Background information and the national context

##### Local Government Finance Settlement 2016/17 to 2019/20

- 6.1 The 2016/17 local government finance settlement received in December 2015 provided revenue support grant and other grant funding allocations for 2016/17 and indicative figures up to 2019/20. At a national level the Core Spending Power<sup>1</sup> figures (which include Council Tax and un-ring fenced grants) **showed a 0.4% reduction in government funding over the period 2015/16 to 2019/20**, as shown in the Table 1 below.

**Table 1: Core Spending Power totals for England**

England					
	2015-16	2016-17	2017-18	2018-19	2019-20
	£ millions				
Settlement Funding Assessment*	21,250	18,601	16,624	15,559	14,500
Council Tax of which;	22,036	23,163	24,459	25,853	27,353
<i>Council Tax Requirement excluding parish precepts (including base growth and levels increasing by CPI)</i>	22,036	22,749	23,602	24,513	25,486
<i>additional revenue from referendum principle for social care</i>	-	393	821	1,290	1,804
<i>D Council Tax level</i>	-	21	37	51	63
Improved Better Care Fund	-	-	105	825	1,500
New Homes Bonus	1,200	1,485	1,493	938	900
Rural Services Grant	16	81	65	50	65
Transition Grant	-	150	150	-	-
<b>Core Spending Power</b>	<b>44,501</b>	<b>43,480</b>	<b>42,896</b>	<b>43,225</b>	<b>44,318</b>
In year change in funding %		-2.3%	-1.3%	0.8%	2.5%
Cumulative Change in funding %		-2.3%	-3.6%	-2.9%	-0.4%

6.2 The equivalent table for Haringey is shown at table 2. It shows a 1.6% increase over the period. However, it is important to note that:

- (i) Excluding council tax, government funding actually falls by 23% from £147m in 2015/16 to £114m in 2019/20.
- (ii) The council tax amounts assume increases to taxbase and council tax increases at the 1.99% referendum limit plus a 2% increase per annum for the Social Care Precept in each year.
- (iii) The New Homes Bonus Funding is subject to (a) building new homes (and therefore more residents to provide services to) and (b) a public consultation which may change the allocations (see below).
- (iv) The Improved Better Care Fund allocations are only provisional and are also subject to a consultation (as at October 2016).
- (v) The Settlement Funding Assessment (SFA) amount assumes local authorities will collect Business Rates at the target set by government (see below for Haringey's current projections in this area).

**Table 2: Core Spending Power totals for Haringey**

<b>Haringey</b>					
	2015-16	2016-17	2017-18	2018-19	2019-20
		£ millions	£ millions	£ millions	£ millions
Settlement Funding Assessment*	141	126	115	109	103
Council Tax of which;	84	91	100	110	121
<i>Council Tax Requirement excluding parish precepts (including base growth and levels increasing by CPI)</i>	84	90	96	104	112
<i>additional revenue from referendum principle for social care</i>	-	2	4	6	9
<i>additional revenue from £5 referendum principle for all Districts' Band D Council Tax level</i>	-	-	-	-	-
Improved Better Care Fund	-	-	0	4	7
New Homes Bonus	6	7	7	4	4
Rural Services Grant	-	-	-	-	-
Transition Grant	-	-	-	-	-
<b>Core Spending Power</b>	<b>231</b>	<b>224</b>	<b>223</b>	<b>227</b>	<b>235</b>
In year change in funding %		-2.8%	-0.8%	2.0%	3.3%
Cumulative Change in funding %		-2.8%	-3.6%	-1.6%	1.6%

6.3 Whilst the SFA allocations for 2017/18 to 2019/20 are only indicative at this stage, local authorities had the opportunity to fix these at the announced amounts by submitting an efficiency plan by 14 October 2016. Haringey submitted its efficiency plan to the Department of Communities and Local Government (DCLG) and last month received confirmation that Haringey, along with 97% of local authorities, is now formally on the multi-year settlement (covering 2017/18-2019/20). Final decisions are subject to the normal statutory consultation processes and to parliamentary approval.

6.4 The funding for local government, as well as reducing, will also be subject to significant change in the medium term. As mentioned previously, the New Homes Bonus Funding and Improved Better Care Fund allocations are subject to consultations around methodology. However, by far the biggest change will be to the SFA figures and in particular, business rates.

6.5 A summary of the main changes planned is provided below.



## Business Rates

6.6 Up to 2020, there are going to be a number of significant changes to Business Rates, including:

- Business Rates Revaluation in April 2017
- A new appeals process
- A new revaluation process
- The introduction of 100% Business Rates Retention
- The Reset of the Business Rates Baseline

The potential implications of these changes for Haringey are discussed below.

### Business Rates Revaluation

6.7 The business rates base will be revalued, effective from April 2017. DCLG intend for the process to be revenue neutral for local government nationally. However, the extent to which this will be the case is not possible to forecast at this stage. DCLG will make an allowance for the national loss in Rateable Value, due to appeals, following revaluation. If this estimate is too low, then local government will lose out; if this estimate is too high then local government will gain.

6.8 The financial implications of revaluation for individual local authorities is more difficult to estimate, as these will be a combination of the accuracy of the national allowance for appeals and the extent to which local appeals are above or below the estimated national average.

6.9 Due to the number of unknowns it has therefore been assumed that revaluation will be revenue neutral at this stage for Haringey. However, officers will be monitoring developments around the updated Rateable Values and the DCLG's approach to appeals over the coming months, with a view to adjusting the medium term resources projection, if needed.

### Business Rates Appeals

6.10 In October 2015, the government consulted on proposals for a new approach to business rates appeals. The reforms would see the introduction of a three-stage system: Check, Challenge, Appeal. The objective of the reforms is to reduce the complexity and increase the speed of the appeals process.

6.11 The Government have now issued a second consultation paper regarding the required amendments to existing regulations, with the intention of introducing the new system in April 2017.

6.12 If the reforms meet the objective set by the government, they could potentially reduce the number of appeals that arise and that remain outstanding; and therefore reduce the financial uncertainty that the current appeals process creates.



## Business Rates Revaluation

- 6.13 In March 2016, the Government published a discussion paper regarding the challenges of delivering more frequent business rate revaluations. The paper discusses three potential approaches for more frequent revaluations, these being:
- The current system;
  - A system based upon self-assessment; and
  - A formula based system.
- 6.14 Whilst more frequent revaluations will create greater financial uncertainty, due to the potential for local gains or losses from the allowance for appeals, if the proposals were coupled with changes that reduced the likelihood of appeals, there may be a reduction in business rate income volatility as a result. However, any new system will create additional risks to local government, in terms of its suitability and the transition to it. There would also be winners and losers (in terms of business rate payers) within any new approach, even with transitional arrangements. Where businesses do receive higher bills as a result, this may create problems in terms of their longer term viability, and therefore, for local authorities, the ability to collect the business rates.
- 6.15 At present the medium term financial forecast assumes that the reforms to both appeals and revaluation will be revenue neutral for the authority. However, developments will be closely monitored by officers to ensure any risks emerging are reflected appropriately within resource forecasts.

## 100% Business Rates Retention

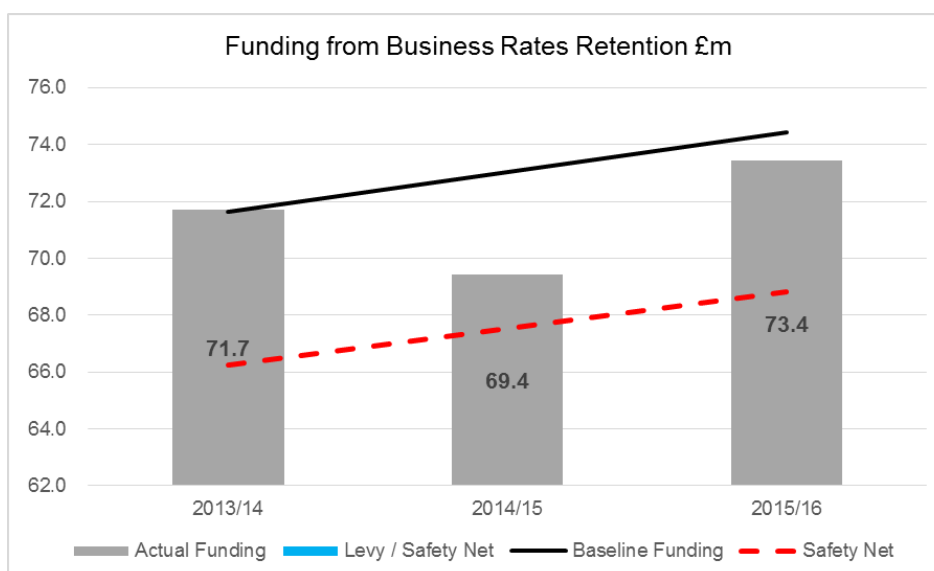
- 6.16 In July 2016, DCLG published the consultation paper “Self-sufficient local government: 100% Business Rates Retention”. This paper begins to deal with issues in transferring the remaining 50% of business rates income to local government; consulting on issues such as which existing funding streams will be withdrawn as a result of the move and how income will be split in multi-tier areas e.g. between the GLA and London Boroughs. It is still not known if 100% Business Rates Retention will be introduced in 2019/20 or 2020/21.
- 6.17 The paper invites views on the general principles involved in moving to the new system, rather than any technical specifics. As a consequence it is not possible to forecast the implications of this reform for Haringey. However, it would appear to be the intention of Government to make this change revenue neutral for local government and, where possible individual authorities. Whilst there will be still the possibility to lose (or to a lesser extent, gain) from this transfer, there is perhaps a greater potential for it to be close to revenue neutral, compared to other changes (i.e. revaluation or the Reset). As the main element will be a transfer of funding which is easier to objectively measure (at least initially), compared to the local implications of national policy change.
- 6.18 A second, more technical, consultation paper is planned and this should provide greater insight into how the new system might work.

- 6.19 The funding for the sector beyond 2020 (and therefore beyond Spending Review 2015 the final year of which is 2019/20) will still be a key component of the funding local authorities receive under 100% Business Rates Retention e.g. will the government assume for further reductions to Revenue Support Grant beyond 2019/20 and/or allow local authorities to retain the CPI increase on business rates applied after 2020.
- 6.20 Prior to the introduction of the full scheme the intention is for London to become a pilot area in 2018/19. This may involve retaining a higher share of business rates in exchange for the loss of existing funding streams e.g. Revenue Support Grant or the transfer of additional responsibilities. It is the intention of the Government that those participating in the pilot schemes should not be financially disadvantaged.
- 6.21 Given the lack of clear detail regarding 100% Business Rate Retention and the intention for it to be revenue neutral at both a local government and local authority level, Haringey has not adjusted its medium term projections for this change.

### Business Rates Reset

- 6.22 Alongside the move to 100% Business Rates Retention, the target level of business rates that authorities need to collect (known as the Business Rates Baseline) is to be reset in 2020. This figure is key to individual authorities, because where a target is set too high they will receive a lower amount of business rates revenue than was originally allocated via the needs based funding formulae (although, there are resource gains to be made if it is set lower than anticipated business rates income).
- 6.23 If the methodology in determining the baseline is similar to that used in 2013/14 (for the current baseline), it will be based upon actual amounts collected in a specified number of prior years. This approach may be advantageous to Haringey as it has been below its baseline over the period 2013/14 to 2015/16 (as per the chart below) and therefore, all things being equal, it could expect to have the baseline reduced as part of this reset. This should provide it with a lower target amount to collect and therefore increase the chance of exceeding the future target and therefore receive higher revenue from business rates than the initial target allocation.

**Table 3: Business Rates Retention Funding**



- 6.24 Given the amount of risk and reward is likely to increase post 2020 (i.e. Haringey currently receives 30% of business rates retained and this is likely to increase), a lower business rates baseline is even more important than at present.

### Fair Funding Review

- 6.25 The sources of the funding of the SFA allocations announced at the settlement are Revenue Support Grant and Business Rates (with the Revenue Support Grant being guaranteed and the Business Rates element being subject to local collection versus target). However, the actual SFA amounts are determined by historic needs assessment. The last time this assessment was undertaken was for the 2013/14 settlement. The government propose to update the needs assessment along a similar timeline to 100% Business Rates Retention (i.e. end of the parliament).
- 6.26 It is possible that authorities could gain or lose from this re-assessment of need. In particular for high population growth areas, such as the majority of authorities in London, how population figures are determined and updated will be crucial in determining future funding allocations. At present Haringey's forecasts are projecting the review will be revenue neutral, as the work is at a very early stage. It is also likely that even if changes do occur, there will be transitional arrangements that will delay / damp the impact. Officers will monitor developments of this review and update forecasts where appropriate.

### New Homes Bonus

- 6.27 It was announced at the Provisional Local Government Settlement that the New Homes Bonus scheme will now continue indefinitely. However, the government propose to change the New Homes Bonus scheme from 2017/18 onwards. The table below compares the amount that they propose to allocate to New Homes Bonus for the following four years against what might have been expected. The table shows that the loss of funding, based on the 2016/17 in-year allocation of £293m being repeated in future years, is only £62m in 2017/18, but then jumps to £677m in 2018/19 and £773m by 2019/20.

**Table 4: Comparison of New Homes Bonus forecast New Homes Bonus allocations 2016/17 to 2019/20**

	2016/17	2017/18	2018/19	2019/20
	£m	£m	£m	£m
Existing Forecast Allocations	1,461	1,555	1,615	1,673
New National Control Totals	1,461	1,493	938	900
<b>Change in Funding</b>	-	<b>(62)</b>	<b>(677)</b>	<b>(773)</b>

- 6.28 In order to keep within the lower funding amounts the government suggested a number of changes to the scheme, including:
- Reduce the scheme from 6 to 4 years
  - Scale allocations to the national control totals (if they are exceeded)
  - Introduce a minimum level of growth before rewards are earned.

The outcome of the consultation is expected in December 2016. Haringey's current forecasts take into account the reduced value of the scheme and forecast local growth. However, these will be subject to change based on actual housing growth and the outcome of the consultation.

## Summary

- 6.29 All of the above changes could have an impact on Haringey's future resources, depending on the final approach taken by Government to each of the reforms outlined. Whilst at this stage an assumption of revenue neutrality would appear reasonable, each of the elements will be monitored closely to ensure the medium term financial projection reflects likely future material variances. In addition to monitoring developments, officers will also be contributing to consultation papers, where appropriate, to try and influence the changes made in a positive way for the borough.

## 7 Funding assumptions for Haringey

- 7.1 At the time of writing the Council is waiting for the local government settlement announcement. Taking into account the uncertainties outlined above, the assumptions currently built into the proposed 5 year MTFS set out in this report are:-

### Government funding

#### 7.2 a) New Homes Bonus

This has been forecast in line with Greater London Authority (GLA) population projections, with scaling from 2018/19 onwards as per the national control totals.

#### b) Revenue Support Grant (RSG)

In 2019/20 the level of residual RSG for Haringey is £21.6m; for 2020/21 onwards it is expected that RSG will cease to exist as Business Rates are fully retained. It is expected, although not certain, that resource equalisation would be achieved through continuation of the top-up and tariff system within the Business Rate Retention Scheme. Our assumption therefore is that the increase in retained Business Rates will offset the loss of RSG.

RSG has therefore been forecast in line with the Spending Review 2015 information and is assumed to end in 2019/20, but after that will be matched by an equivalent increase in business rates.

#### c) Business rates

For business rates, it is assumed that the only growth will be due to inflation (using Retail Price Index up to 2019/20 and Consumer Price Index post 2019/20), adjusted for the loss of RSG from 2020/21 onwards. For the reset in 2020, Haringey's net Business Rate Retention income will be adjusted to reflect the RESET (i.e. it is above the NDR baseline at the moment, but will move to the baseline by 2020). A significant element of the Council's growth strategy is to increase business rates towards the end of the MTFS period (and thereafter), and the hope is that the HDV leads to this, however it is not yet clear what value this will deliver, so no growth has been incorporated at this time.

The overall assumptions in terms of government funding for the MTFs period are that:-

- Haringey will not have a cut or increase in central government support post 2019/20;
- Haringey will maintain its rateable value;
- The revaluation in 2017 will be revenue neutral;
- 100% business rates reset in 2020 will be revenue neutral;
- Haringey will lose slightly from the 2020 reset, as it will set a higher target than currently (meaning a reduction in top up grant to offset the higher NDR income being collected historically).

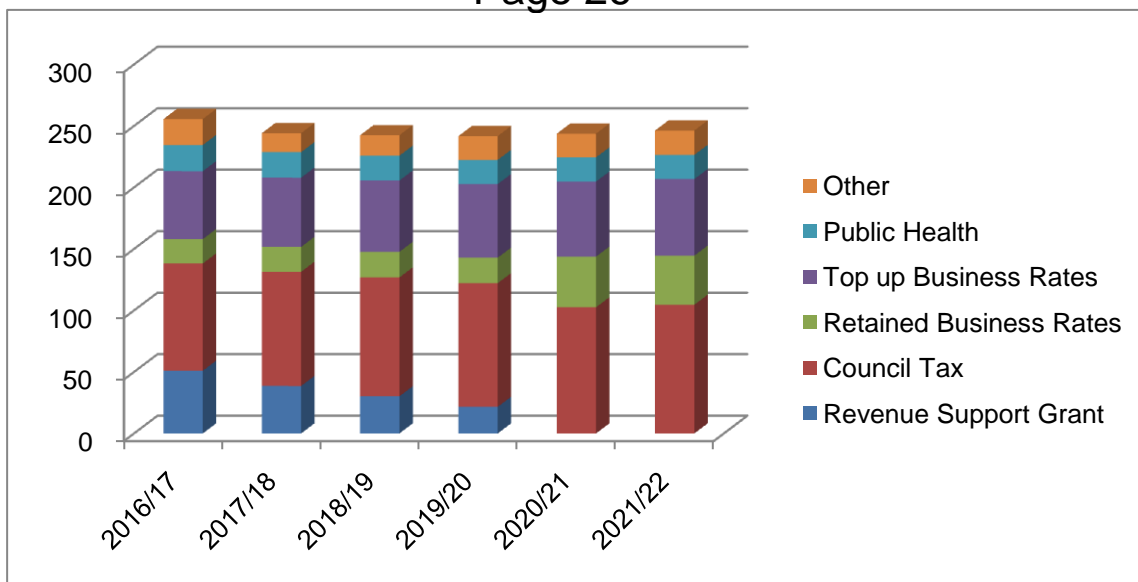
#### d) Core Grants

- Public Health - estimated reduction including 0 - 5 element.
- Forecast Actual S31 Payments - as per NNDR1.
- LACSEG (Department for Education Grant) - General Element will disappear from September 2017, and we have assumed that the allocation for the first 5 months is 5/12ths of £2.235m. The Retained Services element will go the school block of the DSG from 2017/18 and then into the new central block of the DSG from 1 April 2018. This transfer has been reflected in cash limit adjustments for Schools and Learning.
- Better Care Fund – no change

A summary of the funding is set out in Table 5 below.

**Table 5: Summary of funding assumptions 2017/18-2021/22**

<b>FUNDING ASSUMPTIONS</b>						
	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
<b>Main funding</b>						
New Homes Bonus	6,905	7,812	3,952	4,228	4,899	4,899
Revenue Support Grant	50,988	38,590	30,202	21,641	0	0
Council Tax	87,187	92,827	96,625	100,499	102,550	104,600
Retained Business Rates	19,828	20,227	20,824	20,758	41,188	39,953
Top up Business Rates	55,220	56,306	57,967	59,820	61,016	62,236
Contribution from/(to) Reserves	1,913	-3,048	0	0	0	0
	<b>222,041</b>	<b>212,713</b>	<b>209,569</b>	<b>206,944</b>	<b>209,652</b>	<b>211,689</b>
Public Health	21,278	20,742	20,203	19,677	19,677	19,677
Other core grants	12,308	10,657	12,687	15,116	14,381	14,895
<b>TOTAL FUNDING</b>	<b>255,627</b>	<b>244,112</b>	<b>242,459</b>	<b>241,738</b>	<b>243,711</b>	<b>246,262</b>
<b>Change year on year</b>		-11,516	-1,652	-722	1,973	2,551



The latest funding announcement is expected in December and an update will be provided for this committee.

### Council Tax

- 7.3 The latest position on council tax income for 2016/17 is that taxbase increases during the year will result in an additional £2.3m of income. This forecast has been used as the base position for the MTFS.

**Table 6: Improved Council Tax position for 2016/17**

	<b>2016/17 Original £000</b>	<b>2016/17 Forecast £000</b>
Taxbase for year	75,973	77,605
Collection Rate	95.00%	95.5%
<b>Taxbase after collection rate</b>	<b>72,175</b>	<b>74,113</b>
Council Tax increase	0%	0%
Social Care precept	2%	2%
Band D rate	1,208.01	1,208.01
<b>Council Tax Yield</b>	<b>87,188</b>	<b>89,529</b>
<b>Change</b>		<b>2,341</b>

- 7.4 Key assumptions in the MTFS are that:-

- Members will continue the policy of freezing council tax up until 2018/19, in line with this administration's manifesto commitment;
- The 2% social care precept will continue for the next three years;
- The taxbase is assumed to grow in line with GLA housing projections;
- The collection rate will be 95.5%.

The resulting projections for council tax income are set out in Table 7 below.

Table 7: Council Tax assumptions 2017/18-2021/22

<b>COUNCIL TAX ASSUMPTIONS</b>						
	<b>2016/17 £000</b>	<b>2017/18 £000</b>	<b>2018/19 £000</b>	<b>2019/20 £000</b>	<b>2020/21 £000</b>	<b>2021/22 £000</b>
Taxbase		77,605	78,916	80,595	82,274	83,953
Taxbase change		1.7%	2.1%	2.1%	2.0%	2.0%
Taxbase for year	77,605	78,916	80,595	82,274	83,953	85,632
Collection Rate	95.5%	95.5%	95.5%	95.5%	95.5%	95.5%
<b>Taxbase after collection rate</b>	<b>74,113</b>	<b>75,365</b>	<b>76,968</b>	<b>78,572</b>	<b>80,175</b>	<b>81,779</b>
Council Tax increase	0%	0%	0%	0%	0%	0%
Social Care precept	2%	2%	2%	2%	0%	0%
Band D rate	1,208.01	1,231.70	1,255.38	1,279.07	1,279.07	1,279.07
<b>Council Tax Yield</b>	<b>89,529</b>	<b>92,827</b>	<b>96,625</b>	<b>100,499</b>	<b>102,550</b>	<b>104,600</b>
<b>Change year on year</b>		3,298	3,798	3,874	2,051	2,051

### New responsibilities

- 7.5 No new transfers of responsibilities to or from local authorities have been assumed in the MTFs at this stage. However the proposed Homelessness Reduction Bill will mean new statutory duties to prevent homelessness, including a requirement to make short-term accommodation provision available for those not currently in priority need.

## 8 Expenditure assumptions and budget gap

### 2016/17 Financial Performance – Operating

- 8.1 2016/17 has been a very difficult year for the Council. We commenced the year with significant financial pressures as a result of demand-led activity.
- 8.2 At Period 6/Quarter 2 (September 2016) the Council is projecting a full-year deficit of £22m. This is an improvement of £0.8m from the Period 5 position of £22.8m reported to Cabinet in October 2016. We are actively planning and managing for a reduced bottom-line impact at year-end. We have also previously built a reserves position that will allow us to cushion the impact of these challenging financial times.
- 8.3 Of the overspend, a significant proportion resides in the areas which continue to face increasing demand pressures: Adults (£12.5m), Children's (£5.2m) and Temporary Accommodation (£7.4m), mitigated by some reductions elsewhere in the budget corporate Revenue budgets.
- 8.4 The increase in demand and therefore the cost for the Council's acute services is outstripping actions being taken to manage costs down and generate income. The increases in demand have been so significant that they have outstripped our ability to make comparable savings.
- 8.5 In order to manage the in-year risks, targeted action is being taken to address the overspend. To manage the financial position, a number of spend reduction mechanisms have been introduced across the organisation:



- Increased pace on restructures;
  - Enforced agency and interim staff leave;
  - Further reduction of agency and interim staff;
  - Not filling vacant posts;
  - Blocking spend categories to prevent purchases of non business critical items;
  - Assistant Directors signing off all purchases; and
  - A further round of Voluntary Redundancies during October
- 8.6 The implementation and impact of these mechanisms are being managed through a Savings Steering Group chaired by the Leader, with the Cabinet Member for Finance, Chief Executive and Chief Operating Officer.
- 8.7 This is supported by our planned programmes of transformation being driven at pace. There are positive movements in most of the Council's budgets in recent months which is a continuing sign that the spending restrictions across the Council are having a positive impact.
- 8.8 Our concerted efforts of transformation and change will mean that we will set a balanced budget for the 2016/17 financial year, with the use of General Fund Reserves.

### 2016/17 Financial Performance – Capital

- 8.9 The approved capital budget is £198m. A significant challenge exercise was undertaken for Period 6/Quarter 2 to ensure that business cases and delivery programmes for each scheme are robust, and that future year expenditure profiles accurately reflect expected progress in each case. There will be another programme challenge process for Quarter 3 (December 2016).
- 8.10 This challenge has facilitated the identification of an overall positive variance to budget of £52.4m comprising of project slippage (£46.3m) and under spend (£6.1m).
- 8.11 The major variances reside in the following Priorities:

**Priority 4 [Employment and Growth]**, (£23.5m underspend against a £60.5m budget):

- Slippage at Wards Corner where the Compulsory Purchase Order is now expected to be executed next year (£8.4m);
- Bruce Grove station forecourt (£0.4m) and the White Hart Lane improvements (£1.8m), amended to align with TfL activity;
- Six month delay at the Council's Marsh Lane Depot development (£6.0m) which will have a knock on effect to the demolition and relocation at the Ashley Road site and CCTV upgrades;
- Re-profile of expenditure at the Tottenham Green Spaces, Streets and Heritage programmes (£2.3m);
- High Road West business acquisitions this year include Jones Baker and the British Queens site (£1.55m slippage);
- The Opportunity Investment Fund will not be fully utilised this year (roll forward £1.1m);
- Alexandra Palace West Yard project has been re-profiled (£2.0m) to reflect the agreed delivery schedule.

**Priority 6 [Enabling]** – (£6.5 under spend against a £14.7m budget)



- The Business Improvement (£3.0m) and the Corporate IT (£1.0m) programmes comprise the largest areas of under spend, with the balance being project re-profiling, including Libraries and Customer Services.

### **Housing Revenue Account (HRA) – (£16.1m under spend against a £83.8m budget)**

- Significant re-profiling of the leaseholder buy-backs (£6.2m) due to the phased nature of leaseholder acquisitions taking into account the support that needs to be given for relocation;
- The HRA stock acquisition programme (£3.6m) is currently forecast to under spend but the programme has now passed to Homes for Haringey to deliver and there may be a revised forecast for Quarter 3;
- The Homes for Haringey managed programme (budget £58.4m) has a potential under spend (£2.0m) as well as programme slippage (£4.3m).

### **Savings assumed in the previous MTFS**

- 8.12 In the previous MTFS (2014/15-2017/18), savings of £24,163k were assumed for 2017/18 based on the proposals agreed at that stage. However, during 2016/17 it has become apparent that many of those savings are not being delivered as planned. For the purposes of this revised MTFS, the assumption is that where savings have been flagged as being at risk in 2016/17 then these will not be achieved in 2017/18. In total £22,197k of these savings have been taken out of the planned 2017/18 budget. Details of at risk savings have been reported to Cabinet in November.

### **Demand pressures**

- 8.13 As outlined above the cost of providing support to our vulnerable residents has increased dramatically during 2016/17, and the assumptions underpinning the estimated increases built into the MTFS for adult and children social care and for temporary accommodation are set out in this section. For each of these an extensive exercise has been carried out to assess the levels of activity that have been driving costs as well as reviewing past experience of changes in client numbers and costs, and comparisons with the position for our statistical local authority neighbours. The additional demand amounts for the three areas for 2017/18 are:

- Temporary Accommodation: £7.133m
- Adults Social Care: £11.889m
- Children's Social Care: £2.604m

#### **8.13.1 Temporary accommodation**

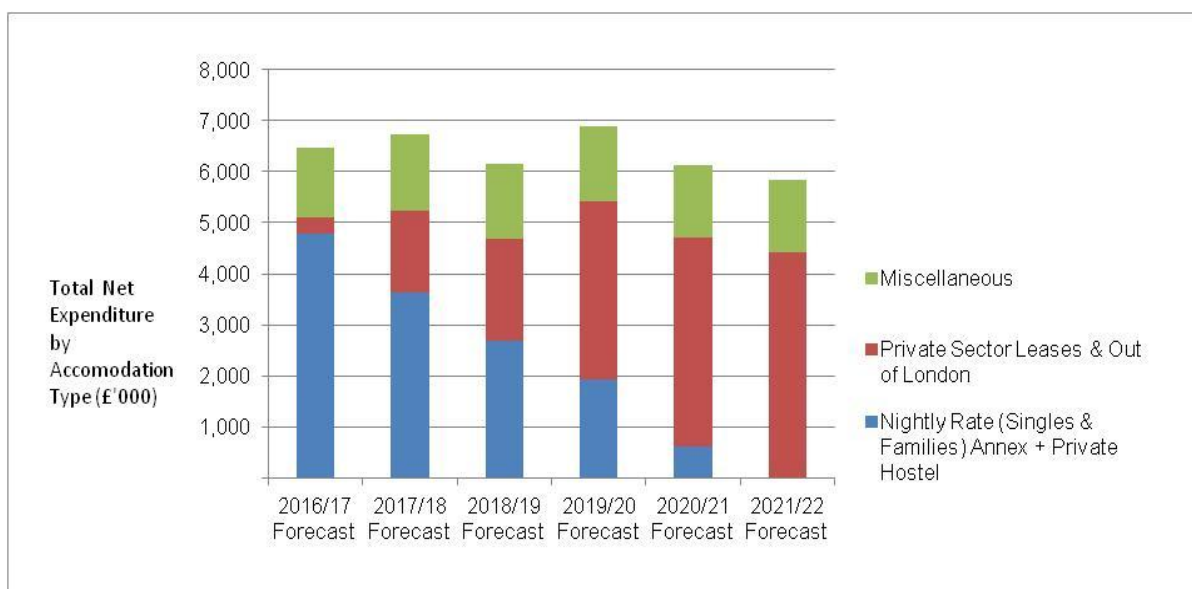
The Temporary Accommodation budget pressure is a result of 2 main issues:

- a small but steady increase in the number of households living in temporary accommodation as access to supply to discharge our homelessness duty has reduced (12% fall year on year of available social lets and a buoyant private sector market, which has made it more difficult to secure lets);
- a changing temporary accommodation portfolio which is seeing a reduction in leased accommodation which had previously achieved a surplus and a significant increase in expensive nightly rated emergency accommodation.

The overspend in 2016/17 has previously been reported to Cabinet. A comprehensive plan is in place that aims to reduce both temporary accommodation numbers and costs. The number of homelessness preventions are increasing and we are on course for an increased number of private sector lets compared to last year (250 rather than 176) but despite this the net increase in temporary accommodation has continued – overall fewer households are entering temporary accommodation but even fewer are leaving. As a result a key part of the plan is to develop initiatives that will reduce the expenditure on temporary accommodation, including the conversion of Council owned buildings into shared facility hostels (the first, Broadwater Lodge, is due to open in January 2017), and securing temporary accommodation out of London following the approval of the temporary accommodation Placements Policy at Cabinet in October.

The graph below shows the change in mix of supply over the period of the MTFS which is anticipated to ensure costs are contained within the £7.133m budget increase for 2017/18 (and subsequent minor adjustments for the following four years).

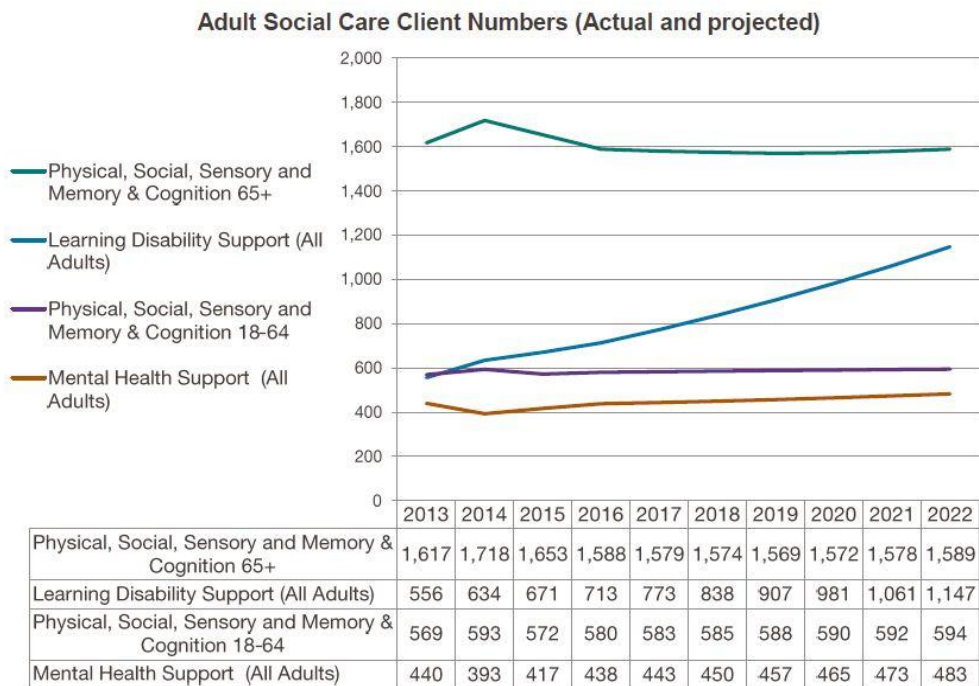
**Table 8: Temporary Accommodation expenditure forecasts**



**8.13.2 Adult Social Care**

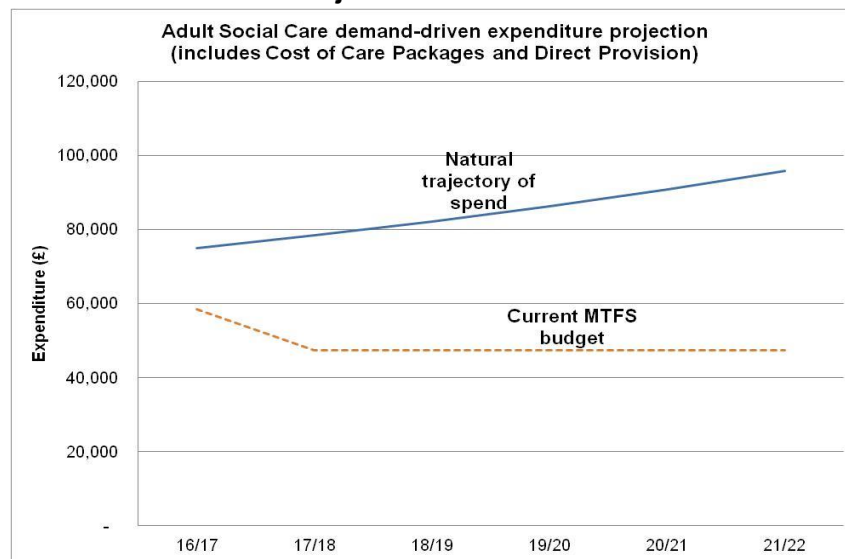
The key cost drivers are the number, cost and duration of packages of care for individual clients. The actual and forecast numbers of clients in the main categories of need are set out in the table below. These figures take account of the likely level of cases which would be expected to cease. Physical, Social, Sensory and Memory and Cognition client numbers are likely to be broadly stable up to 2022. Mental Health is expected to rise modestly by an average of 1.5% per year (45 clients or 10% by 2022). Learning Disabilities, however, is expected to rise by an average of 8% per year (434 clients or 60% by 2022).

**Table 9: Projected adult social care client numbers**



These numbers have been translated into a financial forecast which averages an increase of 4% cost increase each year as set out in the table below.

**Table 10: Projected adult social care costs**



The gap between the natural trajectory and the budget for 2017/18 is around £29m and this can only be achieved by either reducing the level of spend or increasing the amount of budget. The revised MTFS works on the basis that there are already savings measures as part of existing plans which can reduce the natural trajectory spend by £9m, and that after taking into account the passporting of the Adult Social Care precept and adjusting for previously agreed savings that have been added back to the base, the amount required to fund the gap for adult social care demand in 2017/18 is £11.889m. The same principles apply for future years.

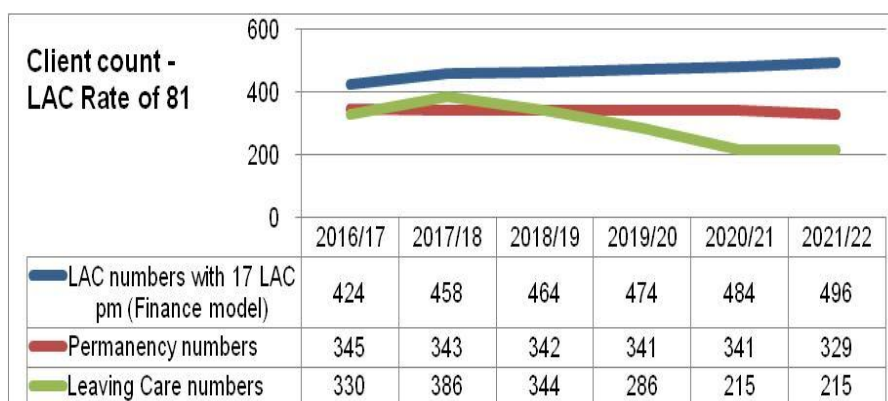
**8.13.3 Children’s Social Care**

The key cost drivers are the costs of provision for looked after children, permanency cases (special guardianship and adoption) and care leavers. These costs are net of

any specific government grants for support for asylum seekers or contributions from health or education partners. A local model had been developed, which started with the cohort of existing placements, identified what the future pathways were expected to be for those children, then considered the number of new cases and leavers at prevailing costs.

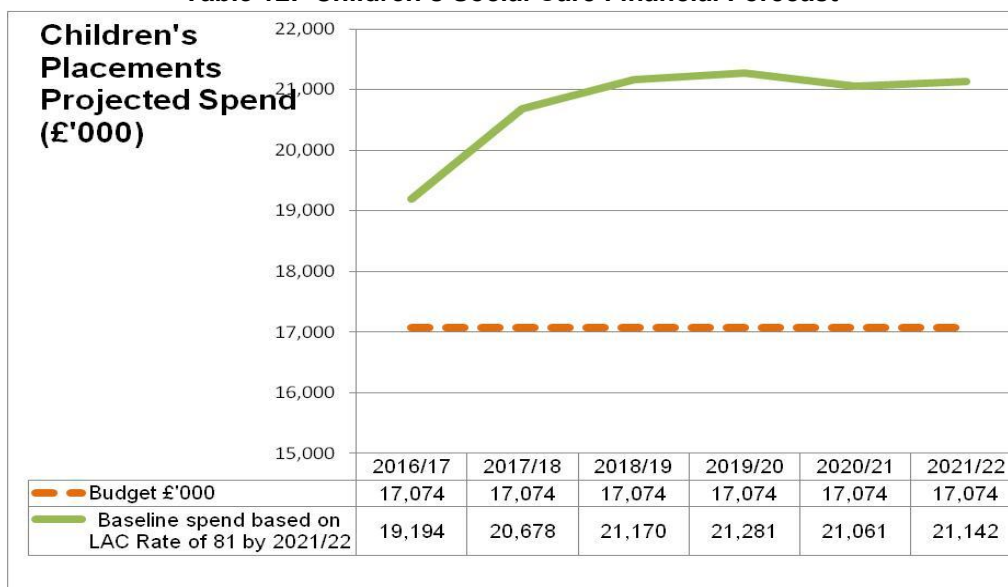
The current Looked After Children (LAC) rate per 10,000 is 72, assuming a future stable rate of 76-81 (in line with Statistical Neighbour trends), we will continue to have a significant budget pressure. For Looked After Children the assumption has been 17 new cases per month (consistent with the rate of new admissions during 2015/16, to get to a rate of 81 LAC per 10,000 population by 2021/22). This would be the level if there were no savings initiatives being pursued. For permanency cases, the assumption is that current rates of cases moving from LAC to special guardianship/adoption will continue. For Care Leavers, new cases will predominantly be LAC who reach the age of 18, plus some cases which arise through homelessness or eligible young people returning to seek support from the service. Table 11 overleaf reflects the profile of cases for each of these client groups.

**Table 11: Children’s Social Care Client Numbers Forecast**



The financial impact of these client numbers is set out in Table 12. It suggests that the prevailing level of spend would rise by 10% by 2020/21, an average increase of 2% per year. The main increase, however, would be expected to be in the first couple of years, then the expected spend would plateau.

**Table 12: Children’s Social Care Financial Forecast**



The MTFS demand figure for Children's Social Care Placements is an additional £2.604m for 2017/18. The extra £2.604m is the amount of additional budget required, after taking account of the base budget, the planned MTFS savings for 2017/18 and that element of the placements budget that is undeliverable.

### Other expenditure pressures over the next 5 years

8.14 In Non Service Revenue budget provision has been made for the following:-

- An estimated £2m is required in 2017/18 as an additional employer's contribution to the pension fund following the triennial revaluation. The working assumption is that a further £2m will be required following the next revaluation (ie in 2020/21).
- Levies:
  - a) £385k for a new Apprenticeship Levy which comes into effect on 1<sup>st</sup> April 2017. This is a levy on all employers whose payroll exceeds £3m and is charged at 0.5% of the pay bill.
  - b) £1,335k increase in the North London Waste Authority levy.
  - c) 2% increase has been assumed on all other levies (eg the Environment Agency).

### Additional savings/income

8.15 Where savings and/or increased income have already been identified these have been incorporated into the MTFS. Significant items include:-

- £6m reduction in Minimum Revenue Provision to be achieved via a fundamental review of current provision and a change in accounting policy.
- 1.5% increases in fees and charges (see Section 12 below)

### Budget Strategy

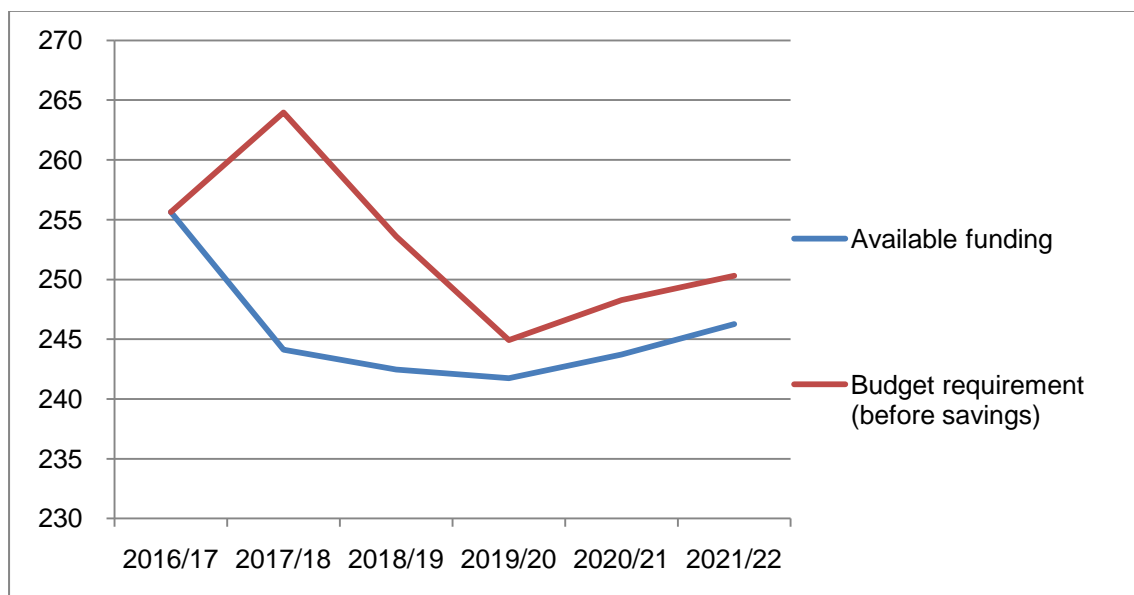
8.16 After taking into account the funding and expenditure assumptions outlined above, the overall position is a budget gap in each of the years covered by the MTFS.

**Table 13: Summary expenditure 2017/18-2021/22**

<b>EXPENDITURE ASSUMPTIONS</b>						
	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
<b>Budget requirement b/f</b>		255,627	253,967	243,602	244,913	248,284
Unavoidable growth		26,626	1,948	1,072	2,136	746
Original MTFS year 3 savings		-24,163	-450	0	0	0
Original savings not achievable		22,197	0	0	0	0
Additional savings		-18,800	-1,000	-500	0	0
New investment		4,383	537	624	1,639	1,379
Additional income		-2,454	-1,022	-2,022	-2,022	-23
Other adjustments		551	-379	2,137	1,618	-72
<b>Budget requirement</b>	<b>255,627</b>	<b>263,967</b>	<b>253,602</b>	<b>244,913</b>	<b>248,284</b>	<b>250,314</b>
Available funding	-	-	-	-	-	-
	255,627	244,112	242,459	241,738	243,711	246,262
<b>GAP</b>	<b>-0</b>	<b>19,856</b>	<b>11,143</b>	<b>3,175</b>	<b>4,573</b>	<b>4,053</b>

The key issue for Haringey is how to address 2017/18 and 2018/19 where there is a substantial budget gap before funding and expenditure become more closely aligned. This is best shown graphically as in Table 14 below:-

**Table 14: Projected gap between funding and expenditure projections**



8.17 The scale of the gap in 2017/18 (£20m) is such that it is not possible to make sufficient savings to bridge the gap in one year, and therefore the strategy has been to smooth the savings over the MTFs period through the use of reserves. The challenge is to achieve this via:

- Balancing the need to maintain our focus on transformation in high demand priorities with acknowledgement of the growing pressures in those areas
- Ensuring the proportion of total budget committed to those high demand areas is in line with appropriate benchmarks
- Ensuring an appropriate balance between the proportion of the gap apportioned to delivery of priorities and to growth
- Providing an element of cushioning for non-essential but important services

8.18 The £20m savings targets were prioritised against the following areas:

- Increased income generation (either through new areas, old areas or debt): £2.5m
- Non-essential but important universal services (principally environment areas): £1.5m
- Back office functions: £8m
- Regeneration, Housing and Planning (non-growth): £0.5m
- Adults: £4.5m
- Children's: £3m

8.19 The £20m savings target is designed to bridge the funding gap for the first two years of the MTFs – see table overleaf.



Table 15: Bridging the budget gap – saving requirement

EXPENDITURE ASSUMPTIONS						
	2016/17 £000	2017/18 £000	2018/19 £000	2019/20 £000	2020/21 £000	2021/22 £000
<b>Budget requirement</b>	<b>255,627</b>	<b>263,967</b>	<b>253,602</b>	<b>244,913</b>	<b>248,284</b>	<b>250,314</b>
Available funding	255,627	244,112	242,459	241,738	243,711	246,262
<b>GAP</b>	<b>-0</b>	<b>19,856</b>	<b>11,143</b>	<b>3,175</b>	<b>4,573</b>	<b>4,053</b>
<b>Savings targets</b>		<b>-10,000</b>	<b>-10,000</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>GAP after savings targets</b>		<b>9,856</b>	<b>1,143</b>	<b>3,175</b>	<b>4,573</b>	<b>4,053</b>

8.20 Savings in excess of the £20m required to balance the budget for the first two years of the MTFs period have been developed. These are set out in detail for consideration in the next section. At this stage there is insufficient clarity around 2019/20-2021/22 to make decisions about further cuts, and the residual budget gap for those years will be addressed once the longer term government funding and local resources have been firmed up. Additionally the next administration will review council tax rates.

8.21 The process to refine the variables set out in this report will continue until the final budget report in February.

## 9 Savings proposals 2017/18-2021/22

9.1 Officers have developed savings proposals in order to address the budget gap, and each is supported by a document describing the action/outcome, highlighting the value of the saving, the impact on workforce numbers, and setting out the associated risks and assumptions. Higher value proposals (those over £1m) are supported by a full business case.

9.2 Table 16 below sets out the proposed savings. The individual proposals are attached at Appendix A.

Table 16: Summary of savings proposals

Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's
P1 - Childrens (Enable every child to have the best start in life, with high quality Education)	2,762	1,748	310	-	-	4,820
P2 - Adults (Empower all adults to live healthy, long and fulfilling lives)	2,411	3,137	84	-	-	5,632
P3 - A clean and safe borough where people are proud to live	1,685	2,580	150	-	-	4,415
P4 - Drive growth and employment from which everyone can benefit	503	-	-	-	-	503
P5 - Create homes and communities where people choose to live and are able to thrive	-	-	-	-	-	-
PX - Enabling	2,798	551	3,400	1,500	20	8,269
<b>Total</b>	<b>10,159</b>	<b>8,016</b>	<b>3,944</b>	<b>1,500</b>	<b>20</b>	<b>23,639</b>

Note that where there are costs relating to savings proposals these have been netted off the savings figures shown above.

- 9.3 These proposals are being put forward for consideration and in principle agreement, and will be further refined over the next few weeks. Specifically the immediate challenge is to review the scope to bring forward the implementation timeframes in order to achieve £20m of savings into the 2017/18-2018/19 period and/or to review the scope for identifying further savings for 2017/18-2018/19 to bridge the gap for those years.

## 10 Summary Revenue Budget Position 2017/18-2021/22

- 10.1 The summary revenue budget position over the 5 year period is show in the table below:-

**Table 17: Summary of proposed budgets**

<b>PROPOSED MTFS</b>						
	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
	<b>£0</b>	<b>£0</b>	<b>£0</b>	<b>£0</b>	<b>£0</b>	<b>£0</b>
<b>Services</b>						
Priority 1	48,301	45,582	42,903	42,704	42,484	42,565
Priority 2	92,783	97,447	98,239	100,368	103,624	107,261
Priority 3	26,325	21,988	17,158	15,008	13,008	13,008
Priority 4	17,355	16,493	16,493	17,215	16,468	16,159
Priority 5	3,881	9,207	8,184	8,184	8,184	8,184
Priority X	34,392	29,340	28,534	24,309	22,809	22,789
<b>Total services</b>	<b>223,037</b>	<b>220,057</b>	<b>211,511</b>	<b>207,789</b>	<b>206,577</b>	<b>209,967</b>

- 10.2 A summary showing how the budget movements affect key services is set out in Table 18 below:

**Table 18: Proportionality of priority budgets**

	<b>2016/17</b>	<b>Share of</b>	<b>All other</b>		<b>Share of</b>	<b>All other</b>		<b>Share of new</b>	<b>Net</b>	<b>2018/19</b>
	<b>£'000</b>	<b>£10m</b>	<b>adjs</b>	<b>2017/18</b>	<b>£10m</b>	<b>adjs</b>	<b>2018/19</b>	<b>savings</b>	<b>change</b>	<b>proportion</b>
		<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>%age</b>	<b>%age</b>	<b>of total</b>
										<b>budget</b>
<b>Services</b>										
Priority 1	48,301	-2,762	43	<b>45,582</b>	1,748	-931	<b>42,903</b>	23%	-11%	17%
Priority 2	92,783	-2,411	7,075	<b>97,447</b>	3,137	3,929	<b>98,239</b>	28%	6%	40%
Priority 3	26,325	-1,685	2,652	<b>21,988</b>	2,580	2,250	<b>17,158</b>	21%	-35%	7%
Priority 4	17,355	-503	-359	<b>16,493</b>	0	0	<b>16,493</b>	3%	-5%	7%
Priority 5	3,881	0	5,326	<b>9,207</b>	0	1,023	<b>8,184</b>	0%	111%	3%
Priority X	34,392	-2,798	2,254	<b>29,340</b>	-551	-255	<b>28,534</b>	17%	-17%	12%
<b>Total services</b>	<b>223,037</b>	<b>10,159</b>	<b>7,179</b>	<b>220,057</b>	<b>8,016</b>	<b>-530</b>	<b>211,511</b>	<b>100%</b>	<b>-5%</b>	<b>86%</b>
NSR	32,590	0	1,162	<b>33,752</b>	0	164	<b>33,916</b>	0%	4%	14%
<b>BUDGET</b>	<b>255,627</b>	<b>10,159</b>	<b>8,341</b>	<b>253,809</b>	<b>8,016</b>	<b>-366</b>	<b>245,427</b>	<b>100%</b>	<b>-4%</b>	<b>100%</b>



## 11 Consultation and Scrutiny

- 11.1 A pre-budget consultation exercise with the public, businesses and the Council's partners, consisting of a series of events and activities during October and November 2016, has been undertaken in order to involve the public, businesses and partners at the earliest possible stage in future decision-making.
- 11.2 The feedback process highlighted that there was a solid understanding of austerity and the funding challenges local authorities face. Conversation at our drop-in events showed that the public found it incredibly difficult to prioritise just five of the most important. A few people were unwilling to participate in the survey based on this. This view was also echoed in some of the comments received from the survey responses.
- 11.3 When asked to identify 5 things of the that are most important (Q3) - Children and Families services made up the top three slots in the top five priorities – with **School improvement** seen as the top priority in terms of things that the borough should strive for, closely followed by **Early help and prevention** and **family support and safeguarding**. Also making the top five of people's priorities were **Parks**, with 29%, closely followed by **Maintaining Independence** under Adults Social care with 27% of respondents opting for this.
- 11.4 At the end of the 'most important' spectrum was **Sports development** with just 5% of respondents considering it a priority. This resonated with findings for the question of least important with **Sports development** marginally topping the 'less important' list with 36% of respondents opting for this service, this was closely followed by **Promoting healthy lifestyles** with 34% of respondents choosing this.
- 11.5 Full details of the process and the findings are attached at Appendix 3.
- 11.6 A further formal consultation will be started after this meeting, and feedback received will be analysed and provided to Overview and Scrutiny Committee in January.
- 11.7 Statutory consultation with businesses will also take place in January and any feedback will be incorporated before final decisions are taken in February.
- 11.8 Additionally, the Council's budget proposals will be subject to a rigorous scrutiny review process which will be undertaken by the Overview and Scrutiny Panels and Committee during December/January on a priority themed basis. The Overview and Scrutiny Committee will then meet in January 2017 to finalise its recommendations on the budget package to be reported to the Cabinet in February.

## 12 Fees and Charges

- 12.1 Each year the Council reviews the level of its fees and charges through consideration of a report by the Cabinet and its Regulatory Committee where it is a requirement that they are considered and approved outside of the Executive.

- 12.2 Separate reports will be considered in February 2017 by the Cabinet and in January 2017 by the Regulatory Committee which will bring together those areas where fees and charges apply; the assumption is the MTF5 is that an increase of 1.5% will be made as a minimum. Where there is a service proposal to raise them at a rate other than a simple inflationary increase this will be highlighted for specific approval, including where this has already been included as a saving proposal.

### **13 Review of assumptions and risks 2017/18-2021/22**

- 13.1 The Council's Section 151 Officer has a statutory responsibility to assess the robustness of the Council's budget – and to ensure that the Council has sufficient contingency/reserves to provide against known risks in respect of both expenditure and income. This formal assessment will be made as part of the final report on the Council's budget in February 2017.

- 13.2 The main uncertainties and risks identified to date which will impact on the Council's budget are:-

- Funding assumptions are subject to the local government settlement (early Dec), and therefore there may be changes.
- Move to Council Tax and Business Rates as the main funding driver exposes the Council to risks such as collection rates, adverse changes in the size of the taxbase and negative cashflows.
- The Council's Transformational Programmes do not deliver the required savings, do not deliver savings quickly enough, or are counteracted by demographic trends particularly in critical areas such as Children's and Adults Social Care and Temporary Accommodation.
- Increases in national minimum wage (NMW) and London living allowance (LLA) which will particularly affect care providers and Direct Payment rates and may drive up prices.
- Any deterioration in the forecast 2016/17 position, including the risk that the measures put in place to reduce spending (such as the current voluntary severance exercise) do not deliver.
- Changes in Non Service Resources budgets over the next few months – for example the amounts provided for levies are currently based on estimates.
- General population increases are expected over the next 5 years and any associated growth in demand - other than specifically allowed for – may lead to financial pressure.
- The need to balance revenue and capital priorities to ensure the most appropriate use of available resources.

- 13.3 Other risks which we are aware of that may impact on the Council's budgets:-

- National economic uncertainty, including economic stability, inflationary pressures, etc including any factors relating to Brexit.
- Housing Benefit admin fee may end during the period of the MTF5.
- The impact of changes in legislation – for example the Homelessness Reduction Bill. Further information about the potential impact is likely to be available in January.
- The impact of inflation pressures above current assumptions (eg energy costs which are currently estimated at around 13% increase for 2017/18,

and potential business rates increases on Council properties following the 2017 revaluation).

- Ability to work collaboratively with a number of partner organisations – for example on shared services.
- Impact of NHS Sustainable Transformation Plans (STPs) may result in a transfer of costs.
- Possible increase in Coroner's budget if plans to move to a national pay evaluation linked to the Judiciary go ahead. Additional pressure may arise from the provision of support to further Syrian refugees.
- Ability to implement savings. All savings have been risk assessed for ease of delivery and a summary risk assessment is as follows:-

**Table 19: Summary risk assessment**

<b>Risk rating</b>	<b>2017-18 £000's</b>	<b>2018-19 £000's</b>	<b>2019-20 £000's</b>	<b>2020-21 £000's</b>	<b>2021-22 £000's</b>	<b>Total £000's</b>
Green	6,711	1,431	150	-	20	<b>8,312</b>
Amber	3,198	4,913	3,794	1,500	-	<b>13,405</b>
Red	250	1,672	-	-	-	<b>1,922</b>
<b>Total</b>	<b>10,159</b>	<b>8,016</b>	<b>3,944</b>	<b>1,500</b>	<b>20</b>	<b>23,639</b>

13.4 Each of these and any further emerging issues will be considered and assessed over the next two months and reflected in the final version of the MTFS in February 2017 where appropriate.

#### **14 The Council's Capital Strategy and Capital Programme 2017/18-2021/22**

14.1 The Council is one year (2016/17) into a ten year council wide Capital Strategy, introduced to the Cabinet in December 2015 and approved in June 2016. This strategy has been developed to ensure that the Council takes a longer-term view of the assets required to deliver its Corporate Plan priorities and support its Medium Term Financial Strategy (MTFS).

14.2 The Council's Capital Strategy is ambitious for regeneration and growth that will deliver a range of improved outcomes for its residents. Also, it aims to secure stability for financial planning purposes as Government support reduces and the Council becomes more reliant on locally determined sources of funding such as Council Tax and Business Rates.

14.3 The MTFS capital programme funding assumes a mix of capital receipts, grant funding and prudential borrowing. Borrowing has an on-going impact on the Council's revenue budget and must be affordable. Such borrowing is closely controlled by legislation defined under the Prudential Code for Capital Expenditure and monitored through Treasury Management reporting. To the extent that capital receipts and grant do not meet the cost of the capital programme, there are two main options for borrowing:

- Temporary borrowing, pending the realisation of future capital receipts, providing that there is certainty over the amount and timing of the receipt;
- Prudential borrowing on an on-going basis to finance that capital expenditure that cannot be met from capital receipts.

- 14.4 In the context of the MTFs this means that the cost of any additional borrowing is an additional pressure which must, therefore, be matched by additional savings to deliver a balanced budget.
- 14.5 At Appendix 4, is the Council's 10-year General Fund capital programme as approved by Cabinet in June 2016 with a value of £520.7m and including the roll forward request from 2015/16 of £14.0m giving an approved total of £534.7m.
- 14.6 The table below reflects the revised delivery assumptions of the capital over the Council's 5-year MTFs period and net borrowing requirement. This includes assumptions around delivery bias within the original programme timing and approved in-year budget changes.

**Table 20 – Capital Proposals and principal Funding Sources**

<b>Capital Programme, 5 year</b>	<b>17/18</b>	<b>18/19</b>	<b>19/20</b>	<b>20/21</b>	<b>21/22</b>	<b>Total</b>
<b>MTFS overview</b>	<b>£,000</b>	<b>£,000</b>	<b>£,000</b>	<b>£,000</b>	<b>£,000</b>	<b>£,000</b>
Re-profiled Expenditure	78,122	64,981	67,732	46,338	43,754	300,927
<b>Funding</b>						
Grants & Contributions	39,489	27,168	31,839	28,939	34,911	162,347
Capital Receipts GF	12,610	800	3,663	3,663	3,663	24,398
Use of Reserves	1,409	1,272	1,129	978	-	4,788
New Borrowing Requirement	24,614	35,740	31,101	12,758	5,180	109,394
<b>Cost of Borrowing</b>						
<i>Interest on new borrowing</i>	<i>(1,190)</i>	<i>(1,769)</i>	<i>(2,488)</i>	<i>(2,980)</i>	<i>(3,191)</i>	<i>(11,618)</i>
<i>MRP on new borrowing</i>	<i>(1,550)</i>	<i>(2,319)</i>	<i>(3,433)</i>	<i>(4,355)</i>	<i>(4,635)</i>	<i>(16,292)</i>
<i>Cost of New borrowing</i>	<i>(2,740)</i>	<i>(4,087)</i>	<i>(5,921)</i>	<i>(7,335)</i>	<i>(7,826)</i>	<i>(27,910)</i>

- 14.7 The main capital financing elements of the £300.9m 5-year programme are Grants at £102.2m (34%), Developer contributions at £60.1m (20%) Capital Receipts £24.4m (8%) and PFI reserve £4.8m (2%) the balance of £109.4m (36%) would need to be borrowed.
- 14.8 For any borrowing undertaken the Council is required to set aside sufficient revenue resources to fund a Minimum Revenue Provision (MRP) and interest on the cost of servicing any debt in order to comply with the Prudential Code. However, the Code only provides a framework for determining the prudent amount required for the MRP and the Section 151 Officer has discretion to consider the adequacy of the provision.

### **MTFS Affordability and Governance**

- 14.9 The Section 151 Officer is currently reviewing the Council's MRP provision including that required to fund the additional borrowing requirements as highlighted in the table above.

- 14.10 Members consider annually, as part of the Treasury Management Strategy, a number of prudential indicators which are largely concerned with ensuring the affordability of capital expenditure decisions. This strategy also includes the Council's MRP policy statement.
- 14.11 Any proposed revisions to the current policy statement arising from the Section 151 Officer's review will be presented to the Council's appropriate Committees for agreement prior to submission to Full Council for approval.

### **Other considerations**

- 14.12 As with any longer term strategy, there is a need to undertake regular reviews of detailed action plans to take account of changing circumstances.
- 14.13 There is likely to be a need to revise the capital programme, subject to appropriate approvals, to take account of changes to existing schemes or to fund new schemes and in particular to take advantage of additional external funding or capital receipts.
- 14.14 The Council's regeneration projects are likely to have further impacts on the Council's capital programme, particularly the Haringey Development Vehicle (HDV) and High Road West projects which are still subject to final selection of the successful bidder.
- 14.15 The current capital programme contains provision for funding certain elements of the proposed schemes but these may need to be revised as the regeneration projections progress.

## **15 HRA Capital Programme 2017/18-2021/22**

- 15.1 The proposed HRA capital programme is being developed, taking into account both the resources available and the new Affordable Homes standard. It will be submitted to Cabinet in February 2017 as part of the finalisation of the Council rent review.

## **16 Housing Rent increases**

- 16.1 The Council is required to comply with section 23 of the Welfare Reform and Work Act 2016 by reducing tenants' rents (excluding service charges) by 1% every year for four years starting from 1 April 2016.
- 16.2 Although the Act does not say how the reduction should be implemented, (it could be by a 1% reduction from the beginning of a year or a larger reduction later in the year), the Council has applied the 1% rent reduction from the beginning of the year. The first rent reduction started with effect from 4 April 2016. At the same time, the Council took advantage of the government's one-year exception for tenants living in sheltered / supported housing and increased the rent for these tenants by 0.9% (CPI rate at September 2015 of 0.1% plus 1%).

- 16.3 This is the second financial year that rents in general needs properties are to be reduced by 1% but the first rent reduction for tenants living in sheltered/supported housing. Under the original rent restructuring regime, these rents would have increased by 2% (CPI at September 2016 of 1% plus 1%) from next April.
- 16.4 Provisional rents for general needs and sheltered/supported housing for 2017/18 have been calculated so that the rent paid by existing tenants is reduced by 1% from the 2016/17 levels. On this basis, the current average weekly rent will reduce by £1.04 from £104.80 to £103.76. The potential rental income budget for 2017/18 will reduce by £1.012m against the budget for 2016/17. Table 21 below sets out the average weekly dwelling rents for 2017/18 by property size.

**Table 21 - Proposed rents for general needs and sheltered / supported housing**

<b>Number of Bedrooms</b>	<b>Number of Properties</b>	<b>Current average weekly rent 2016/17</b>	<b>Proposed average weekly rent 2017/18</b>	<b>Proposed average rent decrease</b>
Bedsit	137	£84.91	£84.07	-£0.85
1	5,468	£90.00	£89.10	-£0.90
2	5,240	£104.90	£103.86	-£1.05
3	3,782	£120.19	£118.98	-£1.20
4	586	£136.54	£135.17	-£1.37
5	102	£157.96	£156.38	-£1.58
6	13	£166.18	£164.52	-£1.66
7	2	£157.59	£156.01	-£1.57
8	1	£178.40	£176.62	-£1.78
<b>All dwellings</b>	<b>15,331</b>	<b>£104.80</b>	<b>£103.76</b>	<b>-£1.04</b>

- 16.5 The current policy of increasing rents to the 2015/16 formula rent (adjusted for 1% reduction each year thereafter) on new secure tenancies will continue.

#### **Licences and non secure tenancies**

- 16.6 Rents for licences and non secure tenancies are not affected by the government's social rent reduction policy, so the Council has flexibility to keep these rents at their current levels based either on the hostel rate or Local Housing Allowance (LHA). However, there are current government plans to limit housing benefit to the Local Housing Allowance (LHA) rate, to be applied from 1 April 2018, for new or re-let tenancies signed from 1 April 2016 onwards (and from 1 April 2017 onwards for tenants in supported accommodation).
- 16.7 The government has not said if some properties would be exempted from the reduction in housing benefit entitlement. If hostel accommodation is not

exempted, the cap would affect the affordability of HRA hostel rents as most are currently let higher than the LHA rate. There may need to be a change of hostel rents from April 2018.

- 16.8 There is also a significant decant programme underway, to support the current and future regeneration projects on housing estates. There is usually a long gap between the time when tenants move out, and when the blocks are demolished. Cabinet approval was given to use these properties as temporary accommodation for people whom the Council has a duty to provide, when they are homeless.
- 16.9 Such properties are occupied under licence and excluded from becoming secure tenancies under the Housing Act 1985 Schedule 1 (4). Cabinet approval was given to charge the Local Housing Allowance (LHA) rate on these properties.
- 16.10 The proposed 2017/18 budget does not currently include any incremental income from the higher rent levels charged on these properties; work is underway to quantify this.

#### New build

- 16.11 On 12 July 2016, the Cabinet approved the rent levels for new council homes built under the Council's New Build Programme. Rents in new build homes should continue to be set in accordance with the affordable rents guidance set out in the draft Housing Strategy. Phase 1 of the new build programme is expected to deliver 18 new homes in 2016/17 which will be let at affordable rents on completion. The proposed budget includes £236K for these additional units, however, should the delivery programme alter in any way this may affect the income achievable.

#### Rent consultation

- 16.12 Under the previous rent restructuring regime, Homes for Haringey (HfH) consulted tenants informally on behalf of the Council from late December to mid-January. In the past, HfH sent letters to the various Residents Associations asking for their views on proposed rent increases. The rent consultation was also published on the HfH website inviting comments from tenants. Responses to the consultation are usually reported to the Cabinet before a decision is made at the Cabinet meeting in February.
- 16.13 The informal rent consultation was not undertaken last year due to the imminent legislation to bring in the 1% social rent reduction at the time. Similarly, no separate consultation is planned for this year as the requirements of the Welfare Reform and Work Act mean that the Council is not able to apply an increase.
- 16.14 The Council must give tenants statutory notice in writing at least four weeks before new rent charges apply from the first Monday in April 2017.

### 17 Service charges

- 17.1 In addition to rents, tenants pay service charges for services they receive which are not covered by their rent. Service charges must be set at a level

that recovers the cost of the service, and no more than this. The Council's policy has been to set charges at the start of each financial year to match budgeted expenditure. Therefore, the weekly amount is fixed and a flat rate is charged.

17.2 Charges are calculated by dividing the budgeted cost of providing the service to tenants by the number of tenants receiving the service. The amount tenants pay increases where the cost of providing the service is anticipated to increase. Equally, charges are reduced when the cost of providing the service reduces or where there has been an over-recovery in the previous year.

17.3 Tenants pay for the services listed below:

- Concierge
- Grounds maintenance
- Caretaking
- Street sweeping (Waste collection)
- Light and power (Communal lighting)
- Heating (including Gas or Oil/Electricity)
- Integrated reception service (Digital TV)
- Estates road maintenance
- Bin and chute cleaning

17.4 Table 22 below sets out the proposed changes in tenants' service charges for 2017/18.

**Table 22 - Proposed tenants' service charges for 2017/18**

<b>Tenants' service charge</b>	<b>Current Weekly Charge 2016/17</b>	<b>Proposed Weekly Charge 2017/18</b>	<b>Increase/ (decrease) £</b>	<b>Projected Annual Income £k</b>
Concierge	£15.66	£15.43	-£0.23	£1,554
Grounds maintenance	£3.16	£2.77	-£0.39	£1,306
Caretaking	£4.29	£4.02	-£0.27	£1,544
Street sweeping (Waste collection)	£3.56	£3.62	£0.06	£1,553
Light and power (Communal lighting)	£2.19	£2.62	£0.43	£1,203
Gas (Elderly Person)	£10.64	£11.16	£0.52	£217
Gas (Not Elderly Person)	£10.17	£10.67	£0.50	£60
GLC Heating	£11.66	£12.23	£0.57	£38
District Heating 6	£10.93	£11.47	£0.54	£0.6
Oil/Electricity (Elderly Person)	£8.33	£8.74	£0.41	£18
Integrated reception service (Digital TV)	£0.77	£0.77	£0.00	£349.9



Tenants' service charge	Current Weekly Charge 2016/17	Proposed Weekly Charge 2017/18	Increase/ (decrease) £	Projected Annual Income £k
Estates road maintenance	£0.50	£0.57	£0.07	£266
Bin and chute cleaning	£0.16	£0.16	£0.00	£72.7
<b>Proposed tenants' service charge income</b>				<b>£8,186.1</b>
<i>Projected annual income is based on the number of tenants receiving the service for 52 weeks with an allowance of 1% service charges loss due to empty properties.</i>				

### Water rates

- 17.5 Tenants also pay weekly water rates with their rent if the water supply to their home is unmetered. The amount is set by Thames Water Utilities Ltd on the basis of the rateable value of each property.
- 17.6 The weekly water rates to be paid by each tenant in 2017/18 will be provided by Thames Water in March 2017. Tenants will be notified accordingly.

### 18 HRA Revenue Budget and MTFs 2017/18-2021/22

- 3.1 The draft HRA budget for 2017/18 taking into account all of the above changes to rents and service charges is set out at Appendix 5.
- 3.2 A number of the figures are estimates at this time and final figures will be presented to Cabinet in February 2017, as part of the rent setting process, together with a HRA 5-year Medium Term Financial Strategy and a 30-year business plan.
- 3.3 The HRA surplus has increased by £5.7m from the revised 2016/17 budget surplus of £13.9m to £19.6m. This increase is mainly to reflect reduced financing charges on HRA debt and the removal of the £2.2m new build budget. However, it is envisaged that a revenue budget will need to be established for HRA supply initiatives and this is currently being worked on and will be incorporated in the final proposed budget setting for 2017/18.

### 19 Dedicated Schools Budget (DSB).

- 19.1 The financial position for the Dedicated Schools Budget is dependent on the schools finance settlement for 2017/18, which is due in December 2016. The key points that are to be considered by Schools Forum at its next meetings include:
- Scope for the DSB to continue to provide funding for Council services;
  - Scope for the DSB to absorb some of the impact of the loss of the Education Services Grant;

- Improved funding for early years providers, but less scope for the Council to retain funding for early years central services and childcare subsidy;
- The extension of the early years education offer to 30 hours for children of working parents from September 2017;
- Reducing and containing expenditure in the High Needs Block.

## 19.2 Schools Funding for 2017/18 (Dedicated Schools Budget)

19.2.1 The Dedicated Schools Budget is substantially funded from the ring-fenced Dedicated Schools Grant and two other funding streams (Pupil Premium and Post 16 Grant) which are, in effect, passported to schools. Spending must be consistent with the requirements of the prevailing Schools and Early Years Funding Regulations and there are requirements about whether Schools Forum has a decision-making or a consultative role in determining budget levels for each year.

19.2.2 The financial position reported to Schools Forum in October 2016 set out the prevailing financial position. There are budget pressures within the High Needs Block and this will reduce available DSG reserves to £2.350m by the end of 2016/17 financial year.

**Table 23. Budget Monitoring Position for the Dedicated Schools Budget as at August 2016.**

Block	Net Budget	Projected Spend	Variance
	£m	£m	£m
Schools	141.30	141.31	0.01
Early Years	15.46	15.47	0.01
High Needs	32.63	33.51	0.88
Total DSG	189.39	190.29	0.90

**Table 24 Impact of forecast position in 2016/17 on DSG reserves**

	1 <sup>st</sup> April 2016	Movement from Table 1a	31 <sup>st</sup> March 2017
DSG Reserves	3.25	-0.90	2.35

19.2.3 At the same meeting, the forecast position for 2017/18 was set out. While it included a virtually balanced budget, such a scenario would require considerable adaptation to new funding arrangements for many services, settings and schools. The forecast budget is based on announcements made by the Department for Education and the latest estimates of pupil numbers likely to be in the calculations.

**Table 25: Dedicated School Budget Projections 2017-18.**

Block	Forecast Budget	Projected Spend	Variation
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	£m	£m	£m
Schools	196.48	196.48	0.00
Early Years	18.43	18.43	0.00
High Needs	35.34	35.36	0.02
DSG	250.25	250.27	0.02

**Table 26 Impact of forecast position in 2017/18 on DSG reserves**

	1 <sup>st</sup> April 2016	Movement from Table 2a	31 <sup>st</sup> March 2017
DSG Reserves	2.35	-0.02	2.33

19.2.4 The final figures for Schools Block and news about the schools settlement more generally are expected some time in December 2016. High Needs Block funding may be known early in 2017 and the Early Years block funding in 2017/18 financial year is based partly on the January 2017 pupil census and partly on the January 2018 pupil census.

19.2.5 The key issues that Schools Forum will have considered on 1<sup>st</sup> December 2016 and at their next meeting on 12<sup>th</sup> January 2017 are set out below.

### 19.3 Schools Block

- There are specific budgets in the Schools Block which Schools Forum must formally approve, including central support £1m, £0.8m for social care placements, £0.3m for Early Help, £1.1m for Schools and Learning services (Admissions, School Improvement, Governors Support and Music).. If these are not approved in whole or in part, this will either result in service reductions or budget problems in the General Fund.
- Schools Forum has previously agreed that funding for services such as Trade Union Facilities Time and support for under-performing ethnic minority groups be deducted from maintained schools budgets to allow these services to continue. A renewed mandate to de-delegate funding for these services will be sought from Schools Forum again.
- The Education Services Grant is ceasing. This particularly impacts on the General Fund and the precise details are awaited in the schools finance settlement in December. Nonetheless, that element of the ESG that is available for providing statutory and regulatory services with respect to education in an authority, regardless of whether the Authority maintains any schools is due to transfer to the Dedicated Schools Grant (£0.550m). Schools Forum will be asked to confirm that the services currently supported by that money may continue. Subject to the regulations, Schools Forum may also be asked to fund some or all of the current ESG funded services for in-year school redundancy costs, Education Welfare Service and Early Years Quality Assurance.
- The plans to introduce a National Funding Formula have been deferred until April 2018.
- Schools are likely to experience the impact of recent and emerging cost pressures arising from, among other things: National Insurance contracted out rebate, increases in superannuation contributions, the Apprenticeship Levy etc.

#### **19.4 Early Years Block**

- There are significant changes in the Early Years Block with the introduction of a higher degree of prescription in how the funding may be used.
- Haringey will see an increase in funding for 2017/18 which, allied with an enforced reduction in the amount of centrally retained expenditure, will translate into more funding for early years providers.
- The DSG Early Years Block will fund the extension of free entitlement to early years education from 15 hours per week to 30 hours per week for the children of working parents from September 2017.
- The constraint on central expenditure will require a reprioritisation of budgets for central services and childcare subsidy. In 2016/17, there is £1.9m for central early years activities. This will reduce to £1.0m in 2017/18 and £0.8m in 2018/19.

#### **19.5 High Needs Block**

- The principal issue with the High Needs Block is that the current budget is overcommitted and will need to be regularised if DSG reserves are not to be fully depleted.
- The High Needs Working Group have been considering what measures can be put in place to contain and reduce expenditure and a practical plan will be required before the start of April 2017.

19.6 Further information on the details of the strategic financial position for the Dedicated Schools Budget can be found in the papers to the Schools Forum, which are publicly available.

### **20 Statutory Officers comments**

#### **20.1 Chief Finance Officer Comments**

20.1.1 As the MTFS report is primarily financial in its nature, comments of the Chief Financial Officer are essentially contained throughout the report.

20.1.2 The robustness of the Council's 2017/18 budget and its Medium Term Financial Strategy 2017/18-2021/22 is a critical role for the Council's Section 151 Officer. Ensuring that the budget proposals are realistic will be achieved in a number of ways including consideration of the budget setting process itself, the quality and extent of both statutory and non statutory consultation, the assessment and management of risks, feedback and challenge via scrutiny processes, and the coherence of the working papers supporting budget proposals.

20.1.3 The basis for the £20m indicative budget gap for 2017/18-2018/19 is set out clearly in this report and flows largely from central government funding reductions, and from expenditure pressures due to local demographic and demand increases which have been set out in some detail above. We have also refreshed all financial assumptions to ensure a base for the development of this MTFS, including close scrutiny of the current year position and the ongoing impact of savings agreed in the last MTFS.

20.1.4 Whilst the size of the budget shortfall for 2017/18 is, of necessity, an estimate, it is clear that it is a robust assessment of the extent of the challenge facing

the Council. It is appropriate, in the view of the S151 officer, to tackle the estimated shortfall over the first two years of the MTFS period rather than over a single year given that:

- There is often a significant lead-in time for delivering and embedding service improvements and we need to be confident that assumed savings can be delivered both individually and in terms of capacity within the organisation.
- Members need to be given real choices and options about where to make service changes and the appropriate use of reserves allows this to take place over a realistic timeframe.
- The Council needs to have clarity over the medium term on its funding levels, and there are currently a number of uncertainties - including the end of the agreed four year settlement, the impact of business rates changes, etc. It makes sense to wait for a clearer picture to emerge in terms of resources before agreeing additional cuts now.

20.1.5 Specific consideration has been given to the appropriateness of using reserves strategically to assist in achieving the plans set out in the MTFS report. As reserves can only be used once they are an appropriate response to a need to smooth the £20m over two years in order to bring expenditure more in line with estimated resources.

20.1.6 Further work will be undertaken between now and the final budget report to review savings proposals, update on the latest funding position and any other known changes.

## **20.2 Assistant Director of Corporate Governance Comments**

20.2.1 The revised Medium Term Financial Strategy (MTFS) is closely linked to the budget process and may be viewed as a related function. In addition it is consistent with proper arrangements for the management of the Council's financial affairs and its obligation under section 151 of the Local Government Act 1972.

20.2.2 The Council is a best value authority and under section 3 of the Local Government Act 1999 has a duty to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness. The revision of MTFS which incorporates the initial proposals for savings and investment is one of the ways in which the Council can achieve best value.

20.2.3 There are statutory requirements as to the keeping of a Housing Revenue Account (HRA). Under section 76 of the Local Government and Housing Act 1989 the Council is under a duty to budget to prevent a debit balance on the HRA. In January and February in the preceding year, prior to the relevant financial year the Council must formulate proposals relating to income from rent and charges, expenditure and any other matters connected HRA properties. Within one month of formulating these proposals revising them, the council must prepare a statement setting out those proposals ; the estimates made and the basis of which those proposals formulated or revised; and such other particulars as the Secretary of State may direct.

20.2.4 Under S24 of the Housing Act 1985 the Council has power to make such reasonable charges as it may determine for the tenancy or occupation of its council houses, and is required from time to time, to review rents and make such changes as circumstances may require. However this discretion as to rents and charges made is subject to restrictions arising from the provisions of the Welfare Reform and Work Act 2016 which mandates that rents payable by tenants reduces by 1% each year between 2016 and 2019.

20.2.5 Changes to rent and other charges are not matters of housing management which the council is required to undertake statutory consultation with their tenants pursuant to Section 105 of the Housing Act 1985 and Sections 137 and 143A of the Housing Act 1996. However section 16, of the report indicates that the Council will consult with tenants before seeking to change rent and other service charges. The Council is required, to give tenants notification of variation of rent and other charges to tenants of at least four weeks, or one rental period of the tenancy, whichever is the longer variation.

20.2.6 Changes to rent and other charges are not matters of housing management which the Council is required to undertake statutory consultation with their tenants under section 105 of the Housing Act 1985 and Sections 137 and 143A of the Housing Act 1996. However section 16, of the report indicates that the Council will consult with tenants before seeking to change rent and other service charges. The Council is required, to give tenants notification of variation of rent and other charges, of at least four weeks, or one rental period of the tenancy, whichever is the longer.

20.2.7 When considering the MTFs, and any savings and investment proposals, the Council must have due regard to the public sector equality duty (PSED) contained within section 149 of the Equality Act 2010 which requires the Council to have due regard in its decision-making processes to the need to: eliminate discrimination, harassment, victimisation or other prohibited conduct, the need to advance equality of opportunity and the need to foster good relations between persons who share a protected characteristic and those who don't. The protected characteristics include age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex and sexual orientation.

20.2.8 A proportionate equality analysis is required to inform the consideration these proposals to meet the requirements of the public sector equality duty. The Council will need to finalise its equality analysis and out how equality impacts are addressed in relation to savings proposals.

20.2.9 Where savings proposals involve service changes which impact on individuals, consultation there is a need to consult with representatives of council tax payer, business rates payers, persons likely to use services and persons appearing to have an interest in any area within which the Council carries out functions. Consultation will likely be required at the time of preparing the 2017-2018 budget.

20.2.10 Any consultation carried out under the Council's best value duty and public sector equality duty will need to comply with the following requirements:

- (1) it should be at a time when proposals are still at a formative

stage;

(2) the Council must give sufficient reasons for any proposal to permit intelligent consideration and response;

(3) adequate time must be given for consideration and response; and

(4) the product of consultation must be conscientiously taken into account.

## 20.3 Equalities Comments

### Haringey context:

20.3.1 We are proud of our diversity and of the potential this offers:

- Around 260,000 people live in Haringey (an increase of 3,300 since the 2011 Census). By 2021, it is projected that the population will rise by a further 30,000.
- Over 100 languages are spoken.
- The population is the fifth most ethnically diverse in the country; over 60% of residents are non-White British. English is an additional language for over half our children and young people.
- Haringey is a “young” borough. Children and young people aged 0 to 19 comprise about a quarter of the population.

20.3.2 Haringey has many of the ingredients that make London one of the world’s great cities. There are great transport links and a rich heritage including the iconic Alexandra Palace, Tottenham Hotspur Premier League football club, Bruce Castle Museum and the restaurants and shops in Green Lanes, Muswell Hill, Crouch End and Wood Green.

20.3.3 It is a welcoming place where there is a tradition of people settling here, finding a base to live, work, bring up families, thrive and achieve. Haringey has yet more potential but in order to realise this, we must address a number of key challenges.

20.3.4 Achieving better outcomes and ensuring we have the capacity to deliver against a background of high levels of deprivation is a continuing challenge. Haringey is the fourth most deprived area in London, mostly related to low incomes, poor housing conditions and high crime. One in three children live in poverty and one in four live in a household where no adult works. Almost 3,000 households live in temporary accommodation.

20.3.5 There are wide differences in the levels of deprivation and health; the more deprived the area, the shorter the life expectancy, especially for men. While levels of teenage pregnancy are reducing, the numbers are still high. We also have high levels of childhood obesity, mental illness and sexually transmitted infections.

20.3.6 Addressing the significant social, economic and health issues are made more difficult by the significant financial challenges the council and the public sector faces.

### Our Equalities Duties:

20.3.7 The Equality Act 2010 places a 'General Duty' on all public bodies to have 'due regard' to:

- Eliminating discrimination, harassment and victimisation
- Advancing equality of opportunity
- Fostering good relations
- In addition the Council complies with the Marriage (same sex couples) Act 2013.

20.3.8 The Act covers nine protected characteristics which are:

- age
- disability
- gender and gender reassignment
- pregnancy and maternity status
- marriage and civil partnership
- ethnicity
- religion or belief
- sexual orientation

20.3.9 The Public Sector Equality Duty came into force on 5 April 2011. The broad purpose of the equality duty is to integrate consideration of equality and good relations into the day-to-day business of public authorities - in shaping policy, in delivering services and in relation to their own employees, and for these issues to be kept under review. If we do not consider how a function can affect different groups in different ways, it is unlikely to have the intended effect. This can contribute to greater inequality and poor outcomes.

20.3.10 Every person can identify with a combination of these characteristics; we all have an age, a disability status, a gender, our own beliefs and a sexual orientation. It is not the purpose of equalities monitoring to put people in boxes but to ensure that all groups of people have their needs met.

20.3.11 Haringey Council believes the Equality Impact Assessment process, which is no longer a statutory requirement, is an important way of informing our decision making process.

### Haringey's Priorities:

20.3.12 The Corporate Plan 2015-18, sets out how we plan to support Haringey's residents to build a stronger future through 5 priorities:

- Outstanding for all: Enable every child and young person to have the best start in life, with high quality education;
- Empower all adults to live healthy, long and fulfilling lives;
- A clean and safe borough where people are proud to live, with stronger partnerships and communities;
- Drive growth and employment from which everyone can benefit;
- Create homes and communities where people chose to live and are able to thrive.

20.3.13 These are underpinned by 6 cross-cutting principles:

- Prevention and early intervention – preventing poor outcomes for children, young people and adults and intervening early when help and support is needed;



- Tackling inequality – tackling the barriers facing the most disadvantaged and enabling them to reach their potential;
- Working together with communities – building resilient communities where people are able to help themselves and support each other;
- Value for money – achieving the best outcome from the investment made;
- Customer focus – placing our customers needs at the centre of what we do;
- Working in partnership – delivering with and through others.

20.3.14 The Medium Term Financial Strategy (MTFS) and these further savings proposals are aligned with the 5 corporate plan priorities. All priorities have delivery plans including a clear vision, objectives and performance indicators that are publicly available so our progress against those targets is transparent.

20.3.15 In the context of delivering millions of pounds of savings, it is inevitable that Haringey Council will need to make changes to the way it delivers its services. For example, if we do not change the way we provide adults social care packages, the costs in that area will increase by over one third. The council works continuously with partners to ensure there is transformation of services and better outcomes for residents, rather than just managing decline. However, these budget reductions may also have adverse impacts on service users.

20.3.16 At this stage, the assessments of what impact there may be is, at best, a high level view of potential issues and are not a detailed quantitative analysis. This is a live process and full impact assessments will be completed and consulted on as we move towards implementing changes to policies, strategies and service delivery.

20.3.17 We have a legal responsibility to ensure that our impact assessments, where needed are an integral part of the formulation of a proposal policy and not justification for its adoption. If a risk of adverse impact is identified, consideration will be given to measures that would mitigate that impact before fixing on a particular solution.

### Next steps:

20.3.18 Tackling inequality is a priority for the council and this is reflected in the objectives and performance targets we have set out in the corporate plan 2015-18.

20.3.19 The proposals in this report are currently at a high level and will be developed further as new operating models, service changes and policy changes are progressed and implemented. Equalities impact assessments will be developed as part of this process.

20.3.20 Any comments received will be taken into consideration and a further update will be brought to Cabinet in February 2017.

Appendix 1 – Proposed summary revenue Medium Term Financial Strategy (MTFS)  
2017/18-2021/22

Appendix 2 – Proposed revenue savings proposals – summary

Annex 1 – Priority 1

Annex 2 – Priority 2

Annex 3 – Priority 3

Annex 4 – Priority 4

Annex 5 – Priority X

Appendix 3 – Budget engagement findings

Appendix 4 - General Fund Capital Programme 2017/18-2025/26

Appendix 5 –Proposed HRA budget 2017/18

**22. Local Government (Access to Information) Act 1985**

Period 1-6 budget monitoring reports 2016/17

## Summary revenue MTFS 2017/18-2021/22

	2016/17 £'000	Share of £10m £'000	All other adjs £'000	2017/18 £'000	Share of £10m £'000	All other adjs £'000	2018/19 £'000	Savings £'000	All other adjs £'000	2019/20 £'000	Savings £'000	All other adjs £'000	2020/21 £'000	Savings £'000	All other adjs £'000	2021/22 £'000
<b>Services</b>																
Priority 1	48,301	-2,762	43	<b>45,582</b>	-1,748	-931	<b>42,903</b>	-310	111	<b>42,704</b>	0	-220	<b>42,484</b>	0	81	<b>42,565</b>
Priority 2	92,783	-2,411	7,075	<b>97,447</b>	-3,137	3,929	<b>98,239</b>	-84	2,213	<b>100,368</b>	0	3,256	<b>103,624</b>	0	3,637	<b>107,261</b>
Priority 3	26,325	-1,685	-2,652	<b>21,988</b>	-2,580	-2,250	<b>17,158</b>	-150	-2,000	<b>15,008</b>	0	-2,000	<b>13,008</b>	0	0	<b>13,008</b>
Priority 4	17,355	-503	-359	<b>16,493</b>	0	0	<b>16,493</b>	0	722	<b>17,215</b>	0	-748	<b>16,468</b>	0	-308	<b>16,159</b>
Priority 5	3,881	0	5,326	<b>9,207</b>	0	-1,023	<b>8,184</b>	0	0	<b>8,184</b>	0	0	<b>8,184</b>	0	0	<b>8,184</b>
Priority X	34,392	-2,798	-2,254	<b>29,340</b>	-551	-255	<b>28,534</b>	-3,400	-825	<b>24,309</b>	-1,500	0	<b>22,809</b>	-20	0	<b>22,789</b>
<b>Total services</b>	<b>223,037</b>	<b>-10,159</b>	<b>7,179</b>	<b>220,057</b>	<b>-8,016</b>	<b>-530</b>	<b>211,511</b>	<b>-3,944</b>	<b>222</b>	<b>207,789</b>	<b>-1,500</b>	<b>288</b>	<b>206,577</b>	<b>-20</b>	<b>3,410</b>	<b>209,967</b>
<b>NSR</b>	<b>32,590</b>	<b>0</b>	<b>1,162</b>	<b>33,752</b>	<b>0</b>	<b>164</b>	<b>33,916</b>	<b>0</b>	<b>1,089</b>	<b>35,005</b>	<b>0</b>	<b>3,084</b>	<b>38,089</b>	<b>0</b>	<b>-1,380</b>	<b>36,709</b>
<b>BUDGET</b>	<b>255,627</b>	<b>-10,159</b>	<b>8,341</b>	<b>253,809</b>	<b>-8,016</b>	<b>-366</b>	<b>245,427</b>	<b>-3,944</b>	<b>1,311</b>	<b>242,794</b>	<b>-1,500</b>	<b>3,372</b>	<b>244,666</b>	<b>-20</b>	<b>2,030</b>	<b>246,676</b>

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## Proposed Revenue Savings Proposals - Summary

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Responsible Officer	Type of Saving	Delivery Risk RAG
<b>P1 - Childrens</b>												
1.1	Service Redesign & Workforce	300	150	-	-	-	450	10,601	545	Director of Children's Services	Efficiency saving/service redesign	Amber
1.2	Early Help & Targeted Response	62	100				162	12,583	47	AD Early Help & Prevention/Head of Targeted Response and Youth Justice	New delivery model	Amber
1.3	Family Group Conferencing	200	100	-	-	-	300	30	n/a	AD Safeguarding & Social Care/Head of Quality Assurance	New delivery model	Green
1.4	Family Based Placements	100	175	-	-	-	275	12,583	147	AD Safeguarding & Social Care/Head of Children in Care	Efficiency savings	Amber
1.5	Care Leavers - Semi Independent Living	25	75	-	-	-	100	1,699	147	AD Safeguarding & Social Care/Head of Children in Care	Efficiency savings	Amber
1.6	Adoption and Special Guardianship Order payments	150	148	310	-	-	608	2,739	147	AD Safeguarding & Social Care/Head of Children in Care	Efficiency savings	Amber
1.7	Supported Housing	600					600	1,699	n/a	AD Commissioning	New delivery model	Green
1.8	New Models of Care		1,000				1,000	pooled budgets	pooled workforce	Director of Children's Services/AD Commissioning/Director of Public Health	New Delivery Model	Red
1.9	Schools & Learning (Manage loss of Education Services Grant)	1,325					1,325	2,784	166	AD Schools & Learning	Increase in income	Green
	<b>Total</b>	<b>2,762</b>	<b>1,748</b>	<b>310</b>	<b>-</b>	<b>-</b>	<b>4,820</b>					
<b>P2 - Adults</b>												
2.1	Supported Housing Review	475	500	-	-	-	975	20,715	n/a	AD Commissioning	New delivery model	Amber
2.2	Osborne Grove	-	672	-	-	-	672	757	44	AD Commissioning	New delivery model	Red
2.3	Fees and charges review	199	115	84	-	-	398	n/a	n/a	AD Adults Social Care	Increase in income	Amber
2.4	Technology Improvement	750	250	-	-	-	1,000	n/a	37	AD Commissioning	New delivery model	Amber
2.5	Market efficiencies	987	200	-	-	-	1,187	52,766	n/a	Head of Strategic Commissioning	Efficiencies / savings	Amber
2.6	New Models of Care		1,400	-	-	-	1,400	70,080	390	Director of Adults Social Care	New Delivery Model	Amber
	<b>Total</b>	<b>2,411</b>	<b>3,137</b>	<b>84</b>	<b>-</b>	<b>-</b>	<b>5,632</b>					
<b>P3 - Cleaner and Safer</b>												
3.1	Charge Green Waste - income generation	375	375				750	n/a	n/a	Waste Strategy Manager	Increase in income	Amber
3.2	Charging for Bulky Household Waste	300	100				400	n/a	n/a	Waste Strategy Manager	Increase in income	Green
3.3	Charging for Replacement Wheelie Bins	100	50				150	n/a	n/a	Waste Strategy Manager	Increase in income	Green
3.4	Charging for recycling bins and increasing residual bins for RSLs, Managing Agents, Developers etc...	50	50				100	n/a	n/a	Waste Strategy Manager	Increase in income	Green
3.5	Flats Above Shops -Provision of bags - Service reduction	120					120	n/a	n/a	Waste Strategy Manager	Stopping /Reducing service	Green
3.6	Reduce Outreach/ Education team - Service reduction	50	65				115	n/a	n/a	Waste Strategy Manager	Stopping /Reducing service	Green
3.7	Closure of Park View Road R&R - Service reduction	115	115				230	n/a	n/a	Waste Strategy Manager	Stopping /Reducing service	Green
3.8	Veolia Operational Efficiencies	200					200	n/a	n/a	Waste Strategy Manager	Efficiency savings	Green
3.9	Rationalisation of Parking Visitor Permits	125	225				350	n/a	n/a	Head of Traffic Management	Increase in income	Green
3.10	Parking Enforcement - new operating model		920				920	n/a	70	Head of Traffic Management	New delivery model	Amber
3.11	Relocation of Parking/CCTV processes and appeals		380				380	n/a	13	Head of Traffic Management	New delivery model	Amber
3.12	Move to Cashless Parking	150					150	n/a	n/a	Head of Traffic Management	Efficiency savings	Green
3.13	Move to Online Parking Permit Applications & Visitor Permits			50			50	n/a	n/a	Head of Traffic Management	Efficiency savings	Amber
3.14	Parking New IT Platform			100			100	n/a	n/a	Head of Traffic Management	Efficiency savings	Amber
3.15	Increase in CO2 Parking Permit Charge	100	300				400	n/a	n/a	Head of Traffic Management	Increase in income	Green
	<b>Total</b>	<b>1,685</b>	<b>2,580</b>	<b>150</b>	<b>-</b>	<b>-</b>	<b>4,415</b>					

Proposed Revenue Savings Proposals - Summary

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Responsible Officer	Type of Saving	Delivery Risk RAG	
<b>P4 - Growth &amp; Employment</b>													
4.1	Tottenham Regeneration programme	213					213	2,674	27	Tottenham Programme Manager	Efficiency savings	Green	
4.2	Planning service - Increase in planning income	40					40	2,069	83	AD Planning	Increase in income	Green	
4.3	Corporate projects - Transfer of functions to HDV	250					250	604	37	AD Corporate Projects	Efficiency savings	Red	
	<b>Total</b>	<b>503</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>503</b>						
<b>PX - Enabling</b>													
6.1	Legal Services - Reduction in staffing and other related expenditure			150			150	-	535	54	AD Corporate Governance	Stopping /Reducing service	Green
6.2	Audit and Risk Management - reduction in cost on the external audit contract	11				20	31	11	14	Head of Audit and Risk Management	Stopping /Reducing service	Green	
6.3	Democratic Services - reduction in staffing	40					40	2,482	14	Democratic Services and Scrutiny Manager	Stopping /Reducing service	Green	
6.4	Shared Service Centre Business Support - reduction in staffing	300					300	2,300	83	Head of Business Support	New delivery model	Green	
6.5	Shared Service Centre - new delivery model for shared services		250	1,500	1,500		3,250	9,025	336	AD Shared Service Centre	New delivery model	Amber	
6.6	Reduce Opening Hours in our six branch libraries to 36 hours per week	150					150	3,475	95	AD Customer Services/Head of Libraries and Customer Services	Stopping /Reducing service	Amber	
6.7	Shared Service Offer for Customer Services			1,000			1,000	6,473	170	AD Customer Services/Head of Digital Contacts	New delivery model	Amber	
6.8	Senior Management Savings	400					400	2,500	50	AD Transformation & Resources	New delivery model	Green	
6.9	Alexandra House - Decant		250	750			1,000	n/a	n/a	AD Transformation & Resources	Efficiency savings	Amber	
6.10	Translation and Interpreting Service - new contract	41					41	1,364	22	AD Communications	Efficiency savings	Green	
6.11	Closure of internal Print Room	-	51				51	1,364	22	AD Communications	Efficiency savings	Green	
6.12	Communications - reduction in staffing	53					53	1,364	22	AD Communications	Efficiency savings	Green	
6.13	Income generation – Advertising and Sponsorship	15					15	1,364	22	AD Communications	Increase in income	Green	
6.14	Professional Development Centre	136					136	157	n/a	AD Corporate Property	Stopping /Reducing service	Green	
6.15	Insurance	152					152	2,327	n/a	Risk and Insurance Manager	Efficiency savings	Green	
6.16	Voluntary Severance Savings	1,500					1,500	n/a	tbc	AD Transformation & Resources	Efficiency savings	Green	
	<b>Total</b>	<b>2,798</b>	<b>551</b>	<b>3,400</b>	<b>1,500</b>	<b>20</b>	<b>8,269</b>						
	<b>Grand Total</b>	<b>10,159</b>	<b>8,016</b>	<b>3,944</b>	<b>1,500</b>	<b>20</b>	<b>23,639</b>						

## Corporate Priority 1

## Enable every child to have the best start in life, with high quality Education

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Delivery Risk RAG
1.1	Service Redesign and Workforce	300	150	-	-	-	450	10,601	545	Amber
1.2	Early Help & Targeted Response	62	100				162	12,583	47	Amber
1.3	Family Group Conferencing	200	100	-	-	-	300	30	n/a	Green
1.4	Family Based Placements	100	175	-	-	-	275	12,583	147	Amber
1.5	Care Leavers - Semi Independent Living	25	75	-	-	-	100	1,699	147	Amber
1.6	Adoption and Special Guardianship Order payments	150	148	310	-	-	608	2,739	147	Amber
1.7	Supported Housing Review	600					600	1,699	n/a	Green
1.8	New Models of Care		1,000				1,000	pooled budgets	pooled workforce	Red
1.9	Schools & Learning (Manage loss of Education Services Grant)	1,325					1,325	2,784	166	Green
	<b>Total</b>	<b>2,762</b>	<b>1,748</b>	<b>310</b>	<b>-</b>	<b>-</b>	<b>4,820</b>			

## Children's Services - Service Redesign and Workforce

Priority	1
Current Service Area	Children's Services
Responsible Officer:	Director of Children's Services
Reference:	Children's Services - Service Redesign and Workforce
Type of saving:	Efficiency saving/service redesign
Version:	1.0

Impact on Residents	Outcomes
In relation to the contact service this will impact on parents and carers in need of using the service.	More responsive service which will contribute to a more timely service for this cohort
In relation to the Independent Reviewing Service this will impact on the looked after children cohorts	A greater level of independence from the service should ensure better outcomes for looked after children
In relation to the front door assessment proposal, this should impact on families accessing social care services	Ensuring that only those families in need of social care services are in receipt of them, rather than engaging with families that do not meet the threshold for intervention.

PROPOSAL
<p><b>Proposal:</b> A number of pieces of work are included within this proposal which together contribute to savings across the workforce. This includes:</p> <p><b>Contact Service</b> Reconfiguration of the service based around typical contact need (sessional evening &amp; weekend) in order to reduce the cost of contact per hour, alongside the introduction of a rota system which enables a reduction of</p> <p><b>Independent Reviewing Officers</b> This function is currently provided in-house and could be externally commissioned to yield savings. This would also enable a much greater level of independent challenge, supporting the delivery of better outcomes for our looked after children. This proposal will also enable a greater level of accountability across this function which would be set out within the procurement and contract process.</p> <p><b>Reduction in Agency Spend</b> Actively reduce the levels of agency by converting posts to permanent staff alongside developing a strong retention strategy to ensure this is a sustainable proposal.</p> <p><b>Service Redesign</b> It is proposed that we redesign our services, as a consequence of managing demand into social care, which will enable the service to appropriately reduce the workforce to better meet need.</p> <p>This proposal will be delivered by ensuring that only those that require social care services are assessed, based upon the Thresholds of Need partnership document.</p> <p>Those that are provided with support will receive it in a more timely and effective way, through the implementation of new practice tools which strengthen our work with families. This will also enable cases to be progressed</p>

SUMMARY			
	Financial Data £000		Workforce Data
<b>Base Data</b>			
<b>Current budget</b>	10,601	<b>Employees</b>	545
<b>Savings/Invest</b>	£000	<b>Change in employees</b>	
Year 1	300	Year 1	10
Year 2	150	Year 2	30
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	450	<b>Total</b>	40



## Rationale

### Contact Service

At present the service delivers contact across the year at £81 per hour. However contact is typically required after school, during the evenings or at weekends and there is an opportunity to reduce the hourly unit cost by reconfiguring the service so that workforce availability is matched to service need

### Independent Reviewing Officers

This is a statutory requirement and a number of other local authorities have externally commissioned the service to release workforce savings. Some initial analysis has indicated that a new delivery model could provide a £100k saving.

### Reduction in Agency Spend

Although there have been some success in efforts to reduce the number of agency by recruiting permanent staff over 16/17, there is a need to continue this work in order to build a robust and sustainable workforce whilst releasing savings across 17/18.

### Service Redesign

By more effectively managing demand, a reduction in the workforce could be delivered which would better meet need. This would mean that by ensuring that only those that require social care services are assessed, practitioners can more effectively focus upon families who need a service. Those that are provided with support will receive it in a more timely way, through the implementation of new practice tools which strengthen and support our work with families. This will also enable cases to be progressed through the system more efficiently.

## Key benefits - financial and non-financial

### Contact Service

Financial: £80k

Non-Financial: More flexible pool of resources for this function based upon need.

### Independent Reviewing Officers

Financial: 100k

Non-Financial: Increased levels of independence and scrutiny as well a more flexible pool of resources

### Reduction in Agency Spend

Financial: £120k

Non-Financial: More sustainable and robust workforce

### Front Door Assessments

Financial: £150k

Non-Financial: Increase the timeliness of assessments and permanency planning

## Internal dependencies and external constraints

- Commissioning and Procurement dependencies related to the IRO service
- Implementation of the Recruitment and Retention Strategy
- Market dependencies: Availability of permanent staff

## Procurement strategy:

Yes - this saving includes a reduction of staff

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	300	150	0	0	0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated	0	0			
Net Impact Cost/(Savings)	300	150			0
Cumulative Cost/(Savings)	300	450	450	450	450
Payback Period: Not applicable					

## Early Help & Targeted Response

Priority	1
Current Service Area	Early Help & Targeted Response
Responsible Officer:	AD Early Help & Prevention/Head of Targeted Response and Youth Justice
Reference:	Early Help
Type of saving:	New delivery model
Version:	1.0

PROPOSAL	
<b>Proposal:</b>	<p>Through the implementation and delivery of the Targeted Response offer as part of the Early Help model it is anticipated that escalation in the number of Looked After Children would be prevented and the associated saving delivered. This will be as a consequence of enabling supporting families to remain together where possible.</p> <p>This work would also contribute to the prevention of further escalation of the number of looked after children, by providing the right support at an earlier point.</p> <p>This will include:</p> <ul style="list-style-type: none"> <li>- Direct work with children and parents,</li> <li>- Improving school / home relationships and behaviour management approaches,</li> <li>- Supporting positive parental attitudes &amp; behaviours as well as a range of other services which support assessment and decision making.</li> </ul>
<b>Rationale:</b>	<p>We believe that children are best supported in strong and resilient families and want to promote this by offering a range of early help and targeted support services to enable families to do this where possible. This will decrease the demand for social care intervention, specifically for looked after children, whilst providing better outcomes for children and their families.</p>

<b>Benefits:</b>
Financial: £162k
Non-Financial: A reduction in children needing to become looked after.

<b>Procurement strategy:</b>
n/a

Impact on Residents	Outcomes
Fewer Children and Young People in Care	Improve lives of children and young people

SUMMARY				
<b>Base Data</b>	<b>Financial Data</b>		<b>Workforce Data</b>	
	<b>£000</b>		<b>Employees</b>	<b>47</b>
<b>Current budget</b>	<b>12,583</b>	<b>Employees</b>		
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>		
Year 1	62	Year 1		n/a
Year 2	100	Year 2		n/a
Year 3	0	Year 3		
Year 4	0	Year 4		
Year 5	0	Year 5		
<b>Total</b>	<b>162</b>	<b>Total</b>		<b>0</b>

<b>Internal dependencies and external constraints:</b>
none

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	62	100			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	62	100			
Cumulative Cost/(Savings)	62	162	162	162	162
<b>Payback Period: Not applicable</b>					

# Family Group Conferencing

Priority	1
Current Service Area	Looked After Children
Responsible Officer:	AD Safeguarding & Social Care/Head of Quality Assurance
Reference:	Family Group Conferencing
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
Fewer Children and Young People in Care	Improve lives of children and young people

PROPOSAL
<p><b>Proposal:</b> This proposal relates to increasing the use of Family Group Conferences (FGC), to support those children who have just become looked after by the council or are on the edge of care, so that they can safely be returned home or remain with their families. This will enable better outcomes for families and also reduce the cost of placements.</p>
<p><b>Rationale:</b> Haringey Council continues to experience high demand for statutory services, including a persistently high number of children and young people becoming Looked After. Whilst decision-making and application of thresholds have both been strengthened over the past 18 months, any further net reductions in Looked After Children (LAC) will require different forms of intervention with families before a child is accommodated.  Family Group Conferencing is an internationally recognised evidence-based intervention, which originated in New Zealand, and has shown good results in diverting of children from coming from care and reduction in dependency on specialist services, by increasing family capacity to make decisions and increased resilience.</p>

SUMMARY			
Base Data	Financial Data £000	Workforce Data	
Current budget	30	Employees	n/a
Savings/Invest	£000	Change in employees	
Year 1	200	Year 1	n/a
Year 2	100	Year 2	n/a
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
Total	300	Total	0

**Key benefits:**

Phase 1 of this project delivers on the cross-cutting theme of Value for Money, by replacing the commissioned service with a new, tested provider.

Phase 2 is expected to have an immediate, measurable impact on reducing the length of time a proportion of children and young people remain in care who are currently represented in the social care Looked After Children numbers.

Phase 3: is expected to have medium term (2017/18), measurable impact on reducing the length of time a proportion of children and young people remain in care who are currently represented in the social care Looked After Children numbers. It will achieve this through three measurable benefits

- Decrease the number of children coming into care, with a focus on 15-17 age group
- Increase the number of children/young people returned home
- Reduce the number of short term placements (1week – 6months)

Phase 4 is expected to extend the outcomes from Phase 3 with further positive impacts on the number and duration of cases within other parts of the Children's Social Care system, such as subject to Child in Need or Child Protection plans, and Care Leavers. It achieves this through delivering on two key cross-cutting themes from the Corporate Plan:

- Prevention and early intervention – supporting families to solve their problems before they become too entrenched and to reduce their need for statutory services.
- Working together with our communities – the Family Group conferences model supports wider Council efforts to build family and community resilience by giving a child's wider network a central role in co-producing positive outcomes for the child.
- Providing better outcomes for young people within the criminal justice system

**Internal dependencies and external constraints:**

Dependent on having an appropriate Looked After Children cohort who would benefit from Family Group Conferences

**Procurement strategy:**

By May 2017 award a block contract for a Family Group Conferences supplier.

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated	330	160	0	0	0
Reduced benefits due to					
Additional Cost Estimated	130	60	0	0	0
Net Impact Cost/(Savings)	<b>200</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>200</b>	<b>300</b>	<b>300</b>	<b>300</b>	<b>300</b>
<b>Payback Period: 1 years</b>					

## Family Based Placements

Priority	1
Current Service Area	<b>Looked After Children</b>
Responsible Officer:	AD Safeguarding & Social Care/Head of Children in Care
Reference:	Family Based Placements
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
Looked After Children cohort positively impacted via more appropriate care offer	Better permanency outcomes for Looked After Children

PROPOSAL
<p><b>Proposal:</b></p> <p>By increasing the range and type of in-house foster carers, alongside strengthening our Independent Fostering Agency arrangements, young people will be enabled to remain more locally, in appropriate family based placements which better meet their needs and achieve improved outcomes.</p> <p>An initial review had indicated that there are a small number of children currently in residential placements where we could deliver care closer to home, which would also be better value for money.</p> <p>This will mean that children and young people are provided with placements that better meet their needs as part of our ambition to deliver high quality care for our Looked After Children.</p> <p><b>Rationale:</b> Analysis has indicated that by offering more family based placements, savings could be achieved, with a focus on those children who would most benefit from being appropriately stepped down into in-house foster care or Independent Fostering Agency.</p>

SUMMARY				
	<b>Financial Data</b>		<b>Workforce Data</b>	
<b>Base Data</b>	<b>£000</b>			
<b>Current budget</b>	12,583	<b>Employees</b>	147	
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>		
Year 1	100	Year 1	n/a	
Year 2	175	Year 2	n/a	
Year 3	0	Year 3		
Year 4	0	Year 4		
Year 5	0	Year 5		
Total	275	Total	0	

<p><b>Benefits:</b></p> <p>Financial: £275k          Outcome: Will better meet the needs of Looked After Children more locally</p>
--

<p><b>Internal dependencies and external constraints:</b></p> <p>This saving is dependent on the availability of appropriate foster carers and Independent Fostering Agency. arrangements</p>
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<p><b>Procurement strategy:</b></p> <p>A commissioning exercise would need to be undertaken with an Independent Fostering Agency.</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	100	175	0	0	0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	100	175	0	0	0
Cumulative Cost/(Savings)	100	275	275	275	275
<b>Payback Period: not applicable</b>					

## Care Leavers: Semi-Independent Living

Priority	1
Current Service Area	<b>Care Leavers</b>
Responsible Officer:	AD Safeguarding & Social Care/Head of Children in Care
Reference:	Care Leavers: Semi-Independent Living
Type of saving:	Efficiency savings
Version:	1.0

PROPOSAL	
<b>Proposal:</b>	Review the current Semi Independent Living cohort and where appropriate, consider easing the transition to financial independence more efficiently, where care leavers have successfully been supported to live independently. This provision of support would remain in line with statistical neighbours and aligned with the Supporting Housing proposal.
<b>Rationale:</b>	The Leaving Care Service has a function to support the transition of living independently for care leavers. Analysis has suggested that an indepth review would identify cases where payments could be ceased and clarify for future.

<b>Benefits:</b> Financial: £100k
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<b>Procurement strategy:</b> N/A
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Impact on Residents	Outcomes
Reducing dependence; building financial independence; careleavers living as other young people in the community but with support.	Improved independence for care leavers; better tenancy sustainment; higher employment rates for vulnerable young people.

SUMMARY					
			Financial Data	Workforce Data	
<b>Base Data</b>			<b>£000</b>		
<b>Current budget</b>			1,699	<b>Employees</b>	147
<b>Savings/Invest (up to)</b>			<b>£000</b>	<b>Change in employees</b>	
Year 1		25	Year 1	n/a	
Year 2		75	Year 2	n/a	
Year 3		0	Year 3		
Year 4		0	Year 4		
Year 5		0	Year 5		
<b>Total</b>		<b>100</b>	<b>Total</b>	<b>0</b>	

<b>Internal dependencies and external constraints:</b> None
--

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated	25	75			
Reduced benefits due to					
Additional Cost Estimated					
Net Impact Cost/(Savings)	25	75	0	0	0
Cumulative Cost/(Savings)	25	100	100	100	100
<b>Payback Period: Not applicable</b>					

## Adoption and Special Guardianship Order Payments

Priority	1
Current Service Area	<b>Permanency</b>
Responsible Officer:	AD Safeguarding & Social Care/Head of Children in Care
Reference:	Adoption and Special Guardianship Order Payments
Type of saving:	Efficiency savings
Version:	1.0

### PROPOSAL

<p><b>Proposal:</b> The proposal is based upon a review of support provision across adoption and Special Guardianship Orders, with a view to bringing the council in line with comparator boroughs and achieve savings through changes in the policy in three areas:</p> <p><b>Payments for Adoptive Parents (£298k)</b> To refresh the payment policy for adoptive parents in order to reduce the spend in this area by limiting the length of time financial support is provided.</p> <p><b>Special Guardianship Order Payments (£250k)</b> To refresh the payment policy for Special Guardianship Order payments in order to reduce spend in this area by making this by exception rather than a standard practice</p> <p><b>Adoption Transport Allowances (£60k)</b> To review and refresh the adoption transport allowance in order to reduce spend in this area.</p> <p><b>Rationale:</b> <b>Payments for Adoptive Parents</b> Whilst it is common practice for support to be offered to adoptive parents this should be provided as an outcome of decisions following the financial capacity assessment. It is thought that by refreshing the policy and implementing it from April 2017, it is possible to reduce payments by having a clear process to follow which includes provision of assessed and time limited financial support.</p> <p><b>Special Guardianship Order Payments</b> To refresh the payment policy for Special Guardianship Order payments in order to reduce spend in this area by making bringing payments in line with other local authorities. Initial analysis indicates that savings could be yielded by implementing these changes going forward but it would be highly challenging to do this retrospectively.</p> <p><b>Adoption Transport Allowances</b> There is a need to review the transport payment offer for adoption as there are currently significant transport payments being made. Early analysis indicates that there could be a monthly saving once this expenditure is brought into line.</p>
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<p><b>Benefits:</b> Financial: £608k</p>
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<p><b>Procurement strategy:</b> n/a</p>
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Impact on Residents	Outcomes
Financial implications for Adopters and guardians	Increased equitability of support

### SUMMARY

		Financial Data			Workforce Data
<b>Base Data</b>		<b>£000</b>			
	<b>Current budget</b>	2,739	<b>Employees</b>		147
<b>Savings/Invest</b>		<b>£000</b>	<b>Change in employees</b>		
(up to)	Year 1	150	Year 1		n/a
	Year 2	148	Year 2		n/a
	Year 3	310	Year 3		n/a
	Year 4	0	Year 4		
	Year 5	0	Year 5		
	<b>Total</b>	<b>608</b>	<b>Total</b>		<b>0</b>

<p><b>Internal dependencies and external constraints:</b> This saving is based upon implementation of policy changes</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	150	148	310	0	0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
<b>Net Impact Cost/(Savings)</b>	<b>150</b>	<b>148</b>	<b>310</b>	<b>0</b>	<b>0</b>
<b>Cumulative Cost/(Savings)</b>	<b>150</b>	<b>298</b>	<b>608</b>	<b>608</b>	<b>608</b>
<b>Payback Period: Not applicable</b>					

# Supported Housing Review

Priority	1
Current Service Area	<b>Supported Housing Review</b>
Responsible Officer:	AD Commissioning
Reference:	Supported Housing Review
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
Greater choice	Improved tenancy sustainment for vulnerable young people.
Maximising independence	Strengthened independent living skills for vulnerable young people.
Reduced admin	Simpler access to streamlined pathway of responsive support for young people.

PROPOSAL
<p><b>Proposal</b></p> <p>To bring together the resources of housing-related support (HRS) and the Children's and Young People's service for homeless young people &amp; care leavers. This will create a coherent pathway of services for these groups, focused on addressing risk and vulnerability, tenancy preparation &amp; breaking the cycle of homelessness. The saving will be possible through the recommissioning of services in 2017, yielding a saving in 2018/19.</p>
<p><b>Rationale</b></p> <p>Through a review of supported housing, it has become clear that resources are not currently being optimised. The current service provision and existing pathway is due to be recommissioned in 2017 and there are opportunities to streamline our approach across the Council.</p> <p>There are currently 55 units in the Housing Related Support pathway and an additional 94 semi-independent placements commissioned separately by Council at an annual total cost of around £1.6m.</p> <p>A remodelled pathway with 150 units of varied levels and types of supported housing, with provision for vulnerable and high risk groups, is estimated to have an annual value of £1m.</p>

SUMMARY			
Base Data	Financial Data	Employees	Workforce Data
	<b>£000</b>		
<b>Current budget</b>	1,699		n/a
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	600	Year 1	n/a
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	600	Total	0



**Key benefits:****Financial:**

Modelling assumptions project approximately £600k savings would be made by commissioning an integrated pathway. There will still be provision for those young people who need to be placed outside the pathway for reasons of safety, vulnerability or accessibility.

**Non-financial:**

maximising opportunities for tenancy preparation to reduce eviction and abandonment of social lettings in future, break the cycle of future homelessness, addressing challenging behaviour, gang affiliation and Violence Against Women and Girls, an integrated pathway has an opportunity to target specialist support to those who need and create environments that are both nurturing and empowering for young people. Adopting a pathway planning needs assessment and support planning process would reduce administration for professionals and young people by adopting one key document for measuring progress and achievements of goals rather than two, giving more time for face to face work between young people and professionals.

**Internal dependencies and external constraints**

To achieve an integrated pathway, the Housing Related Services Commissioning team would need to be restructured into the social care commissioning team as quickly as possible to ensure expertise & experience on both sides was well utilised.

Buildings would be required as part of the tender process for the pathway - it is expected that these would be offered by providers as part of the tender process for the most part.

**Procurement strategy:**

Current contracts expire in 2017, a contract extension would need to be issued to ensure continued availability whilst a new model is defined and commissioning arrangements made. It is expected that the new Pathway would be in place in full by April 2018.

Delivery model will take a pathway style, adapted from the one in place in Camden but building on learning from that model to reduce administration and bureaucracy.

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	600				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>600</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>600</b>	<b>600</b>	<b>600</b>	<b>600</b>	<b>600</b>
<b>Payback Period: n/a</b>					

## New Models of Care

Priority	1
Current Service Area	<b>Children's Social Care and Health</b>
Responsible Officer:	Director of Children's Services/AD Commissioning/Director of Public Health
Reference:	New Models of Care
Type of saving:	New Delivery Model
Version:	1.0

PROPOSAL
<p><b>Proposal:</b> There are potentially further savings achievable across Priority 1 through partnerships and joint working including: integration with Haringey CCG, development of an Accountable Care Partnership with Islington Council and both Haringey and Islington CCGs, transformation across North Central London cluster, and shared services with other authorities.</p> <p>These savings have not yet been quantified but we anticipate joint working will add at least £1m by 18/19 to the achievement of savings targets for P1.</p>
<p><b>Rationale:</b> In the context of the MTFS, it is important that services explore opportunities to work together to improve service offer through integration and Value for Money.</p>

<p><b>Benefits:</b> Financial: £1m</p>
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<p><b>Procurement strategy:</b> N/A</p>
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Impact on Residents	Outcomes
More efficient pathways for accessing care	More efficient pathways for accessing care

SUMMARY				
<b>Base Data</b>	<b>Financial Data</b>		<b>Workforce Data</b>	
	<b>£000</b>			
Current budget	pooled budgets	Employees	pooled workforce	
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>		
(up to)				
Year 1	0	Year 1		
Year 2	1,000	Year 2	tbc	
Year 3	0	Year 3		
Year 4	0	Year 4		
Year 5	0	Year 5		
Total	<u>1,000</u>	Total	<u>0</u>	

<p><b>Internal dependencies and external constraints:</b></p>
---

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)		1000			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	1000			
Cumulative Cost/(Savings)	0	1000	1000	1000	1000
<b>Payback Period: n/a</b>					

## Schools & Learning (manage loss of Education Services Grant)

Priority	1
Current Service Area	<b>Schools and Learning</b>
Responsible Officer:	<b>AD Schools &amp; Learning</b>
Reference:	Schools & Learning (manage loss of Education Services Grant)
Type of saving:	Increase in income
Version:	1.0

PROPOSAL
<p><b>Proposal:</b> The Education Services Grant (ESG) of £2.784m is ceasing. This proposal sets out the four expenditure budgets amounting to £1.325m within the Priority 1 General Fund that can feasibly be reduced, either by funding expenditure from the Dedicated Schools Grant, increasing trading or discontinuing the service.</p>
<p><b>Rationale:</b> The ESG is a non-specific grant but is deemed to underpin three operational budgets in Schools and Learning and a range of corporate overheads covering statutory and regulatory duties. Some of the ESG, £550k, will transfer into the Dedicated Schools Grant (DSG) and can be used to fund the Council's continuing statutory duties; in addition changes to the Schools and Early Years Finance Regulations will allow School Forums to de-delegate DSG from maintained. There are also national changes in early years DSG funding that will limit budgets that can be retained centrally. The proposed transfer to the DSG and consequent savings to the General Fund are summarised below.</p> <ol style="list-style-type: none"> <li>The increase of £550k in the DSG to be retained as a contribution to the cost of statutory and regulatory services.</li> <li>Early Years (£274k) - will be considered as part of the reprioritisation and redesign of centrally retained early years services.</li> <li>Forum's permission will be sought to de-delegate a budget for new redundancy costs in maintained schools (£178k).</li> <li>Permission will also be sought to de-delegate a budget for the Education Welfare Service (£324k).</li> </ol> <p>The only possible additional measures should de-delegation from Schools Forum be insufficient or unsuccessful are increased trading or ceasing activities. There is very limited scope for increased trading in Early Years in particular.</p>

<b>Benefits:</b>
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<b>Procurement strategy:</b> n/a
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Impact on Residents	Outcomes
None	

SUMMARY				
		Financial Data	Workforce Data	
Base Data		£000		
Current budget		2,784	Employees	166
Savings/Invest		£000	Change in employees	
(up to)				
	Year 1	1,325	Year 1	tbc
	Year 2	0	Year 2	
	Year 3	0	Year 3	
	Year 4	0	Year 4	
	Year 5	0	Year 5	
	<b>Total</b>	<b>1,325</b>	<b>Total</b>	<b>0</b>

<b>Internal dependencies and external constraints:</b> Dependent on Schools Forum making a decision on a preferred model
---

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	1325				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	1325				
Cumulative Cost/(Savings)	1325	1325	1325	1325	1325
<b>Payback Period: n/a</b>					

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## Corporate Priority 2

## Empower all adults to live healthy, long and fulfilling lives

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Delivery Risk RAG
2.1	Supported Housing Review	475	500	-	-	-	975	20,715	n/a	Amber
2.2	Osborne Grove	-	672	-	-	-	672	757	44	Red
2.3	Fees and charges review	199	115	84	-	-	398	n/a	n/a	Amber
2.4	Technology Improvement	750	250	-	-	-	1,000	n/a	37	Amber
2.5	Market efficiencies	987	200	-	-	-	1,187	52,766	n/a	Amber
2.6	New Models of Care		1,400	-	-	-	1,400	70,080	390	Amber
	<b>Total</b>	<b>2,411</b>	<b>3,137</b>	<b>84</b>	<b>-</b>	<b>-</b>	<b>5,632</b>			

## Supported Housing Review

Priority	2 & 5
Current Service Area	Supported Housing Commissioning
Responsible Officer:	AD Commissioning
Reference:	Supported Housing Review
Type of saving:	New Delivery Model
Version:	1.0

Impact on Residents	Outcomes
Maximising independence	Better use of Council resources
Greater choice for service users	Support responsive to user needs

PROPOSAL
<p><b>Proposal:</b> Supported Housing stock in the borough is not currently used for users with moderate needs in a way which moves people through levels of support and maximises their independence. The proposal is to move users with moderate needs, where appropriate, into independent tenancies with support and to free up to 29 supported housing units for people with high level care needs who might otherwise require residential care.</p>
<p><b>Rationale:</b> As part of the Supported Housing review project it has become clear that supported housing resources are not being maximised. There are currently 58 units of housing-related support accommodation for people with learning disabilities. It is estimated that about 50% of the people living in this supported housing type have lower support needs and minimal, if any, social services involvement.</p> <p>If those who are able to manage living more independently were supported into their own tenancies via a proposed Keyring scheme (independent tenancies in a cluster with a community support worker), 29 suitable properties would become available for people moving on from residential care. The remaining 29 properties are recommended to remain as a preventative supported housing service for people with mild to moderate learning disabilities who are unable to live independently or with parents/carers.</p>

SUMMARY			
	<b>Financial Data</b>		<b>Workforce Data</b>
<b>Base Data</b>	<b>£000</b>		
Current budget	20,715	Employees	n/a
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	£475	Year 1	n/a
Year 2	£500	Year 2	n/a
Year 3	£0	Year 3	
Year 4	£0	Year 4	
Year 5	£0	Year 5	
Total	975	Total	0

### Key benefits - financial and non-financial

#### Financial:

If existing Housing Related Support units were available for supported living accommodation for people moving out of residential care, an estimated annual saving of £34k per person could be made based on average weekly unit costs and the assumption that a rationalised Housing Related Support contribution of £150 pppw would continue in all units (Housing Related Support contribution of £7,800 per annum has not been added to the estimated annual saving although it would save a further £225k against current ASC spend over the 2 years if considered separately).

A phased transition process, re-purposing 29 units and transitioning 29 people over two years would create savings in Year One of £475k and in Year Two of £500k.

#### Non-financial:

Maximising independence and autonomy for adults with learning disabilities who are living either in residential care or other types of supported housing. This would rebalance preventative supported housing for this client group with the understanding of the need to support people in settings with the most appropriate level of support, enabling them to transition from residential care and higher levels of support where possible.

### Procurement strategy

No procurement strategy is needed, contracts exist between providers and the council already for accommodation based services for people with learning disabilities. There is a question of how the commissioning of services will change moving forward once budgets are fully integrated.

A strategy will be required for moving on those people currently in supported housing units who are able to move into more independent living through the Keyring scheme.

### Internal dependencies and external constraints

#### Dependencies:

The proposal would require sufficient lead-in time to support those in current Housing Related Support provision to move into more independent tenancies. The council needs to make a decision about offering some of those affected social lettings to speed up the process and also to ensure that moving those affected does not result in tenancy failures and additional costs.

It may be necessary to make changes to rooms to accommodate particular needs, this may incur additional capital costs but the amount is unclear until individuals are identified.

Additionally, the Housing Related Support Commissioning Team will need to be restructured as part of the change in commissioning and Budgetary responsibility. This process could run concurrently.

#### Constraints:

It is possible that Housing Related Support providers will not consent to this proposal. However, initial conversations with two of four providers have been positive and 3 of the 4 providers are already adult social care providers, so are equipped and engaged in the supported living market.

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	475	500	0	0	0
Reduced benefits due to lead-on time (if applicable)	0	0			
Additional Cost Estimated	0	0			
Net Impact Cost/(Savings)	475	500	0	0	0
Cumulative Cost/(Savings)	475	975	975	975	975
Payback Period: N/A					

# Osborne Grove

Priority	2
Current Service Area	Prevention Services - Residential Nursing Home
Responsbile Officer:	AD Commissioning
Reference:	Osborne Grove
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
Continuity of provision	Best use of Council's assets to support scarce nursing provision in the borough
Local provision	Residents better able to remain connected with their local communities; families closer to provision

PROPOSAL
<p><b>Proposal:</b> Currently the weekly cost per bed at Osborne Grove is £1,214 which is higher than the average market rate of nursing care at £824/week. There is significant demand for nursing care and limited capacity in Haringey and locally. This has prompted consideration of whether the Osborne Grove site could deliver extra capacity. The site overall has been assessed as underused and offering potential for expansion either to create more nursing beds or extra care sheltered units, both of which are needed locally.</p> <p>Given the good location and condition of the site, an opportunity lies in making better use of both of the day centre and car park, for example through: leasing out the space to an independent provider; converting the space into supported living accommodation; building additional nursing care, extra care or supported living accommodation across the site.</p> <p>An options appraisal is underway to maximise the number of units which can be offered from the site, to reduce unit costs and to maintain care in a sustainable way. In each of the options, the current nursing care capacity of 32 beds would be maintained. Any additional capacity created would either be of nursing beds or extra care sheltered housing units, which could include shared or outright ownership models. Options range from procuring an alternative provider to develop out the site and/or to provide care to maintaining the current model and capacity.</p>
<p><b>Rationale:</b> <b>Modelling suggests that:</b></p> <ol style="list-style-type: none"> <li>Cashable savings are derived from the difference between the current cost of the service (£1,214/person per week) to fixing this cost to the market rate (£824 is assumed) with additional savings potential from 19/20 if rent is charged;</li> <li>The potential income that could be generated from each of these strategies ranges from £30K -£100K / annum.</li> </ol> <p>There are a variety of potential options to be explored within this broad proposal and an options appraisal is underway. The range of savings associated with different options are £0 to £672k.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	<b>757</b>	<b>Employees</b>	<b>44</b>
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	0	Year 1	
Year 2	672	Year 2	n/a
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	<b>672</b>	<b>Total</b>	<b>0</b>



**Key benefits - financial and non-financial**

Local Provision.  
 Continuity for residents.  
 Market prices for in-house provision.  
 Making best use of Council assets.

**Internal dependencies and external constraints**

Depending on options analysis, may require consultation and member decision.

**Procurement strategy:**

This will depend on the outcome of the options appraisal.

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)		672	0	0	0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	672	0	0	0
Cumulative Cost/(Savings)	0	672	672	672	672
<b>Payback Period: n/a</b>					

## Fees and Charges Review

Priority	2
Current Service Area	Packages of Care and Direct Provision
Responsible Officer:	AD Adults Social Care
Reference:	Fees and Charges Review
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Higher charges for some clients	Maximising funding available for adult social care services

PROPOSAL
<p><b>Proposal:</b> To amend fees and charges to bring them into line with other London boroughs and to enable cost recovery where possible and appropriate.</p>
<p><b>Rationale:</b> Savings opportunities are:  <b>-Disability Related Expenditure</b> (£328k), Haringey currently operates a 65% (£35.82) disregard and this policy has stayed the same since 2004. Other authorities have reduced the DRE and the range is from a flat rate of £10.00 to a rate of 35% (£19.00). Haringey is proposing to operate a DRE of £40%, (£22.04) by 2019/20 (ie 55% (£30.31 per week) saving an estimated £129k in 2017/18, 45% (£24.80 per week) saving an estimated £244k in 2018/19.  <b>-Transport to day opportunities</b> (£61k) charging users, who have been assessed as having the ability to pay, for the full cost of transport as part of the charge for the overall package of care.  <b>-Self-funders administration fee</b> (£9k). We currently manage care provision for 64 full-cost service users (those deemed to have enough disposable income to full pay for their own care) and do not charge. The proposal is to implement an administration fee.</p>

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
Current budget	n/a		n/a
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	199	Year 1	n/a
Year 2	115	Year 2	n/a
Year 3	84	Year 3	n/a
Year 4	0	Year 4	
Year 5	0	Year 5	
Total	398	Total	0

**Key benefits:**  
Financial Savings

**Internal dependencies and external constraints:**  
May need consultation

**Procurement strategy:**  
None

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	£199	£115	£84	£0	£0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>£199</b>	<b>£115</b>	<b>£84</b>	<b>£0</b>	<b>£0</b>
Cumulative Cost/(Savings)	<b>£199</b>	<b>£314</b>	<b>£398</b>	<b>£398</b>	<b>£398</b>
<b>Payback Period: n/a</b>					

# Technology Improvement

Priority	2
Current Service Area	Adult Social Care / Commissioning
Responsible Officer:	AD Commissioning
Reference:	Technology Improvement
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
Maximising independence	New service model to reduce costs and provide better care
Greater access to support in the community	Signposting residents to most appropriate sources of care

PROPOSAL - STRATEGIC CASE	
<b>Proposal:</b>	Using technology to maximise independence, including a particular focus on utilising Assistive Technology (AT) and online information to signpost and enable residents to self-assess.
<b>Rationale:</b>	<p><u>1. Assistive Technology (AT)</u>            Advances in AT can be used to improve the individual's quality of life, at the same time reducing the costs to Haringey. Areas being considered are:</p> <ol style="list-style-type: none"> <li>1) AT that can assist in helping someone with dementia living at home for longer than they currently are - this reduces reliance on residential care.</li> <li>2) Reduction in home care hours where assessments indicate that AT can be beneficial for the service user, including reduction in double up care.</li> <li>3) Exploration of using AT to replace sleep in or waking night staff in Supported Living accommodation</li> </ol> <p><u>2. Online information and self-assessment</u>            Developing a more accessible and comprehensive online information and advice offer will help to signpost to support in the community and reduce the number of contacts coming through to adult social care. An easy to use self-assessment tool will ensure that users are signposted to community support where appropriate, and unnecessary assessments are reduced. Cost-benefit analysis of this approach in other LAs shows significant savings can be made.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	n/a	<b>Employees</b>	37
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	750	Year 1	n/a
Year 2	250	Year 2	n/a
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	<b>1,000</b>	<b>Total</b>	<b>0</b>

**BENEFITS CASE**

**Key benefits:**

**Financial** - Work elsewhere has indicated that AT can create savings for the authority, both around costs for existing service users and also those that are new to the service. The anticipated annual savings are calculated at being £800k in respect of older persons, and £200k in respect of working age adults. Cost-benefit analysis in Plymouth against online information and self-assessment has shown savings from reduced contacts. A robust business case specific to Haringey is being developed.

**Non-Financial** - The use of AT and online information and assessment promotes independence and improves quality of life. These activities enable residents to find support in the community and to remain in their home, deferring moves into Residential Care or receiving other packages of support when they are not necessary.

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	750	250	0	0	0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>£750</b>	<b>£250</b>	<b>£0</b>	<b>£0</b>	<b>£0</b>
Cumulative Cost/(Savings)	<b>£750</b>	<b>£1,000</b>	<b>£1,000</b>	<b>£1,000</b>	<b>£1,000</b>

**Payback Period: N/A**

## Market Efficiencies

Priority	2
Current Service Area	Adult Social Care / Commissioning
Responsible Officer:	Head of Strategic Commissioning
Reference:	Market Efficiencies
Type of saving:	Efficiencies / savings
Version:	1.0

Impact on Residents	Outcomes
Reduced subsidy for meals on wheels	Best use of resources
Commissioning for outcomes so that care and support can be more flexible and responsive	Increased independence even in high need settings and Care will be responsive to changing levels of need

PROPOSAL - STRATEGIC CASE
<p><b>Proposal:</b> Through 5 different approaches, reduce costs incurred in commissioning packages of care for clients.</p>
<p><b>Rationale:</b> Reduce the cost of care packages through:</p> <ol style="list-style-type: none"> <li>1. Implementing a new approach to residential and nursing procurement to reduce costs working with boroughs across North Central London.</li> <li>2. Gaining leverage on providers in Learning Disabilities and Mental Health to negotiate price reductions in existing packages with an increased focus on maximising independence.</li> <li>3. Developing new care and delivery models for people with the most complex needs and behaviour that challenges.</li> <li>4. Changing the terms of the residential placement agreement to reduce the amount Haringey will pay when service users are hospitalised in line with comparator boroughs; a one off debt recovery from care homes against hospitalisation of service users.</li> <li>5. Ending the subsidy for meals on wheels. There are a range of options available for people needing support to access a hot meal during the day. Going forward the role of the Council will be to help the individual to decide which meals option they want to take up and this will be explored as part of the assessment and support planning process. Users will be able to access culturally specific meals, with a range available as part of the options being explored both for delivery and in the community. We are seeking to ensure consistency of costs but some currently appear more expensive. This will need to be considered as part of the EqIA. Where a luncheon club is an assessed need and the user is eligible for adult social care transport will be arranged.</li> </ol>

SUMMARY			
Base Data	Financial Data	Employees	Workforce Data
	<b>£000</b>		
<b>Current budget</b>	52,766		n/a
	<b>£000</b>		<b>Change in employees</b>
<b>Savings/Invest</b>			
Year 1	987	Year 1	n/a
Year 2	200	Year 2	
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	1,187	<b>Total</b>	0

**BENEFITS CASE**

**Key Benefits:**

1. Managing residential and nursing costs down across the North Central London cluster through a shared approach to purchasing, price banding and use of dynamic purchasing system. Reduction of costs from current position to costs in line with comparators yields £515k cost savings per annum.
2. It is estimated that c£500k of recurring savings can be negotiated. This estimate is based on the level of spend, the higher than average unit costs and the levels achieved in other areas. This is likely to be realised with half the savings achieved in 17/18 and the remainder achieved in 18/19.
3. Introduction of commissioning using both Positive Behaviour Support and Progression models: both offer very intensive support in first 12 weeks of transition into a supported living setting with a focus on outcomes which can be delivered with lower levels of care.
4. Haringey Council currently uses a residential placement agreement that specifies the Council will pay for 100% of service user fees for two weeks after hospitalisation, 90% of fees for the subsequent six weeks and 50% thereafter. These terms are more generous than other councils. It is recommended that this clause is changed to 100% for the first two weeks, 90% for the subsequent two weeks and then 50% thereafter. This will yield £50k per annum. It is also estimated there a one-off debt recovery of £50k (achieved in 17/18) where care homes have failed to notify Haringey of hospitalisation beyond two weeks.
5. An annual £122k could be realised through ending the subsidy for meals on wheels.

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	£987	£200	£0	£0	£0
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>£987</b>	<b>£200</b>	<b>£0</b>	<b>£0</b>	<b>£0</b>
Cumulative Cost/(Savings)	<b>£987</b>	<b>£1,187</b>	<b>£1,187</b>	<b>£1,187</b>	<b>£1,187</b>

**Payback Period: N/A**

## New Models of Care

Priority	2
Current Service Area	Adult Social Care / Commissioning
Responsible Officer:	Director of Adults Social Care
Reference:	New Models of Care
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
Greater emphasis on prevention of needs escalating	Synergies from joining up services
Greater independence for service users	Better use of resources within a clear operating model

PROPOSAL - STRATEGIC CASE
<p><b>Proposal:</b>                      There are potentially substantial savings achievable across Priority 2 from moving to an integrated model of delivery. The largest element of this will be savings made through integration with (i) Haringey CCG, (ii) Wellbeing Partnership with Islington Council and CCG and (iii) additional savings across North Central London cluster.</p> <p>There are additional potential savings as a result of proposals to redesign adult social care through (i) further reductions in new packages of care through a more preventative approach linked into primary care and community services (ii) further staff reductions as part of the service redesign, including through more integrated ways of working. This would include at services provided currently through Adults Social Care, Public Health and the Clinical Commissioning Group.</p>
<p><b>Rationale:</b>                      These proposals are at an early stage of development. Nonetheless, other authorities in London have been developing collaborative partnerships with neighbours or with health partners and these have indicated scope for doing things better together and saving money through having more resource overall to use flexibly and innovatively. The savings proposed for Haringey draw from those achieved in models elsewhere.</p>

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
<b>Current budget</b>	70,080		390
<b>Savings/Invest</b>	£000	<b>Change in employees</b>	
Year 1	0	Year 1	
Year 2	1,400	Year 2	15-20
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	<u>1,400</u>	<b>Total</b>	<u>15 - 20</u>



**Key Benefits:**  
 Collaborative working.  
 Opportunity to redesign services.  
 Minimise costs on transactions between organisations.  
 Efficiencies and synergies.

**Internal dependencies and external constraints**  
 None

**Procurement strategy**  
 n/a

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)		£1,400			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	£0	£1,400	£0	£0	£0
Cumulative Cost/(Savings)	£0	£1,400	£1,400	£1,400	£1,400
<b>Payback Period: N/A</b>					

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## Corporate Priority 3

## A clean and safe borough where people are proud to live

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Delivery Risk RAG
3.1	Charge Green waste - income generation	375	375				750	N/A	N/A	Amber
3.2	Charging for Bulky Household Waste	300	100				400	N/A	N/A	Green
3.3	Charging for Replacement Wheelie Bins	100	50				150	N/A	N/A	Green
3.4	Charging for recycling bins and increasing residual bins for RSLs, Managing Agents, Developers etc...	50	50				100	N/A	N/A	Green
3.5	Flats Above Shops -Provision of bags - Service reduction	120					120	N/A	N/A	Green
3.6	Reduce Outreach/ Education team - Service reduction	50	65				115	N/A	N/A	Green
3.7	Closure of Park View Road R&R - Service reduction	115	115				230	N/A	N/A	Green
3.8	Veolia Operational Efficiencies	200					200	N/A	N/A	Green
3.9	Rationalisation of Parking Visitor Permits	125	225				350	N/A	N/A	Green
3.10	New Parking Operating Model		920				920	N/A	70	Amber
3.11	Relocation of Parking/CCTV processes and appeals		380				380	N/A	13	Amber
3.12	Cashless Parking Payments	150					150	N/A	N/A	Green
3.13	Online Parking Permit Applications & Visitor Permits			50			50	N/A	N/A	Amber
3.14	Parking New IT Platform			100			100	N/A	N/A	Amber
3.15	Sustainable Transport in CO2 Parking Permit Charge	100	300				400	N/A	N/A	Green
	<b>Total</b>	<b>1,685</b>	<b>2,580</b>	<b>150</b>	<b>-</b>	<b>-</b>	<b>4,415</b>			

## Green Waste Charging

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Green Waste Charging
Type of saving:	Increase in income
Responsible Officer:	Waste Strategy Manager
Version:	1.0

Impact on Residents	Outcomes
Free garden waste collection service stops	Resident satisfaction rates decrease
	Potential increase in fly tipping
	Reduction in recycling rate - 2%
	Potential greater contamination of Dry Recycling
	Increased side waste

PROPOSAL
<p><b>Proposal:</b> Charging for Garden Waste: Stopping the current free weekly universal green waste collection service and reverting to a weekly opt in charged green waste collection service. The charge would be set at £75 per annum.</p>
<p><b>Rationale:</b> Green garden waste is household waste for which a charge can be made for the collection. The service will be paid for by those who opt in only rather than a contract cost which is funded universally by all residents.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
Current budget	N/A	Employees	N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	375	Year 1	n/a
Year 2	375	Year 2	n/a
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	750	Total	0

<p><b>Key benefits:</b></p> <p>An estimate of £150K has been deducted and includes, call centre, IT development, container costs administration and any additional treatment/disposal costs. By charging for green waste and proposing that we provide composting bins 'at costs' we will be encouraging residents to deal with their waste sustainably at source.</p>
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<p><b>Internal dependencies and external constraints:</b></p> <p>Chargeable service will be fully administered by Veolia. Develop IT booking provision. Will need to complete a communications plan.</p>
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Procurement strategy - N/A

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	375	375			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>375</b>	<b>375</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>375</b>	<b>750</b>	<b>750</b>	<b>750</b>	<b>750</b>
<b>Payback Period: n/a</b>					

## Charge for Bulky Household Waste

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Charge for Bulky Household Waste
Responsible Officer:	Waste Strategy Manager
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Stopping a free bulk waste collection service to a	Fly tipping may increase
	Increased use of R & R
	Resident Satisfaction may be reduced
	Could increase side waste

PROPOSAL
<p><b>Proposal:</b> To move from a free bulk collection service for recyclables to a standard bulky waste collection service where a charge of £25 would be levied for the collection of up to 4 items plus £10 for each additional item.</p>
<p><b>Rationale:</b></p> <ul style="list-style-type: none"> <li>- 24 London boroughs charge for all bulky collections.</li> <li>- 10 offer some form of concession.</li> <li>- In North London – only Hackney and Waltham Forest also have some element of free bulky collections</li> <li>- Evidence from Newham saw a 75% reduction demand with no discernible increase in fly-tipping when they introduced a charge.</li> <li>- Modelled a 60% drop in demand for bulky collections from 30,850 p/a to 11500 p/a.</li> </ul> <p>Impact on recycling rate will be low as material will still go to the bulk waste recycle facility at Edmonton.</p>

SUMMARY				
		Financial Data	Workforce Data	
Base Data		£000		
Current budget		N/A	Employees	N/A
Savings/Invest		£000	Change in employees	
	Year 1	300	Year 1	n/a
	Year 2	100	Year 2	n/a
	Year 3		Year 3	
	Year 4		Year 4	
	Year 5		Year 5	
	Total	400	Total	0

Key benefits
Total savings and Income generated has been estimated at £400K pa based on the demand levels noted above and an average price of £35 per collection.

Internal dependencies and external constraints
<ul style="list-style-type: none"> <li>- Likely to lead to increase in tonnage through Reuse &amp; Recycling centres.</li> <li>- Veolia will need to develop with the Council an IT online booking system.</li> <li>- A Communications plan will need to be developed.</li> </ul>

Procurement strategy
N/A

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	300	100			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	300	100	0	0	0
Cumulative Cost/(Savings)	300	400	400	400	400
<b>Payback Period: n/a</b>					

## Charging for replacement wheelie bins

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Charging for replacement wheelie bins
Responsible Officer:	Waste Strategy Manager
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Free service becoming chargeable for new or replacement residual and recycling bins	May discourage recycling
	Increase in stolen bins
	Impact on resident satisfaction

PROPOSAL
<p><b>Proposal:</b> Charging for new and replacement containers to residents for both recycling and residual bins.</p>
<p><b>Rationale:</b> Based on the assumption that once the charge is introduced demand for containers will reduce by 50%, resulting in the number of requests for containers reducing from 8,000 to 4,000. The savings are made up of two components, the reduction in the current contractual sum (£100K) together with a profit of £11.00 per bin equating to an annual sum of £50K. It is assumed that both recycling and residual bins will be charged for.</p> <p>Creates a value to the bins – engender greater responsibility for looking after bins and responsible waste management. Some other local authorities charge for replacement containers – Enfield and Brent for example.</p> <p>The Outreach team would continue to vet requests to encourage recycling and correct use and allocation of containers.</p>

SUMMARY				
	Financial Data		Workforce Data	
Base Data	£000		Employees	
Current budget	N/A		N/A	
Savings/Invest	£000		Change in employees	
Year 1	100	Year 1	n/a	
Year 2	50	Year 2	n/a	
Year 3		Year 3		
Year 4		Year 4		
Year 5		Year 5		
Total	150	Total	0	

<p><b>Key benefits:</b> Total Income generated has been estimated at £100K in the 1st year and £50k in the following year based on the demand levels noted above.</p>
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<p><b>Internal dependencies and external constraints:</b> Continued outreach team to determine residents needs. Risk that if this policy is announced in advance it could lead to a demand on containers whilst still free. New IT / online payment system to be developed with Veolia.</p>
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<p><b>Procurement strategy</b> N/A</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	100	50			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	100	50	0	0	0
Cumulative Cost/(Savings)	100	150	150	150	150
<b>Payback Period: n/a</b>					

## Charging for recycling bins and increasing residual bins for RSLs, Managing Agents, Developers etc...

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Charging for recycling bins and increasing residual bins for RSLs, Managing Agents, Developers etc...
Responsible Officer:	Waste Strategy Manager
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Free service to Managing agents/developers becoming chargeable for supply/replacement of Communal Recycling bins - possibility of costs being passed to residents	May discourage recycling Charging for recycling bin hire would make flats policy consistent with schools bin charges
	Could increase levels of stolen bins
	Could increase side waste

PROPOSAL
<p><b>Proposal:</b> Extend charging of managing agents/developers for hire/replacement of communal recycling bins and review communal residual bin hire charge</p>
<p><b>Rationale:</b> Currently managing agents of blocks of flats are charged £145/year (£2.80/week) for Communal Residual Waste bin hire but Communal Recycling bins are made available free of charge, at the council's expense for supply, repair/maintenance and replacement. Set Recycling Hire @ £145/year (£2.80/week); Additional Income = £100K Increase Residual hire charge by 20% to £3.40 per week = £20K additional income</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	N/A	<b>Employees</b>	N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	50	Year 1	n/a
Year 2	50	Year 2	n/a
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	<b>100</b>	<b>Total</b>	<b>0</b>

<p><b>Key benefits:</b> Total Income generated has been estimated at £50K pa.</p>
---

<p><b>Internal dependencies and external constraints:</b> Income not guaranteed</p>
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<p><b>Procurement strategy:</b> N/A</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	50	50			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
<b>Net Impact Cost/(Savings)</b>	<b>50</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Cumulative Cost/(Savings)</b>	<b>50</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>100</b>
<b>Payback Period: n/a</b>					



## Flats Above Shops - Provision of Bags

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Flats Above Shops - Provision of Bags
Responsible Officer:	Waste Strategy Manager
Type of saving:	Stopping /Reducing service
Version:	1.0

Impact on Residents	Outcomes
Limited impact as service is not widely used by residents	May reduce resident satisfaction

PROPOSAL
<p><b>Proposal:</b> Cease to provide and deliver pink sacks for residual waste and green sacks for recycling to Flats Above Shops. It is proposed that green sacks for recycling will continue to be provided for free but will need to be collected from libraries/ Customer Service Centres directly by residents.</p>
<p><b>Rationale:</b> On a quarterly basis approximately 10,000 sacks for residual and recycling waste are provided and delivered to Flats Above Shops. The savings in total are £120K pa and are roughly split 50/50 between recycling and residual. Reviewing how waste is presented on our High Streets (14 x collections per week) there is limited use of these sacks by the residents in the FAS. Limited recycling tonnage is collected from FAS less than 0.05%.</p>

SUMMARY			
		Financial Data	Workforce Data
<b>Base Data</b>		<b>£000</b>	
<b>Current budget</b>		N/A	<b>Employees</b> <span style="background-color: yellow; text-align: center;">N/A</span>
<b>Savings/Invest</b>		<b>£000</b>	<b>Change in employees</b>
	Year 1	120	Year 1 <span style="background-color: #f4cccc; text-align: center;">n/a</span>
	Year 2		Year 2
	Year 3		Year 3
	Year 4		Year 4
	Year 5		Year 5
	<b>Total</b>	<u>120</u>	<b>Total</b> <span style="background-color: #f4cccc; text-align: center;"><u>0</u></span>

<p><b>Key benefits:</b> A total saving of £120K.</p>
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<p><b>Internal dependencies and external constraints:</b> Retain funding to provide recycling sacks on request/from libraries – no more than £5K p.a.</p>
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<p><b>Procurement strategy:</b> N/A</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	120				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>120</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>
<b>Payback Period: n/a</b>					

## Reduce Education & Outreach Team

Priority	3
Current Service Area	Commercial & Ops - Neighbourhood Action
Reference:	Reduce Education & Outreach Team
Responsible Officer:	Waste Strategy Manager
Type of saving:	Stopping /Reducing service
Version:	1.0

Impact on Residents	Outcomes
Potentially less engagement/ communications with residents on waste minimisation, recycling and waste collection issues	Reduced recycling
	Increased fly tipping
	Residents satisfaction levels reduced

PROPOSAL
<p><b>Proposal:</b> Restructure entire Veolia Communications, Education &amp; Outreach function and reduce Education/Outreach team by 50%.</p>
<p><b>Rationale:</b> Following changes in the Veolia contract with service level reductions and changes in legislation relating to recycling (i.e. TEEP) the need for Veolia to have all the tools to deliver performance targets has reduced. Therefore it is proposed to reduce the educational and outreach team and review how the remaining resources can be used more effectively by working more closely with Council's communication team.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	N/A	<b>Employees</b>	N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	50	Year 1	n/a
Year 2	65	Year 2	n/a
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	115	<b>Total</b>	0

<p><b>Key benefits:</b> The proposed changes would deliver a savings of £115K pa.</p>
---

<p><b>Internal dependencies and external constraints:</b> Review and negotiation of contractual performance targets/ payment mechanism with Veolia. There will be a greater need for the outreach team to support the other income/service change proposals as set out in this document. Therefore savings split over two years.</p>
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**Procurement strategy:**

**Personnel Implications:**

Up to 4 Veolia staff members could be made redundant. The Council will be liable for redundancy payments.

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	50	65			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>50</b>	<b>65</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>50</b>	<b>115</b>	<b>115</b>	<b>115</b>	<b>115</b>
<b>Payback Period: n/a</b>					

## Close Park View Road R&R

Priority	3
Current Service Area	Commercial & Ops
Reference:	Close Park View Road R&R
Responsible Officer:	Waste Strategy Manager
Type of saving:	Stopping /Reducing service
Version:	1.0

Impact on Residents	Outcomes
Reduction of an R&R site	Reduction in resident satisfaction
	Potential increase in fly tipping

PROPOSAL
<p><b>Proposal:</b> To close the Park View Road Reuse and Recycling Centre</p>
<p><b>Rationale:</b> Historically Haringey has had only one Reuse and Recycling Centre, which has been a small site on Park View Road (PVR), Tottenham. The borough now has a larger second site in the centre of the borough, which can cater for the waste which is currently deposited at PVR. The impact of the closure of PVR is assumed to be minimal as those who wish to responsibly dispose of their waste in a car will travel to an alternative site within the NLWA network, including the Western Road site. As part of its DCO application NLWA intend to add to the current network by building a new R&amp;R site at Edmonton in 2020/21. The PVR site is earmarked for redevelopment as part of the wider regeneration proposals for residential housing/ new school on Ashley Road Depot. Relocating the site locally (Sedge Road) has been considered, however the cost of this site has been estimated at a £1m plus and would not deliver the £230K revenue savings. Also the site could be made redundant with the building of the new R&amp;R site at Edmonton.</p>

SUMMARY				
Base Data	Financial Data £000	Employees	Workforce Data	
Current budget	N/A			N/A
Savings/Invest	£000		Change in employees	
Year 1	115		Year 1	n/a
Year 2	115		Year 2	n/a
Year 3			Year 3	
Year 4			Year 4	
Year 5			Year 5	
Total	230		Total	0

<p><b>Key benefits:</b> Revenue savings of £230K paid to NLWA through the levy payment.</p>
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<p><b>Internal dependencies and external constraints:</b> Value of the regeneration site at Ashley Road has been calculated on the site being vacant, including the PVR R&amp;R. The capital receipt for this site is helping to fund the proposed new depot site/ development at Marsh Lane.</p>
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<p><b>Procurement strategy:</b> Personnel Implications: London Waste Limited will need to relocate or make redundant up to 5 staff</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	115	115			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	115	115	0	0	0
Cumulative Cost/(Savings)	115	230	230	230	230
<b>Payback Period: n/a</b>					

# Veolia Operational Efficiencies

Priority	3
Current Service Area	Commercial & Ops
Reference:	Veolia Operational Efficiencies
Responsible Officer:	Waste Strategy Manager
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
Proposals are intended to have minimal or no impact	n/a

## PROPOSAL

**Proposal:**  
To deliver the following operational efficiency savings which seeks to minimise any impacts and to continue to meet existing performance outputs. It is assumed that the proposals will not result in any change of policy.

- 1) To reduce Weed Spraying from 3 to 2 pa;
- 2) Reduce leaf clearance resourcing;
- 3) Change graffiti service from a proactive to a reactive service;
- 4) Increase commercial waste portfolio; and
- 5) Extend leases on Veolia vehicles.

In order to give flexibility around these savings it is proposed that only 2/3rds of the savings are utilised as operational changes are tested and proven.

**Rationale:**

- 1) - Weed Spraying - that sweepers take a more proactive approach to remove weeds all year round to reduce the need for weed spraying;
- 2) - Leafing - to reduce the 14 week additional resource period during leafing to a 10 week period. The service will be redesigned to meet actual needs on the ground.
- 3) - Graffiti - moving to a reactive service where graffiti will be removed between 3 to 5 days. Offensive, racist etc, graffiti will still be removed in 24 hours.
- 4) - Trade waste - building the customer base and generating further profit which is shared with Veolia on 50/50 basis.
- 5) - Extend a number of Veolia vehicle leases by up to 2 years.

### **Key benefits:**

In total the savings accrue to £300K , however it has been recommended that 2/3rds of the savings are utilised (£200K) to enable a flexible approach to reallocate funds if required to ensure required performance outputs are met.

- 1) Weed Spraying - £20K;
- 2) Leafing - £45K;
- 3) Graffiti - £100K;
- 4) Trade Waste - £50K; and
- 5) Vehicle Leases - £85K

## SUMMARY

	Financial Data	Workforce Data
<b>Base Data</b>	<b>£000</b>	
<b>Current budget</b>	N/A	<b>Employees</b>
		N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>
Year 1	200	Year 1
Year 2		Year 2
Year 3		Year 3
Year 4		Year 4
Year 5		Year 5
Total	200	Total
		0

### **Internal dependencies and external constraints:**

**Procurement strategy:**

Personnel Implications: This relates to Veolia sub contractors and temporary staff employed by Veolia during leafing.

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	200				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>200</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>200</b>	<b>200</b>	<b>200</b>	<b>200</b>	<b>200</b>
<b>Payback Period: n/a</b>					

## Rationalisation of Visitors Permits and increase in hourly permit charge.

Priority	3
Current Service Area	Traffic Management
Reference:	Rationalisation of Visitors Permits and increase in hourly permit charge.
Responsible Officer:	Head of Traffic Management
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Residents will have to pay more for VP	Less VPs issued
Residents aged between 60 and 75 will no longer be entitled to a concession	More journeys undertaken by walking, cycling or public transport

PROPOSAL
<p><b>Proposal:</b> This involves a review of the Visitor Parking (VP) Permit scheme, rationalising provision of permits and bringing charges in line with other boroughs, see below.</p> <p>Proposals also involve reducing the concessionary entitlement, which currently offers a 50% reduction in charge to residents aged 60 years or over, and those registered disabled (this group is also allowed double the normal allocation of permits). In future it is proposed that this concession will be limited to those aged 75 years or over. No change is proposed to those residents registered as disabled.</p> <p>The proposals include a reduction in the range of different types of VP permits offered, reducing unnecessary overheads. This will involve removing the two hourly, weekend and two weekly Permits. It is proposed to increase the VP from 35p to 80p per hour.</p>
<p><b>Rationale:</b> For a borough with Inner London parking pressures the cost of an hourly visitor permit is low, which in turn does not help to manage demand for parking space and encourage residents and visitors to walk, cycle or use public transport. Rationalisation of the number of permits will help the administration of the scheme and reduce overheads.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	N/A	<b>Employees</b>	N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	125	Year 1	n/a
Year 2	225	Year 2	n/a
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	350	Total	0

<p><b>Key benefits:</b> This would involve removing the current limit on the number of hourly permits that may be purchased, but increasing charges from 35p per hour to either; -60p per hour, which would generate in the region of an additional £250k annually or -80p per hour, which would generate in the region of an additional £300k annually Both estimates take account of a possible reduction in the numbers purchased The concession change would result in a saving of £50K.</p>
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<p><b>Internal dependencies and external constraints:</b> Will require IT development and working closely with Customer Services</p>
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**Procurement strategy:**

N/A

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	125	225			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>125</b>	<b>225</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>125</b>	<b>350</b>	<b>350</b>	<b>350</b>	<b>350</b>
<b>Payback Period: n/a</b>					



# New Parking Operating Model

Priority	3
Current Service Area	Traffic Management
Reference:	New Parking Operating Model
Responsible Officer:	Head of Traffic Management
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
None	None

PROPOSAL
<p><b>Proposal:</b> To consider the delivery of a new parking enforcement operating model. For the purpose of the financial modelling it is assumed that the existing MTFS saving of £600K relating to this proposal is all moved to the new MTFS. One of the options being considered is the provision of a labour only type model (as utilised in Westminster) where strategic and tactical deployment of staff will still be undertaken by the Council.</p>
<p><b>Rationale:</b> A detailed financial analysis undertaken by consultants supporting the commissioning project estimated savings over and above those originally anticipated in the existing MTFS- £600k. The new savings by moving to this model has been estimated at £920K.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	N/A	<b>Employees</b>	70
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1		Year 1	
Year 2	920	Year 2	55
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	920	<b>Total</b>	55

<p><b>Key benefits:</b> The total potential savings identified by moving to the new operating model is estimated at £920K.</p>
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<p><b>Internal dependencies and external constraints:</b> - If agreed the Council will need to take a commercial position on the where the service will be accommodated.</p>
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**Procurement strategy:**

A full procurement of the service would need to be undertaken taking between 12 to 18 months

**Personnel Implications:** If agreed 75 staff would be transferred (TUPEd) to a new provider

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)		920			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>0</b>	<b>920</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>0</b>	<b>920</b>	<b>920</b>	<b>920</b>	<b>920</b>
<b>Payback Period: N/A</b>					

## Relocating Parking/CCTV Back office Processing & Appeals

Priority	3
Current Service Area	Traffic management
Reference:	Relocating Parking/CCTV Back office Processing & Appeals
Responsible Officer:	Head of Traffic Management
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
None	None

PROPOSAL
<p><b>Proposal:</b> To relocate 1st stage parking appeals and CCTV enforcement processing outside London. A number of operating models will be considered. Final 2nd stage appeals will be retained by the Council.</p>
<p><b>Rationale:</b> Services delivered outside of London attract reduced cost due to a number of factors which includes accommodation costs and staffing costs as well as benefits in being able to recruit more readily. The London Borough of Islington successfully operate an in house service provision in Manchester. We are also aware that the London Boroughs of Barnet, Enfield and Waltham Forest operate 1st stage appeals outside of London through a third party provider.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	N/A	<b>Employees</b>	13
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	380	Year 1	13
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	<b>380</b>	<b>Total</b>	<b>13</b>

<p><b>Key benefits:</b> A reduction in operating costs of £380K</p>
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<p><b>Internal dependencies and external constraints:</b></p> <ul style="list-style-type: none"> <li>- IT systems will have to be developed and aligned between offices.</li> <li>- Finding suitable accommodation to relocate staff.</li> <li>- The potential recruitment of new staff.</li> </ul>
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<p><b>Procurement strategy</b> A full procurement of the service would need to be undertaken, taking between 12 to 18 months</p>
<p><b>Personnel Implications:</b> If agreed up to 13 staff would be relocated or transferred (TUPEd) to a new provider. Staff not willing to relocate will face compulsory redundancy.</p>

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)		380			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>0</b>	<b>380</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>0</b>	<b>380</b>	<b>380</b>	<b>380</b>	<b>380</b>
<b>Payback Period: N/A</b>					

## Parking Cashless Payments

Priority	3
Current Service Area	Traffic Management
Reference:	Cashless payments - parking
Responsible Officer:	Head of Traffic Management
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
Unable to use cash at pay & display	More efficient service
	More customer focused - texting reminders
	Less theft from Pay & Display units

PROPOSAL
<p><b>Proposal:</b> To remove all existing cash options for on street payments moving to APP or telephone electronic payments.</p>
<p><b>Rationale:</b> Reduces the costs of collecting money, theft of money and maintenance of equipment. Also the service offer can improve customers experience by sending reminders to phone to top up payments to avoid parking tickets. This service is currently offered by Westminster, Barnet and Islington.</p>

SUMMARY			
Base Data	Financial Data	Workforce Data	
	£000		Employees
<b>Current budget</b>	N/A	<b>Employees</b>	N/A
<b>Savings/Invest</b>	£000	<b>Change in employees</b>	
Year 1	150	Year 1	n/a
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	150	<b>Total</b>	0

<p><b>Key benefits:</b> A reduction in operating costs of £150K</p>
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<p><b>Internal dependencies and external constraints:</b> Communications - web site development etc.</p>
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<p><b>Procurement strategy:</b></p>
<p><b>Personnel Implications:</b> Indirect unknown impact on contractor's staff that currently collect cash.</p>

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	150				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
<b>Net Impact Cost/(Savings)</b>	<b>150</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Cumulative Cost/(Savings)</b>	<b>150</b>	<b>150</b>	<b>150</b>	<b>150</b>	<b>150</b>
<b>Payback Period: N/A</b>					

## Electronic Applications for Permits & Visitor Vouchers

Priority	3
Current Service Area	Traffic Management
Reference:	Electronic permits and visitor vouchers
Responsible Officer:	Head of Traffic Management
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
Some residents may not be able to access online services	More efficient service
Electronic services available 24/7	More customer focused

PROPOSAL
<p><b>Proposal:</b> To move to online parking permit applications removing the existing paper based system and to provide visitor vouchers online.</p>
<p><b>Rationale:</b> Reduces the level of face to face and telephone transactions currently being delivered in the Customer Service and Call Centres. Removes current paper based system.</p>

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
Current budget	N/A	Employees	N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	50	Year 1	n/a
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	50	Total	0

<p><b>Key benefits:</b> A reduction in operating costs of £50K</p>
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<p><b>Internal dependencies and external constraints:</b> Communications - web site development etc..Linked to the reprocurment of a new parking IT platform - see savings proposal for new IT platform.</p>
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<p><b>Procurement strategy:</b> In relation to Visitor Vouchers will possible need to form part of procured new IT platform or otherwise will be a development project with existing provider Civica.</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)			50		
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	0	50	0	0
Cumulative Cost/(Savings)	0	0	50	50	50
<b>Payback Period: n/a</b>					

## New IT platform - Parking

Priority	3
Current Service Area	Sustainable Transport
Reference:	New IT Platform
Responsible Officer:	Head of Traffic Management
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
None	More efficient service
Enabler for Electronic services available 24/7	More customer focused

PROPOSAL	
<b>Proposal:</b>	To procure a new IT platform which undertakes all parking processes and links through to SAP. The service is currently provided by Civica.
<b>Rationale:</b>	Recent work undertaken as part of the North London commissioning exercise suggests that Haringey can reduce its costs with its IT platform provider by comparing current costs with other boroughs.

SUMMARY				
Base Data	Financial Data		Workforce Data	
	£000		Employees	
Current budget	N/A		N/A	
Savings/Invest	£000		Change in employees	
Year 1	100		Year 1	n/a
Year 2			Year 2	
Year 3			Year 3	
Year 4			Year 4	
Year 5			Year 5	
Total	100		Total	0

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<b>Key benefits:</b>	A reduction in operating costs of £100K
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<b>Internal dependencies and external constraints:</b>	Will require extensive engagement with IT and Finance colleagues to ensure a successful transition to a new platform
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<b>Procurement strategy:</b>	A procurement for a new provider will need to undertaken, due to the complexities of the processes and the transitioning from old system to the new it is envisaged that the timeline for implementation could be two years.
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)			100		
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	0	100	0	0
Cumulative Cost/(Savings)	0	0	100	100	100
<b>Payback Period: n/a</b>					

## Permits CO2 charging regime

Priority	3
Current Service Area	Sustainable Transport
Reference:	Permits CO2 charging regime
Responsible Officer:	Head of Traffic Management
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Increased cost for those resident with higher CO2 emissions.	Residents select vehicles with lower CO2 emissions
	Improved air quality
	Reduced vehicles

PROPOSAL
<p><b>Proposal:</b> To review the existing CO2 charging regime and change the banding linked to the DVLA scheme. Also to remove the additional charge per vehicle per household.</p>
<p><b>Rationale:</b> The council's transport policies aim to reduce the harmful emissions from transport and improve air quality. As a result the Council introduced a CO2 emissions based permit charging structure in 2008. It is proposed to review the existing charges and introduce the same CO2 banding as used by the DVLA.</p> <p>It also intended to remove the current incremental increase for additional cars per household as this has proved to be difficult to administrater.</p>

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
<b>Current budget</b>	N/A		N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	100	Year 1	n/a
Year 2	300	Year 2	n/a
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	400	Total	0

**Key benefits:**

To charge vehicles with higher CO2 emissions. It is expected the charging regime will increase revenue up to £400K.

**Internal dependencies and external constraints:**

New charging for bands will require IT development/costs. Permit charge increase will be subject to statutory consultation.

**Procurement strategy** N/A

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	100	300			
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>100</b>	<b>300</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>100</b>	<b>400</b>	<b>400</b>	<b>400</b>	<b>400</b>
<b>Payback Period: n/a</b>					



## Corporate Priority 4

## Drive growth and employment from which everyone can benefit

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget	Current Staff	Delivery Risk RAG
4.1	Tottenham Regeneration programme	213	-	-	-	-	213	2,674	27	Green
4.2	Planning service Increase in planning income	40	-	-	-	-	40	2,069	83	Green
4.3	Corporate projects Transfer of functions to HDV	250	-	-	-	-	250	604	37	Red
<b>Total</b>		<b>503</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>503</b>			

# Tottenham Regeneration

Priority	4
Current Service Area	Tottenham Regeneration
Responsible Officer:	Tottenham Programme Manager
Reference:	Tottenham Regeneration
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
Possible delay in regeneration projects	N/A

PROPOSAL
<p>Following a detailed review of the overall Tottenham Regeneration programme budget, savings from General Fund (£213k) have been identified for 2017/18. These cover savings on consultancy spend, communications and community engagement, and reduction in project spend.</p>
<p><b>Rationale:</b> The impact of reduced spend on consultants and community engagement projects may mean that progression of regeneration schemes or projects are delayed. Salary savings of £112.1k are due to full capitalisation of a post, and a reduction in the budget requirement, it does not mean a reduction in the number of staff.</p>

SUMMARY			
		Financial Data	Workforce Data
		£000	
<b>Base Data</b>			
Current budget		2,674	Employees 27
<b>Savings</b>			
		£000	Change in employees
	Year 1	213	Year 1 0
	Year 2		Year 2
	Year 3		Year 3
	Year 4		Year 4
	Year 5		Year 5
	Total	213	Total 0

<p><b>Key benefits:</b> The key benefit from these savings is financial.</p>
--

<p><b>Internal dependencies and external constraints</b> The Tottenham Regeneration Programme is cross-cutting across the 5 Corporate Plan priorities. Ongoing delivery of the programme is reliant upon a corporate contribution by support functions (such as Finance and HR).</p>
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<p><b>Resources required - N/A</b></p>
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<p><b>What needs to happen and when?</b> Part of ongoing operations during the year.</p>
--

# Planning Income

Priority	4
Current Service Area	Planning
Responsible Officer:	AD Planning
Reference:	Planning Income
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
Increased charges for residents	N/A

PROPOSAL
<p><b>Proposal and Rationale:</b>            Charge householder pre-applications at cost            Remove discount for commercial pre-applications thereby increasing income.</p>

SUMMARY			
		Financial Data	Workforce Data
		£000	
<b>Base Data</b>			
Current budget		2,069	Employees 83
<b>Savings</b>		<b>£000</b>	<b>Change in employees</b>
Year 1		40	Year 1 0
Year 2			Year 2
Year 3			Year 3
Year 4			Year 4
Year 5			Year 5
Total		40	Total 0

<p><b>Key benefits:</b>            The key benefit from these savings is financial.</p>
---

<p><b>Internal dependencies and external constraints</b>            Dependent on applications received.</p>
---

<p><b>Resources required - N/A</b></p>
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<p><b>What needs to happen and when?</b>            Part of ongoing operations during the year.</p>
---

# Corporate Projects

Priority	4
Current Service Area	Corporate Projects
Responsible Officer:	AD Corporate Projects
Reference:	Corporate Projects
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
N/A	N/A

PROPOSAL
<p><b>Proposal and Rationale:</b>                      Transfer of functions to HDV resulting in efficiencies - estimate at the moment, dependent on restructure and agreement with preferred bidder.</p>

SUMMARY				
Base Data		Financial Data	Workforce Data	
		£000	Employees	
Current budget		604	37	
<b>Savings</b>		<b>£000</b>	<b>Change in employees</b>	
Year 1		250	Year 1	7
Year 2			Year 2	
Year 3			Year 3	
Year 4			Year 4	
Year 5			Year 5	
Total		250	Total	7

<p><b>Key benefits:</b>                      The key benefit from these savings is financial.</p>
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<p><b>Internal dependencies and external constraints</b>                      Dependent on HDV agreement and restructure and agreement with preferred bidder.</p>
---

<p><b>Resources required - N/A</b></p>
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<p><b>What needs to happen and when?</b>                      Transfer to be undertaken in April with implementation of HDV</p>
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## Corporate Priority X

## Enabling

Ref	Proposal	2017-18 £000's	2018-19 £000's	2019-20 £000's	2020-21 £000's	2021-22 £000's	Total £000's	Current Budget £000's	Current Staff	Delivery Risk RAG
6.1	<b>Legal Services</b> - Reduction in staffing and other related expenditure			150			150	-535	54	Green
6.2	<b>Audit and Risk Management</b> - reduction in cost on the external audit contract	11				20	31	11	14	Green
6.3	<b>Democratic Services</b> - reduction in staffing	40					40	2,482	14	Green
6.4	<b>Shared Service Centre Business Support</b> - reduction in staffing	300					300	2,300	83	Green
6.5	<b>Shared Service Centre</b> - new delivery model for shared services		250	1,500	1,500		3,250	9,025	336	Amber
6.6	<b>Reduce Opening Hours in our six branch libraries to 36 hours per week</b>	150					150	3,475	95	Amber
6.7	<b>Shared Service Offer for Customer Services</b>			1,000			1,000	6,473	170	Amber
6.8	<b>Senior Management Saving</b>	400					400	2,500	50	Green
6.9	<b>Alexandra House - Decant</b>		250	750			1,000	n/a	n/a	Amber
6.10	<b>Translation and Interpreting Service</b> - new contract	41					41	1,364	22	Green
6.11	<b>Closure of internal Print Room</b>		51				51	1,364	22	Green
6.12	<b>Communications</b> - reduction in staffing	53					53	1,364	22	Green
6.13	<b>Income generation</b> - Advertising and Sponsorship	15					15	1,364	22	Green
6.14	<b>Professional Development Centre</b>	136					136	157	8	Green
6.15	<b>Insurance</b>	152					152	2,327	n/a	Green
6.16	<b>Voluntary Severance Savings</b>	1,500					1,500			Green
	<b>Total</b>	<b>2,798</b>	<b>551</b>	<b>3,400</b>	<b>1,500</b>	<b>20</b>	<b>8,269</b>			

## Legal Services - Reduction in staffing and other related expenditure

Priority	X
Current Service Area	Legal Services
Reference:	Legal Services - Reduction in staffing and other related expenditure
Responsible Officer:	Assistant Director Corporate Governance
Type of saving:	Stopping /Reducing service
Version:	1.0

PROPOSAL	
<b>Proposal:</b>	Reduction in staffing and related expenditure.
<b>Rationale:</b>	<p>This saving on salaries and case related expenditure is dependent on significant reduction in demand in Legal Services in particular in Adult Services and Children Services and also in the Regeneration and Property law areas.</p> <p>This reduction will be achieved if expected outcomes from current demand reductions activity are met.</p>

<b>Key benefits:</b>	Delivery of organisational savings.
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<b>Procurement strategy:</b>	N/A
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Impact on Residents	Outcomes
There is no impact on residents.	Reduces resilience and capacity in the Legal team

SUMMARY			
	<b>Financial Data</b>		<b>Workforce Data</b>
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	-535	<b>Employees</b>	54
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1		Year 1	
Year 2		Year 2	
Year 3	150	Year 3	2
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	150	<b>Total</b>	2

<b>Internal dependencies and external constraints</b>	This is dependent on the levels of work to the service reducing.
---	--

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)			150		
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	0	150	0	0
Cumulative Cost/(Savings)	0	0	150	150	150
<b>Payback Period: n/a</b>					

# Audit and Risk Management

Priority	X
Current Service Area	Audit and Risk Management
Reference:	Audit and Risk Management
Responsible Officer:	Head of Audit and Risk Management
Type of saving:	Stopping /Reducing service
Version:	1.0

Impact on Residents	Outcomes
There is no impact on residents.	N/A

PROPOSAL
<p><b>Proposal:</b> Reduction in the value of the externally procured internal audit contract; potentially changing the assurance model, or reducing the number of audits completed.</p>

SUMMARY			
	<b>Financial Data</b>		<b>Workforce Data</b>
<b>Base Data</b>	<b>£000</b>		
Current budget	11	Employees	14
	(net budget)		
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	11	Year 1	n/a
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5	20	Year 5	
Total	31	Total	0

<b>Resources required:</b>
----------------------------

<p><b>What needs to happen and when?</b> Reduction to be planned as organisation structures and service delivery method changes; will be built into the 2018/19 audit planning processes.</p>
---

## Democratic Services

Priority	X
Current Service Area	Democratic Services
Reference:	Democratic Services
Responsible Officer:	Democratic Services and Scrutiny Manager
Type of saving:	Stopping /Reducing service
Version:	1.0

Impact on Residents	Outcomes
There is no impact on residents.	N/A

PROPOSAL
<p><b>Proposal:</b> Reduction in staffing - deletion of two posts in 2016-17 to ensure saving acheived for 2017-18.</p>

SUMMARY			
<b>Base Data</b>	<b>Data</b>	<b>Data</b>	
	<b>£000</b>		<b>Employees</b>
<b>Current budget</b>	2,482	<b>Employees</b>	14
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	40	Year 1	1
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	40	<b>Total</b>	1

Resources required:
N/A

<p><b>What needs to happen and when?</b> This saving is being delivered in the current restructure happening in the service now and it will be implemented before the new financial year.</p>
---



## Shared Service Centre - Business Support - reduction in staffing

Priority	X
Current Service Area	Shared Service Centre
Reference:	Shared Service Centre - Business Support - reduction in staffing
Responsible Officer:	Head of Business Support
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b>                      (i) Implement a new delivery model for the 77 centralised business support roles transferred into the SSC (Phase I) in 2016/17                      (ii) Further business support staff to transfer into the SSC and integrate into new delivery model (Phase II)</p>
<p><b>Rationale:</b>                      Business Support formed part of Ways of Working Programme in 2016/17 and transferred 77 roles into SSC to complete Phase I of the original business case.                      A review of options for further centralisation of business support-type services offers the opportunity for additional savings not recognised as part of Phase I.</p>

SUMMARY			
Base Data	Financial Data	Employees	Workforce Data
	£000		
<b>Current budget</b>	2,300	<b>Employees</b>	83
<b>Savings/Invest</b>	£000	<b>Change in employees</b>	
Year 1	300	Year 1	8
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	300	<b>Total</b>	8

Key benefits
<p>Following transfer of the 77 roles into SSC, a review is being undertaken of existing processes and procedures to identify potential savings opportunities. Whilst the exact savings figure and timescales for release of savings is still to be established, currently it is anticipated that £300k of savings will be released in FY17/18.</p>

Internal dependencies and external constraints:
<p><b>Constraints</b> - full budget for transferred posts reallocated to SSC and not taken as savings by services areas. Service areas enable SSC to change existing processes and procedures.</p>

**Procurement strategy**

N/A

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	300				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>300</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>300</b>	<b>300</b>	<b>300</b>	<b>300</b>	<b>300</b>
<b>Payback Period: n/a</b>					

## Shared Service Centre

Priority	X
Current Service Area	Shared Service Centre
Reference:	Shared Service Centre
Responsible Officer:	AD Shared Services
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b> To review and implement a new delivery model for back office services provided by the Shared Service Centre with a view to maintaining or improving existing service performance and achieving proposed efficiency savings of £3.25m over the lifetime of the MTFS</p>
<p><b>Rationale:</b> Review the existing delivery model for back office services with a view to optimising service performance and efficiency savings from an alternative model. Options under review will include:</p> <ul style="list-style-type: none"> <li>i. Do Nothing (internally deliver savings through SSC)</li> <li>ii. Partner with another Local Authority / Authorities</li> <li>iii. Join an existing Public Sector Shared Service Centre</li> <li>iv. Outsource Services to Private Sector</li> </ul>

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
Current budget	9,025		336
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	0	Year 1	
Year 2	250	Year 2	tbc
Year 3	1,500	Year 3	tbc
Year 4	1,500	Year 4	tbc
Year 5	0	Year 5	
Total	<u>3,250</u>	Total	<u>0</u>

BENEFITS CASE
<p><b>Detailed description:</b></p> <ul style="list-style-type: none"> <li>i. Carry out a high-level options review (November 2016)</li> <li>ii. Carry out a detailed options appraisal including cost and benefit analysis (April 2017)</li> <li>iii. Members agree new Service Delivery Model (June 2017)</li> <li>iv. Complete Transition to New Service Delivery Model (April 2018)</li> </ul> <p>Benchmark and industry standard savings for shared services have been used to establish likely savings.</p>

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	0	250	1500	1500	
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	250	1500	1500	0
Cumulative Cost/(Savings)	0	250	1750	3250	3250
Additional Cost Estimated					

**COMMERCIAL CASE**

**Procurement strategy :**

Procurement Strategy is dependant on the option chosen. Factors influencing timescale will include:

- The requirement to tender;
- Availability of appropriate existing Shared Service model;
- Need to bespoke standardised processes.

**FINANCIAL CASE**

**Key benefits**

**Financial** - delivery of proposed MTFS savings. The benefits shown have yet to be verified through a detached business case but are an indication of when the savings would be realised. Confirmation of exact costs, benefits and timescales will be known once a detailed business case is prepared

**Non-financial** - improved service delivery through partnership working with other organisations, including access to better IT systems and sharing of improved processes and procedures

Funding Position	Total	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
	(project life)					
Revenue funding from existing budget	0	TBC				
Revenue funding required – new	0					
Project Management costs	0					
Capital funding from existing budget	0	0	0	0	0	0
Capital funding required – new	0	0	0	0	0	0

**MANAGEMENT CASE**

**Describe the delivery of the preferred option, including the approach to Project, project and change management, and the governance arrangements:**

The preferred option for new delivery model for back-office services has yet to be determined as it is subject to an options review.

The Programme Management Office is currently leading a high-level options review. This will include alternative delivery models, risks, benefits, implementation costs and transition timescales.

**Internal dependencies and external constraints:**

Front-office services - significant potential synergies with front office services; needs of both services need to be considered as part of any future service delivery option

Personnel - significant impact on staff; could be subject to TUPE, and requirement to consult with Trade Unions and Staff

## Libraries - reduce opening hours at our 6 branch libraries from 58 hrs to 36 hrs per week

Priority	X
Current Service Area	Customer Services & Libraries
Reference:	Libraries - reduce opening hours at our 6 branch libraries from 58 hrs to 36 hrs per week
Responsible Officer	AD Customer Services/Head of Customer Services and Libraries
Type of saving:	Stopping /Reducing service
Version:	1.0

Impact on Residents	Outcomes
Those who find it difficult to travel to one of the three main libraries when their local branch library is closed will feel a reduction in service. However those who are truly housebound will be able to make use of the housebound library service. This could increase volume for the housebound service and increase costs in this area.	N/A

PROPOSAL
<p><b>Proposal:</b>  <b>Reduce the opening hours of our six branch libraries</b>, namely Muswell Hill, Highgate, Alexandra, Stroud Green &amp; Harringay, St Anns and Coombs Croft, from 58 to 36 hrs per week in order to operate a one staffing shift approach.</p>
<p><b>Rationale:</b>                      Haringey Libraries have some of the longest opening hours in London, with branch libraries being open 58 hours over 6 days a week and the three large libraries open 62 hours over 7 days a week. Reducing the number of hours branch libraries are open from 58 to 36 hrs per week will bring us closer to the level of service provided elsewhere. Retaining a 7 days per week opening hours for our three main Libraries mitigates the impact of the reduction in the branches.</p>

SUMMARY			
Base Data	Financial Data	Workforce Data	
	£000	Employees	
<b>Current budget</b>	3,475	<b>Employees</b>	95
<b>Savings/Invest</b>	£000	<b>Change in employees</b>	
Year 1	150	Year 1	6
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	150	<b>Total</b>	6

<p><b>Key benefits:</b>                      Circa £150K revenue savings, primarily through reduction of staff.</p>
---

<p><b>Internal dependencies and external constraints</b>                      Requirement for staff consultation</p>
--

**Procurement strategy**

N/A

<b>Cost Benefit Analysis (CBA)</b>	<b>2017-18 £k</b>	<b>2018-19 £k</b>	<b>2019-20 £k</b>	<b>2020-21 £k</b>	<b>2021-22 £k</b>
Benefits Estimated (Savings)	150				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	<b>150</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Cumulative Cost/(Savings)	<b>150</b>	<b>150</b>	<b>150</b>	<b>150</b>	<b>150</b>
<b>Payback Period: n/a</b>					

## Shared service for Customer Services

Priority	X
Current Service Area	Customer Service & Libraries
Reference:	Shared service for Customer Services
Responsible Officer	AD Customer Services/Head of Digital Contacts
Type of saving:	New delivery model
Version:	1.0

Impact on Residents	Outcomes
Potential to provide a higher quality of contact by sharing the authorities' technologies	N/A
Increase access to skills/knowledge across authorities	N/A
Possible relocation in Face to Face centres	N/A
Ability to call on others during peak demand	N/A

PROPOSAL - STRATEGIC CASE	
<b>Proposal:</b>	Develop options for the future delivery of Customer Services.
<b>Rationale:</b>	<p>Review the existing delivery model for Customer Services with a view to optimising service performance and efficiency savings from an alternative model/s.</p> <p>Options under review will include:</p> <ul style="list-style-type: none"> <li>i. Do Nothing (internally deliver savings through, channel shift, reducing contact channels, driving further self serve and digital by default)</li> <li>ii. Partner with another Local Authority / Authorities</li> <li>iii. Join an existing Public Sector Shared Service Centre</li> <li>iv. Outsource Services to Private Sector</li> </ul>

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
Current budget	6,473		170
Savings/Invest	£000	Change in employees	
Year 1		Year 1	
Year 2		Year 2	
Year 3	1,000	Year 3	30
Year 4		Year 4	
Year 5		Year 5	
Total	1,000	Total	30

BENEFITS CASE					
<p><b>Detailed description:</b></p> <p>The development of the shared digital services with Camden and Islington and recognising that all three boroughs in this arrangement will be seeking similar savings through to 2020 provides an opportunity to explore where real synergies exist across customer services, specifically the contact centres, customer service centres and future procurement of technologies and systems.</p> <p>We know that we all experience similar challenges and are exploring similar solutions and therefore should explore whether this can be achieved together.</p> <p>All Potential options will be explored:</p> <ul style="list-style-type: none"> <li>- In-house solution</li> <li>- outsourcing options</li> <li>- Shared arrangements (Holistic, Piecemeal)</li> </ul> <p>The focus will remain on delivering high quality customer service to residents for the future that supports those that most need it and enables those that can help themselves to do so.</p> <p>Benchmarks and industry standard savings have been used to establish likely savings.</p>	<b>Cost Benefit Analysis (CBA)</b>				
		2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k
Benefits Estimated (Savings)			1000		
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	0	0	1000	0	0
Cumulative Cost/(Savings)	0	0	1000	1000	1000
Additional Cost Estimated					

**COMMERCIAL CASE**

**Market proposition**

Many London Boroughs are now exploring the possibilities of shared service delivery models with other boroughs, this is often being looked at alongside a range of alternative delivery model options such as in-house, outsource etc.

**Procurement strategy**

To be developed

**FINANCIAL CASE**

**Key benefits:**

To be determined.

Funding Position	Total	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
	(project life)					
Revenue funding from existing budget	1000			1000		
Revenue funding required – new	0					
Project Management costs	0					
Capital funding from existing budget	0					
Capital funding required – new	0					

**MANAGEMENT CASE**

**Describe the delivery of the preferred option, including the approach to Project, project and change management, and the governance arrangements**

- Exploring Shared opportunities will be a significant Council Programme.
- Robust programme/project governance will be required at feasibility, options and implementation stages.
- Change management, in respect of our future way of working and how our staff adapt to that way of working will be a key driver and measure of success.

**Internal dependencies and external constraints**

- Staff consultation.
- Consultation with residents.
- Funding to establish shared arrangements.
- Significant support service input - finance, legal, ICT, procurement, HR.



## Senior management saving

Priority	X
Current Service Area	Senior Management and Transformation & Resources
Responsible officer	AD Transformation and Resources
Reference:	Senior management saving
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b> Proposals to restructure roles relating to transformation, information, communication and senior management. Reducing duplication, maximising synergies and releasing efficiencies across programme management, information and intelligence and communication.</p>
<p><b>Rationale:</b> Creation of the new Transformation and Resources function enables us to remove duplication and focus corporate resources on the council's key priorities.</p>

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
Current budget	2,500		50
Savings/Invest	£000	Change in employees	
Year 1	400	Year 1	5
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	400	Total	5

<p><b>Key Benefits:</b> Efficiency savings plus maximising the value of analytical, planning, communication and project management capability.</p>
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<p><b>Internal dependencies and external constraints:</b> Consultation with staff will be required to realise the saving.</p>
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<p><b>Procurement strategy:</b> Not applicable.</p>
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Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	400				
Reduced benefits due to lead-on time (if applicable)	0				
Additional Cost Estimated	0				
Net Impact Cost/(Savings)	400	0	0	0	0
Cumulative Cost/(Savings)	400	400	400	400	400
Payback Period: n/a					

## Alexandra House - Decant

Priority	X
Current Service Area	All
Reference:	Alexandra House - Decant
Responsible Officer:	AD Transformation and Resources
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b> The Council currently has c.2000 staff based in River Park House and Alexandra House. Desk occupancy across the two buildings is in the region of 50-60 per cent and River Park House has space for 1000 staff. Therefore, it is feasible over time to vacate Alexandra House and base all staff in RPH, releasing rental savings ahead of a further move to new office accommodation as part of the Wood Green regeneration. The Ways of Working Programme will oversee the delivery of mobile working infrastructure that will facilitate this decant.</p>
<p><b>Rationale:</b> The Council is in the process of reducing its office footprint in the period to relocating from RPH to new office accommodation as part of the Wood Green regeneration. This proposal enables us to realise savings in the period prior to that relocation. In addition, the new landlord of Alexandra House has informed us of a rent rise from April 2017, providing an incentive to vacate the council's tenancy.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	N/A	<b>Employees</b>	N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	0	Year 1	n/a
Year 2	250	Year 2	
Year 3	750	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	1,000	<b>Total</b>	0

BENEFITS CASE						
<p><b>Detailed description:</b> The proposal is to vacate 5 floors of Alexandra House in 2017 and the remaining floors in the following twelve months. Realisation of savings will depend on renegotiation of rent as we vacate the building or our ability to sub-let those floors we do vacate. Hence, the cost/benefit model assumes savings appearing in 2018/19 and 2019/20.</p>	Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
	Benefits Estimated (Savings)		250	750		
	Reduced benefits due to lead-on time (if applicable)					
	Additional Cost Estimated					
	Net Impact Cost/(Savings)	<b>0</b>	<b>250</b>	<b>750</b>	<b>0</b>	<b>0</b>
	Cumulative Cost/(Savings)	<b>0</b>	<b>250</b>	<b>1000</b>	<b>1000</b>	<b>1000</b>
	Additional Cost Estimated					

## Translation and Interpreting Service

Priority	X
Current Service Area	Communications
Reference:	Translation and Interpreting Service
Responsible officer:	AD Communications
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal</b> To outsource translation and interpreting with a £41K FTE saving for Communications, which includes £28K staff cost and £13k software saving.</p> <p>In doing so we are recommending using a Government framework to secure a supplier used by neighbouring councils.</p> <p>The preferred supplier, The Big Word, is the only one within the framework to meet all our requirements around interpreting and translation and has all the required accreditations. They also have a track record of supporting channel shift from face-to-face to telephone.</p>

<p><b>Resources required:</b> N/A</p>
---

<p><b>What needs to happen and when?</b> Staff consultation in time for 2017/18 full year.</p>
--

SUMMARY			
Base Data	Financial Data	Workforce Data	
	£000		Employees
<b>Current budget</b>	1,364	<b>Employees</b>	22
Savings/Invest	£000	Change in employees	
Year 1	41	Year 1	2
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	<b>41</b>	<b>Total</b>	<b>2</b>

## Closure of internal print room

Priority	X
Current Service Area	Communications
Reference:	Closure of internal print room
Responsible officer:	AD Communications
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b> To close the internal print service with a saving of £50.5K in the year 2018/19. The current bulk print service is only 65% utilised.</p> <p>We will utilise our existing print framework to use suppliers which can continue to deliver a high volume and responsive service.</p>

<p><b>Resources required:</b> N/A</p>
---

<p><b>What needs to happen and when?</b> Work with Committee Services to reduce the demand for printed agendas, looking at IT solutions which allow councillors to mark up PDFs using their laptop or tablet. This development is already in the workplan of the new Shared Digital Service.</p>
--

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	1,364	<b>Employees</b>	22
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	51	Year 1	1
Year 2	51	Year 2	1
Year 3	51	Year 3	1
Year 4	51	Year 4	1
Year 5	51	Year 5	1
<b>Total</b>	51	<b>Total</b>	1

## Communications service - post deletion

Priority	X
Current Service Area	Communications
Reference:	Communications service - post deletion
Responsible officer:	AD Communications
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b>                      1 FTE staff reduction delivered through non-recruitment of a vacant post.                      We are redesigning our workforce and the way communications support is provided to ensure that:</p> <ul style="list-style-type: none"> <li>• Our resources are effectively used to support core priorities</li> <li>• We challenge council-wide spending more vigorously and promote digital as a primary means of communications.</li> </ul>

<p><b>Resources required:</b>                      N/A</p>
--

<p><b>What needs to happen and when?</b>                      The post needs to be deleted from the structure by 31st March 2017.</p>
---

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
<b>Current budget</b>	1,364		22
<b>Savings/Invest</b>	£000	<b>Change in employees</b>	
Year 1	53	Year 1	1
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	53	Total	1

## Communications income generation

Priority	X
Current Service Area	Communications
Reference:	Communications income generation
Responsible officer:	AD communications
Type of saving:	Increase in income
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b>                      Since the recruitment of a part-time commercial manager we have been able to actively pursue advertising and sponsorship across our publications, digital channels and events. As a result we are proposing a full year increase in income of £15k in 2017/18.</p>

<p><b>Resources required:</b>                      N/A</p>
--

<p>What needs to happen and when?                      N/A</p>
--

SUMMARY			
Base Data	Financial Data £000	Employees	Workforce Data
<b>Current budget</b>	1,364	<b>Change in employees</b>	22
<b>Savings/Invest</b>	£000		
Year 1	15	Year 1	n/a
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
Total	15	Total	0

# Professional Development Centre

Priority	X
Current Service Area	Professional Development Centre
Reference:	Professional Development Centre
Responsible officer:	AD Corporate Property
Type of saving:	Stopping /Reducing service
Version:	1.0

Impact on Residents	Outcomes
None	N/A

PROPOSAL
<p><b>Proposal:</b> It is proposed that the Council release a community building by selling the Professional Development Centre, which is used currently to accommodate some Council staff and also deliver professional training. This will deliver savings in running and maintenance costs in the region of £136k.</p>
<p><b>Rationale:</b> In order for the Council to deliver savings, it must consider options to consolidate capital and where appropriate, release assets to yield the capital and deliver further savings made through the prevention of servicing and maintenance costs. The savings identified here relate to the prevented cost of running the building over the period.</p>

SUMMARY			
Base Data	Financial Data	Workforce Data	
	£000		Employees
<b>Current budget</b>	157	<b>Employees</b>	8
<b>Savings/Invest</b>	£000	<b>Change in employees</b>	
Year 1	136	Year 1	8
Year 2		Year 2	
Year 3		Year 3	
Year 4		Year 4	
Year 5		Year 5	
<b>Total</b>	136	<b>Total</b>	8

<p><b>Benefits:</b> Financial: £136k</p>
--

<p><b>Internal dependencies and external constraints:</b> None</p>
--

<p><b>Procurement strategy (where applicable)</b></p> <p>Ownership of assets: This proposal recommends releasing a community building through sale, thereby reducing the Council's ownership of assets. The savings relate to the maintenance and servicing costs for the building which would subsequently be prevented.</p>
---

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	136				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
Net Impact Cost/(Savings)	136				
Cumulative Cost/(Savings)	136	136	136	136	136
<b>Payback Period: Not applicable</b>					

# Insurance

Priority	X
Current Service Area	All
Reference:	Insurance
Responsible Officer:	Risk and Insurance Manager
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
No impact on residents	N/A

PROPOSAL
<p><b>Proposal:</b> Reprocure insurance provision in conjunction with London Consortium to achieve savings.</p>
<p><b>Rationale:</b> A consortium of 8 London Boroughs (Croydon, Camden, Harrow, Islington, Kingston-upon-Thames, Lambeth, Sutton and Tower Hamlets) is reprocuring insurance provision with expected savings to Haringey of £152k.</p>

SUMMARY			
	Financial Data		Workforce Data
<b>Base Data</b>	<b>£000</b>		
<b>Current budget</b>	2,327	<b>Employees</b>	N/A
<b>Savings/Invest</b>	<b>£000</b>	<b>Change in employees</b>	
Year 1	152	Year 1	n/a
Year 2	0	Year 2	
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	<b>152</b>	<b>Total</b>	<b>0</b>

#

BENEFITS CASE
<p><b>Detailed description:</b> Property, terrorism and liability insurance arrangements will be retendered with the expectation that there will be a new contract in place for April 2017.</p>

Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
Benefits Estimated (Savings)	152				
Reduced benefits due to lead-on time (if applicable)					
Additional Cost Estimated					
<b>Net Impact Cost/(Savings)</b>	<b>152</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Cumulative Cost/(Savings)</b>	<b>152</b>	<b>152</b>	<b>152</b>	<b>152</b>	<b>152</b>
Additional Cost Estimated					



## Voluntary Severance Savings

Priority	X
Current Service Area	All
Reference:	Voluntary Severance Savings
Responsible Officer:	AD Transformation & Resources
Type of saving:	Efficiency savings
Version:	1.0

Impact on Residents	Outcomes
No impact on residents as decisions will be based on criticality of roles	N/A

PROPOSAL
<p><b>Proposal:</b> This represents the estimated saving to the Council from the voluntary redundancy arrangements currently on offer to staff. The application window closed in early December 2016. Offers will be made by early 2017 and we expect those people taking voluntary redundancy to begin to leave the council in early financial year 2017/18. Thus savings accrue to the year 2017/18.</p>
<p><b>Rationale:</b></p>

SUMMARY			
		Financial Data	Workforce Data
<b>Base Data</b>		<b>£000</b>	
<b>Current budget</b>		N/A	<b>Employees</b> style="background-color: #ffff00;">TBC
<b>Savings/Invest</b>		<b>£000</b>	<b>Change in employees</b>
Year 1	1,500	Year 1	n/a
Year 2	0	Year 2	
Year 3	0	Year 3	
Year 4	0	Year 4	
Year 5	0	Year 5	
<b>Total</b>	<b>1,500</b>	<b>Total</b>	<b>0</b>

BENEFITS CASE						
Detailed description:	Cost Benefit Analysis (CBA)	2017-18 £k	2018-19 £k	2019-20 £k	2020-21 £k	2021-22 £k
	Benefits Estimated (Savings)	1500				
	Reduced benefits due to lead-on time (if applicable)					
	Additional Cost Estimated					
	Net Impact Cost/(Savings)	<b>1500</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Cumulative Cost/(Savings)	<b>1500</b>	<b>1500</b>	<b>1500</b>	<b>1500</b>	<b>1500</b>
Additional Cost Estimated						

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## **'Your Haringey, Your Future' budget engagement summary report**

Annex 1: Budget engagement book

Annex 2: Budget engagement survey

Annex 3: Main findings

1.1 The Council launched a resident engagement exercise called Your Haringey, Your future on 20<sup>th</sup> October which ran over a four week period and closed on the 20<sup>th</sup> November 2016. This included a variety of elements:

- A 4-page budget booklet was delivered to every home via Haringey People, while also sending the booklet to partnership organisations, voluntary groups and businesses in the borough
- All local libraries in the borough had copies of the booklet and questionnaire
- Budget information and ways of getting involved was also replicated through our dedicated budget pages on our website
- The booklet translated in the top three languages in the borough, Polish, Turkish and Somalian
- The public were able to participate via our online survey which allowed people to feed back their priorities
- Six public drop-in events in town centre locations with high foot fall including The Mall in Wood Green and two of our main libraries
- A partnership forum with the voluntary sector

1.2 Continual publicity and promotion of the exercise took place over the four week period with various channels being used to encourage participation:

- Haringey People, which will be distributed between October 19<sup>th</sup> and October 23<sup>rd</sup>
- The Council's weekly resident e-newsletter during the 4-week period which goes to 40,000 people
- Social media – twitter and facebook prompts
- Community websites – Haringay online
- Local newspapers
- Poster sites in town centre locations, Wood Green JCD, Customer service centres
- Distribution via voluntary groups and community organisations
- Via the council's partnership news bulletin which goes to 450 different groups.

1.3 The budget booklet included information in most accessible way possible, explaining how the council's budget is currently allocated, how the budget

has changed and why and how the council is changing to deal with cost pressures. Please see **Annex 1- budget booklet**

- 1.4 The survey produced was available online, upon request and in all local libraries. The survey focused around two main questions around our major areas of council spend in relation to services and support that people receive. The list was drawn up from the Corporate Plan priority areas. The survey invited people to select five areas that are most important to them and five areas that are least important – Please see **Annex 2**
- 1.5 A discussion with the Voluntary Sector Forum took place on 31st October which, amongst other issues, considered how they can work alongside the council to deliver services and help meet local needs in the midst of our financial challenges. 27 VCO representatives attended a two hour session.
- 1.6 We engaged with hundreds of residents at our various budget drop-in events across the borough, setting up in six locations including main town centres and three main libraries. The on-street events enabled us actively reach residents where there was high footfall. The drop-ins presented the budget booklets in A0 display boards, with at least four briefed officers on hand to discuss the budget on a one-to-one basis. The officers were able to record and take respondents through the survey using iPads to swiftly take them through our priority list.
- 1.7 We visited locations across the borough:

Location	Date
Muswell Hill Broadway - St James Square	Monday 24th October, 1pm to 4pm
Crouch End, Town Hall Square	Tuesday 1st November, 3pm to 6:30pm
Tottenham, Marcus Garvey Library	Wednesday 9th November, 1pm to 4pm
Wood Green, The Mall Shopping Centre	Saturday 12th November, 11am – 2pm
Hornsey Library	Tuesday 15th November, 4pm to 7pm
Tottenham, The High Road junction with West Green Road	Thursday 17th November, 1pm to 4pm

## 2. Engagement Findings

- 2.1 During the four week engagement period we received a total of **834 responses** to our survey, 226 of which were obtained over our six drop-in events, 7 responses sent in via our free post and the rest via our online survey which we publicised and promoted through various online channels and social media. For full breakdown please see **Annex 3**.
- 2.2 The significant majority of respondents were Haringey residents, making up 93% of respondents. There was a good range of different demographic characteristics. Just over half of the respondents were female (53%). The majority of respondents were aged between 30-49 with the 35-45 age group being the highest proportion of respondents (26%). We received surveys from all postal districts in the borough, however the majority of responses came from residents in the N22 area (44%). The highest proportion of respondents classified themselves as White British (36%) with the second highest figure 14% of respondents preferring not to say.
- 2.3 The feedback process highlighted that there was a solid understanding of austerity and the funding challenges local authorities face. Conversation at our drop-in events showed that the public found it incredibly difficult to prioritise just five of the most important.. A few people were unwilling to participate in the survey based on this. This view was also echoed in some of the comments received from the survey responses.
- 2.4 When asked to identify 5 things of the that are most important(Q3) - Children and Families services made up the top three slots in the top five priorities –with **School improvement** seen as the top priority in terms of things that the borough should strive for, closely followed by **Early help and prevention** and **family support and safeguarding**. Also making the top five of people’s priorities was **Parks**, with 29%, closely followed by **Maintaining Independence**, Under Adults Social care with 27% of respondents opting for this.
- 2.5 At the end of the ‘most important’ spectrum was **Sports development** with just 5% of respondents considering it a priority. This resonated with findings for the question of least important with **Sports development** marginally topping the ‘less important’ list with 36% of respondents opting for this service, this was closely followed by **Promoting healthy lifestyles** with 34% of respondents choosing this.

What should the Council prioritise its increasingly limited resources on?

Q3. Please tick the 5 things that are MOST IMPORTANT to you:		
1	School improvement	321
		38%
2	Early help and prevention	307
		37%
3	Family support / safeguarding	246
		29%
4	Parks	238
		29%
5	Maintaining independence	224
		27%

- 2.6 From positions sixth to thirteenth place the results were fairly equal, with another one of the other Children and Families services – **Children in Care** sitting just outside the top five in position.
- 2.7 While much of the ‘most important’ priorities identified related to Children and Families, the general comments collected were mainly around Environment and Neighbourhood services, such as speeding issues on side roads and a call for more traffic calming measures. Better road maintenance, Cleaner streets and lots of complaints about flytipping being an issue from N22, N15 and N17 respondents.
- 2.8 Other salient points that came through were around Housing, especially affordable housing and how the council should focus on building more affordable homes and investing in the existing housing stock to improve standards. Community safety was also mentioned a lot with the need for streets to be better policed.

2.9 When asked to identify 5 things that are less important (Q4) Sports development came top (36%). Closely followed by Promote healthy lifestyles (34%) Leisure centres and Jobs and Road maintenance all making the top five too.

**What should the Council prioritise its increasingly limited resources on?**

<b>Q4. Please tick the 5 things that are LESS IMPORTANT to you:</b>		
<b>1</b>	Sport development	302
		36%
<b>2</b>	Promote healthy lifestyles	287
		34%
<b>3</b>	Leisure centres	198
		24%
<b>4</b>	Jobs, skills and new opportunities	179
		21%
<b>5</b>	Roads maintenance	178
		21%

2.10 On picking less important things much of the spontaneous comments were around Healthier living options – many felt that the council should not be responsible for delivery these services and the financial responsibility should fall on NHS or more onus on individuals to ensure they live healthier lifestyles.

2.11 Otherwise the feedback gathered did not present any strong opinions/views expressed by particular groups of residents based on the basic characteristics.

2.12 In terms of feedback from the Voluntary Sector, many of the representatives said they will struggle with the cuts and threats around premises/business rates.

2.13 When comparing feedback to previous pre-budget engagement exercises, there appears to be shift away from universal services although this is

difficult to compare exactly because we did not collect data in the same way. In 2014, the last time the council conducted a similar exercise, the public were asked to rank priority areas according to themes rather than specific services. Supporting families to thrive was the top priority followed closely by cleaner, greener, safer public spaces and streets.

2.14 In 2014 there was strong recognition for family support and early help, but with stronger sentiment for street cleaning, waste and refuse. Much of the qualitative feedback cited the need to focus more resources in this area.

#### 2.15 Priorities in 2014

Supporting children and families to thrive	22%
Cleaner, greener, safer public spaces and streets	20%
Promoting economic growth	19%
Enabling adults to live longer, healthier lives	18%
Better housing and stronger communities	16%
Health and wellbeing strategy	5%

## 12 Use of Annexes

- Annex 1** Copy of the Budget booklet
- Annex 2** Copy of Questionnaire
- Annex 3** Full breakdown of consultation findings:



## How we are changing

As well as becoming smaller with fewer staff and buildings, we're changing the way we deliver many of our services



**We're focusing on prevention, by working with partners, including the NHS, to help people before any problems they are experiencing get worse.**

For example our Family Support service brings together schools, children's centres and community organisations to identify families who are experiencing problems at the earliest possible stage so that the right support can be provided



**We're making it easier for people to access services online whenever you need it**

We don't want people to wait on a telephone or in a long queue to reach us. You can do pretty much whatever you want online 24/7 on our website. Why not open a Haringey account today at [www.haringey.gov.uk/myaccount?](http://www.haringey.gov.uk/myaccount?)



**We're bringing new investment to the borough**

Regenerating areas of the borough brings jobs, housing, new businesses, community facilities and other opportunities. Did you know that Tottenham is now home to the National College for Digital Skills?

## Tell us your priorities

Please go online and complete a quick questionnaire at [www.haringey.gov.uk/budget](http://www.haringey.gov.uk/budget) or pick up a copy in your local library or come to one of our events

**Muswell Hill Broadway** - St James Square

**Monday 24th October** 1pm to 4pm

**Crouch End** - Town Hall Square, The Broadway

**Tuesday 1st November** 3pm to 6:30pm

**Tottenham** - Marcus Garvey Library, Phillip Lane

**Wednesday 9th November** 1pm to 4pm

**Wood Green** - The Mall  
**Saturday 12th November** 11am – 2pm

**Hornsey Library** - Haringey Park  
**Tuesday 15th November** 4pm to 7pm

**Tottenham** - Outside Costa Coffee, High Road junction with West Green Road

**Thursday 17th November** 1pm to 4pm

Please tell us by Sunday 20th November

**PRIORITY**

If you want this in your own language, please tick the box, fill in your name and address and send to the freepost address below

**বাংলা** Bengali   
আপনি যদি এটা আপনার নিজের ভাষায় পেতে চান তাহলে অনুগ্রহ করে সঠিক বাংলা টিক্ চিহ্ন দিন, আপনার নাম ও ঠিকানা লিখুন এবং নিচের বিনা ডাকমাশুলের ঠিকানায় পাঠিয়ে দিন।

**Français** French   
Pour recevoir ces informations dans votre langue, veuillez inscrire votre nom et adresse et renvoyer ce formulaire à l'adresse ci-dessous. Le port est payé.

**Polski** Polish   
Aby otrzymać niniejszy dokument we własnym języku, należy zaznaczyć odpowiednie pole, wpisać swoje imię, nazwisko i adres oraz odesłać formularz na podany poniżej bezpłatny adres.

**Soomaali** Somali   
Haddii aad qoraalkan ku rabto luuqadaada, fadlan sax mari sanduukha, kusoo buuxi magaca iyo ciwaankaaga, kuna soo dir boostada hoose ee lacag la'aanta ah.

**Español** Spanish   
Si desea recibir este documento en su idioma, marque la casilla, escriba su nombre y domicilio, y envíe este formulario a la dirección con franqueo pagado que se indica más abajo.

**Türkçe** Turkish   
Bu kitapçığın Türkçesini istiyorsanız lütfen kutuyu işaretleyip, adınızı, soyadınızı ve adresinizi yazarak posta pulu yapıtırmadan aşağıdaki adrese gönderin.

Please indicate if you would like a copy of this letter in another language not listed or any of the following formats and send to the freepost address below.

- Large print
- On audio tape
- Another language
- On disk
- Braille
- Please state: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Freepost RLXS-XZGT-UGRJ, Translation & Interpreting Services,  
6 Floor, River Park House, 225 High Road, N22 8HQ

## Your Haringey Your Future

Your council is changing with further cuts to our funding. What are your priorities?



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Tell us at  
[www.haringey.gov.uk/budget](http://www.haringey.gov.uk/budget)

**Haringey**  
LONDON



# Introduction by Cllr Claire Kober Leader of Haringey Council



## What would you do if your salary was cut by 40% but your household bills increased?

That is the situation we find ourselves in after the Government cut our funding in real terms by 40%. At the same time demand for services, such as providing care for vulnerable people, has been increasing.

I said before that I am not prepared to manage decline which is why, while changing the way the council works, our schools continue to show significant improvements, we have more award-winning parks than ever before, investment has gone into leisure centres and libraries and we are working hard to bring new jobs, homes and business growth to the borough.

The job is getting tougher though which is why we need your help. On top of the savings already delivered, we still need to find more in the coming years. This is because demand is rising for specialist services such as caring for vulnerable adults, children's social care and emergency housing for homeless people.

Before we come up with new ideas for savings we would like you to tell us what is important to you. If you were in my shoes what areas of council spend would you prioritise? And what is less important to you?

To help we have produced this 6-page booklet to give you more information on our priorities, our budget and how it's changing. I would be really grateful if you could spend a few minutes to complete a short questionnaire. The information will help us in future decision making.

To take part go to  
[www.haringey.gov.uk/budget](http://www.haringey.gov.uk/budget)

or pick up a questionnaire in your local library or come to one of our events - details of which are on page 5 of this booklet.

## Our priorities

In 2015 we set out a 5-year-plan for improving Haringey. These are our priorities and what has been delivered.



## How our budget has changed

Since 2010 The Government has cut the money that we receive by around **40%** in real terms

We have 45% fewer staff with back office costs cut from £32.1 million to £18 million

We have a shared IT service with Islington and Camden

We own 12 fewer council buildings, while making better use of our remaining buildings - for example by bringing services together under one roof at Marcus Garvey library.

We've saved **£160m**

But we're **spending more money** on meeting rising demand for specialist services

Since 2013 The number of adults receiving support for learning and mental health has risen by 17%

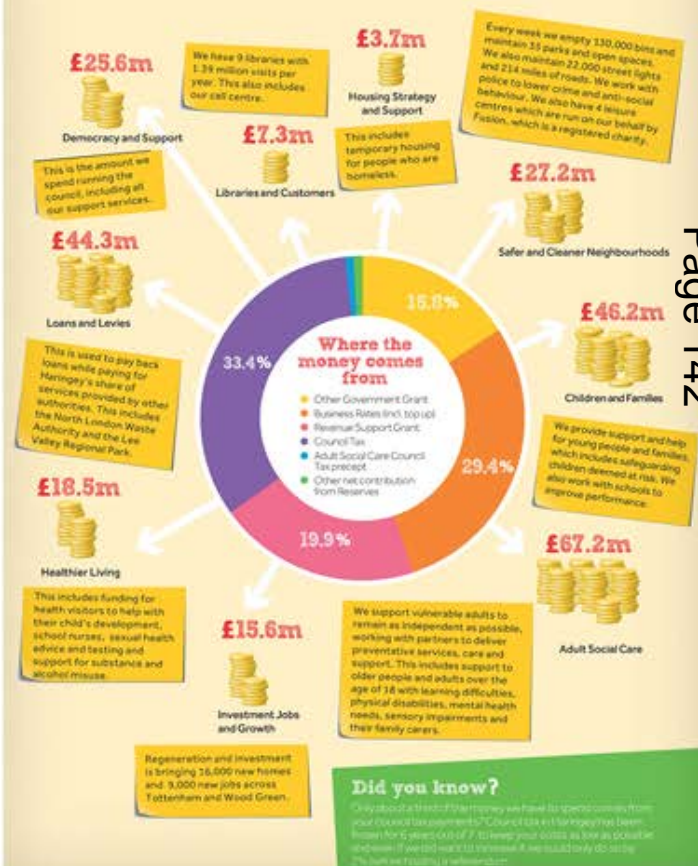
Unless we change the way we do things our spend on Adult Social Care is set to go up by a third from £46 million, in 2013 to £95 million by 2018/19

The number of people who have been made homeless and require emergency housing has risen by 11%

We're having to spend **£80 million** more per year

## What we spend your money on

In 2016/17 our budget is **£255.6m**. This is how we are spending it.



## Your Haringey, Your Future

Since 2010 the Government has cut the money that we receive by around 40% in real terms. Yet on the other hand we are spending more in areas like adult social care and emergency housing because the number of people who need our help is on the increase.

This means that we need to save more money on top of the £160 million already saved since 2010. Before any decisions are made we want you to help by telling us what areas of council spend would you prioritise and what is less important to you?

Read more on the budget by visiting our budget pages [www.haringey.gov.uk/budget](http://www.haringey.gov.uk/budget)

Please submit response no later than 20<sup>th</sup> November 2016 – You can hand in your questionnaire to any library reception or send your response in an envelope to:

6<sup>th</sup> Floor  
River Park House  
225 High Road  
N22 8HQ  
Please write: Freepost RLXS-XZGT-UGRJ

### About you

- Q1 Are you a:**
- Resident of Haringey.....
  - A business.....
  - A Councillor.....
  - Other .....
- Please specify: \_\_\_\_\_

- Q2 In which postal district do you live?**
- N2.....
  - N4.....
  - N6.....
  - N8.....
  - N10.....
  - N11.....
  - N15.....
  - N17.....
  - N22.....
  - Other .....
- Please specify: \_\_\_\_\_

## Your priorities

### What should the Council prioritise its increasingly limited resources on?

#### Q3. Please tick the 5 things that are MOST IMPORTANT to you:

##### Libraries and Customer

Libraries - We have 9 libraries with 770,000 books borrowed every year .....

Customer service - People can contact us online, face-to-face and over the telephone. We take around 740,000 contacts from our customers each year .....

##### Children and Families

School improvement and learning- We support schools, children's centres and nurseries to maintain high standards while making sure that every child has a school place and participates in education. This includes a Virtual School specifically for children in foster or residential care. We also provide support and training for governors .....

Early help and prevention- We work with young people and families to identify any problems or challenges they may be experiencing so that the right type of community-wide support can be provided. This includes children's centres and the Bruce Grove Youth Hub .....

Family support /safeguarding - We work more intensively with families experiencing difficulties, doing everything possible to keep the family unit together while making sure that their children are not at risk. We also recruit foster carers to look after children who are at risk.....

Children in Care - As a last resort we will take children at risk into our care, making sure that the young people receive the right support and education .....

##### Adult Social Care

Maintaining independence - The Council's reablement and enablement services support patients who have experienced changes in their health as a result of surgery, illness or injury. We help people to regain their independence and to learn or relearn daily living skills which prevent them from staying or going into hospital or residential care .....

Assessment and long term care- We work closely with individuals; their family and/or carer to create a support plan that describes the care and support needed - this could be in the community, through housing-related support or schemes such as Shared Lives -and how they can use their personal budget to best effect to pay for it. Most of the budget in this area is spent on care packages for adults.....

Adults Safeguarding- We work with health service and other agencies to reduce the risk of harm for people with care and support needs. Working with the courts, we also protect people who are unable to make their own decisions about treatment or care.....

##### Healthier Living

Protect and improve health while preventing illnesses- For example, this is through promoting immunisation programmes, sexual health services, drugs and alcohol services, health visiting, school nursing and the Family Nurse Partnership programme.....

**Promote healthy lifestyles** -This includes support to reduce obesity and help for people to give up smoking.....

**Improve healthcare services** - We provide advice and evidence of what works and doesn't work to the local NHS .....

**Safer and Cleaner Neighbourhoods**

**Leisure centres** - We have four leisure centres which are operated on the council's behalf by Fusion which is a registered charity. They include Park Road/Tottenham Green Pools and Fitness and Broadwater Farm Community Centre. New River Sport and Fitness is leased to Fusion and not within the management contract .....

**Sport development** - We promote physical activity with events and resident engagement throughout the year. This includes the School Swimming programme, London Youth Games, the Year of Walking, sports club support and activities for older and less active people .....

**Parks** - There is nearly 400 hectares of parks and open space in Haringey, the majority of which is managed by Haringey Council's Parks Service. We maintain 58 parks and open spaces, 22 of which have been accredited with Green Flags .....

**Community safety** - We work with partners to prevent and reduce crime - for example we work with young people to reduce gang activity. We also work with ex-offenders to reduce re-offending

**Roads maintenance** - We maintain 214 miles of roads and 23,000 street lights. Last year (2015/16) we repaired 3,960 potholes .....

**Refuse and recycling collection** - We empty 130,000 bins every week and collected a total of 32,313 tonnes of recycling last year (2015/16) .....

**Street cleaning** - We spend £8 million a year on street cleaning, which includes cleaning our town centres and main roads at least daily and the rest of the borough's roads at least once a week, and picking up, on average, 600 fly-tips every week. We hand out in the region of 400-500 fines each year for dumping, littering and not dealing with waste responsibly .....

**Investment, Growth and Jobs**

**Jobs, skills and new opportunities** - We bring new investment into the borough encouraging business growth, job creation and helping people develop new skills

**Housing**

**New homes** - By seeking investment we encourage new homes to be built, making them as affordable as possible. In Tottenham and Wood Green we want to see 16,000 new homes built across Tottenham and Wood Green by 2025 .....

**Homeless advice and support** - We give help to families at risk of becoming homeless, providing information, advice and support on what their housing options are .....



**Q4. Please tick the 5 things that are LESS IMPORTANT to you:**

Libraries and Customer

Libraries - We have 9 libraries with 770,000 books borrowed every year .....

Customer service - People can contact us online, face-to-face and over the telephone. We take around 740,000 contacts from our customers each year .....

Children and Families

School improvement and learning- We support schools, children's centres and nurseries to maintain high standards while making sure that every child has a school place and participates in education. This includes a Virtual School specifically for children in foster or residential care. We also provide support and training for governors .....

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Assessment and long term care- We work closely with individuals; their family and/or carer to create a support plan that describes the care and support needed - this could be in the community, through housing-related support or schemes such as Shared Lives -and how they can use their personal budget to best effect to pay for it. Most of the budget in this area is spent on care packages for adults.....

Adults Safeguarding- We work with health service and other agencies to reduce the risk of harm for people with care and support needs. Working with the courts, we also protect people who are unable to make their own decisions about treatment or care.....

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Protect and improve health while preventing illnesses- For example, this is through promoting immunisation programmes, sexual health services, drugs and alcohol services, health visiting, school nursing and the Family Nurse Partnership programme.....

Promote healthy lifestyles -This includes support to reduce obesity and help for people to give up smoking.....

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**Safer and Cleaner Neighbourhoods**

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**New homes** - By seeking investment we encourage new homes to be built, making them as affordable as possible. In Tottenham and Wood Green we want to see 16,000 new homes built across Tottenham and Wood Green by 2025 .....

**Homeless advice and support** - We give help to families at risk of becoming homeless, providing information, advice and support on what their housing options are .....





About you

- Q7 What is your age?**
- 18 or under .....
  - 19 - 24 .....
  - 25 - 29 .....
  - 30 - 34 .....
  - 35 - 39 .....
  - 40 - 44 .....
  - 45 - 49 .....
  - 50 - 54 .....
  - 55 - 59 .....
  - 60 - 64 .....
  - 65 - 69 .....
  - 70 - 74 .....
  - 75 - 79 .....
  - 80 or over .....
  - Prefer not to say .....
- Q8 What is your gender?**
- Female.....
  - Male.....
  - Prefer not to say .....
- Q9 Do you have a physical or mental health condition or illness lasting or expected to last 12 months or more?**
- Yes .....
  - No.....
  - Prefer not to say .....
- Q10 What is your ethnic group?**
- White British .....
  - White Irish.....
  - White Other - Greek / Greek Cypriot.....
  - White Other - Turkish.....
  - White Other - Turkish Cypriot .....
  - White Other - Kurdish.....
  - White Other - Gypsy / Roma.....
  - White Other - Irish Traveller .....
  - Black or Black British: African .....
  - Black or Black British: Caribbean .....
  - Asian or Asian British: Indian .....
  - Asian or Asian British: Pakistani .....
  - Asian or Asian British: Bangladeshi .....
  - Asian or Asian British: East African Asian .....
  - Mixed: White and Black African.....
  - Mixed: White and Black Caribbean.....
  - Mixed: White and Asian.....
  - Chinese .....
  - Any other ethnic background.....
  - Prefer not to say .....

If you ticked "Any other ethnic background", \_\_\_\_\_  
 please tell us:

**Thank you for taking the time to complete this questionnaire**

Your Haringey, Your future – Budget engagement November 2016

Engagement findings – PART A

Q1. Are you a:

Resident of Haringey	A business	A Councillor	Other	Total	No reply
776	33	7	18	834	-
93%	4%	1%	2%	100%	-

Q2. In which postal district do you live?

N2	N4	N6	N8	N10	N11	N15	N17	N22	Other	Total
7	50	22	125	51	9	96	93	369	12	834
1%	6%	3%	15%	6%	1%	12%	11%	44%	1%	100%

What should the Council prioritise its increasingly limited resources on?

Q3. Please tick the 5 things that are MOST IMPORTANT to you:		
1	School improvement	321
		38%
2	Early help and prevention	307
		37%
3	Family support / safeguarding	246
		29%
4	Parks	238
		29%
5	Maintaining independence	224

Q4. Please tick the 5 things that are LESS IMPORTANT to you:		
1	Sport development	302
		36%
2	Promote healthy lifestyles	287
		34%
3	Leisure centres	198
		24%
4	Jobs, skills and new opportunities	179
		21%
5	Roads maintenance	178

		27%
<b>6</b>	Children in Care	221
		26%
<b>7</b>	Community safety	201
		24%
<b>8</b>	Assessment and long term care	197
		24%
<b>9</b>	Street cleaning	189
		23%
<b>10</b>	New homes	188
		23%
<b>11</b>	Libraries	185
		22%
<b>12</b>	Refuse and recycling collection	165
		20%
<b>13</b>	Adults Safeguarding	161
		19%
<b>14</b>	Protect and improve health while preventing illnesses	137
		16%
<b>15</b>	Improve healthcare services	117
		14%
<b>16</b>	Leisure centres	103
		12%
<b>17</b>	Homeless advice and support	100
		12%
<b>18</b>	Promote healthy lifestyles	92
		11%
<b>19</b>	Jobs, skills and new opportunities	92
		11%
<b>20</b>	Customer service	88
		11%
<b>21</b>	Roads maintenance	84
		10%

		21%
<b>6</b>	New homes	160
		19%
<b>7</b>	Customer service	158
		19%
<b>8</b>	Street cleaning	155
		19%
<b>9</b>	Improve healthcare services	145
		17%
<b>10</b>	Parks	143
		17%
<b>11</b>	Refuse and recycling collection	139
		17%
<b>12</b>	Homeless advice and support	137
		16%
<b>13</b>	Protect and improve health while preventing illnesses	133
		16%
<b>14</b>	Community safety	129
		15%
<b>15</b>	Libraries	122
		15%
<b>16</b>	Adults Safeguarding	107
		13%
<b>17</b>	Assessment and long term care	104
		12%
<b>18</b>	Maintaining independence	89
		11%
<b>19</b>	Early help and prevention	71
		9%
<b>20</b>	Family support / safeguarding	66
		8%
<b>21</b>	School improvement	62
		7%

<b>22</b>	Sports Development	44
		5%
<b>Total</b>		<b>834</b>
		<b>100%</b>
<b>No reply</b>		-
		-

<b>22</b>	Children in Care	30
		4%
<b>Total</b>		<b>804</b>
		<b>100%</b>
<b>No reply</b>		-
		-

**Q5. Do you have any general comments? (Please see part B)**

**Q6. If you would like us to update you on these engagement findings, as well as keeping you in touch with other Council issues. Please provide your email address: (Record stored with Comms)**

**Q7. What is your age?**

18 or under	19 - 24	25 - 29	30 - 34	35 - 39	40 - 44	45 - 49	50 - 54	55 - 59	60 - 64	65 - 69	70 - 74	75 - 79	80 or over	Prefer not to say	No reply	Total
5	29	75	97	110	109	90	59	38	45	28	22	6	7	24	90	834
1%	3%	9%	12%	13%	13%	11%	7%	5%	5%	3%	3%	1%	1%	3%	11%	100%

**Q8. What is your gender?**

Female	Male	Prefer not to say	No reply	Total
449	273	21	91	834
54%	33%	3%	11%	<b>100%</b>

**Q9. Do you have a physical or mental health condition or illness lasting or expected to last 12 months or more?**

Yes	No	Prefer not to say	No reply	Total
71	490	73	200	834
9%	59%	9%	24%	<b>100%</b>

**Q10. What is your ethnic group?**

<b>White British</b>	300
	36%
<b>White Irish</b>	49
	6%
<b>White Other - Greek / Greek Cypriot</b>	22
	3%
<b>White Other - Turkish</b>	22
	3%
<b>White Other - Turkish Cypriot</b>	12
	1%
<b>White Other - Kurdish</b>	18
	2%
<b>White Other - Gypsy / Roma</b>	7
	1%
<b>White Other - Irish Traveller</b>	12
	1%
<b>Black or Black British: African</b>	32
	4%
<b>Black or Black British: Caribbean</b>	35
	4%
<b>Asian or Asian British: Indian</b>	15
	2%
<b>Asian or Asian British: Pakistani</b>	4
	0%
<b>Asian or Asian British: Bangladeshi</b>	13
	2%
<b>Asian or Asian British: East African Asian</b>	9
	1%
<b>Mixed: White and Black African</b>	7
	1%

<b>Mixed: White and Black Caribbean</b>	5
	1%
<b>Mixed: White and Asian</b>	15
	2%
<b>Chinese</b>	14
	2%
<b>Any other ethnic background</b>	60
	7%
<b>Prefer not to say</b>	64
	8%
<b>No reply</b>	119
	14%
<b>Total</b>	834
	<b>100%</b>

## General Fund Capital Programme 2017/18-2025/26

Capital Programme - approved at cabinet in June 2016	Ten Year Planned Capital Expenditure										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
	C'fwd	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
			MTFS								
Name of Capital Investment Proposal	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Primary School modernisation and enhancement	1,079	5,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000
Primary School - new pupil places	1,175	4,000	700	20	20	20	0	0	0	0	0
Professional Development Centre		100	350	500	0	0	0	0	0	0	0
Youth Services	149										
Devolved Schools Capital	0	550	0	0	0	0	0	0	0	0	0
Secondary School modernisation and enhancement	1,580	-38	591	1,728	1,871	2,022	0	0	0	0	0
Secondary Schools old PFI	0	1,538	1,409	1,272	1,129	978	0	0	0	0	0
<b>Total Priority 1 - Children &amp; Young People</b>	<b>3,982</b>	<b>11,150</b>	<b>6,050</b>	<b>6,520</b>	<b>6,020</b>	<b>6,020</b>	<b>3,000</b>	<b>3,000</b>	<b>3,000</b>	<b>3,000</b>	<b>3,000</b>
Aids, Adap & AssistTech (Home Owners)	0	1,818	1,818	1,818	1,818	1,818	1,818	1,818	1,818	1,818	1,818
Community Reablement Hubs	150	150	50	0	0	0	0	0	0	0	0
New Day Opportunities Offer - Ermine Road	305	161	0	0	0	0	0	0	0	0	0
<b>Total Priority 2 - Adults</b>	<b>455</b>	<b>2,129</b>	<b>1,868</b>	<b>1,818</b>	<b>1,818</b>	<b>1,818</b>	<b>1,818</b>	<b>1,818</b>	<b>1,818</b>	<b>1,818</b>	<b>1,818</b>
Street Lighting	0	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000
Borough Roads(Highways planned maintenance)	0	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000
Structures(Highways)	0	300	320	350	340	350	340	0	0	0	0
Flood Water Management(Drainage) Gold	0	500	530	560	590	620	650	680	710	750	790
Borough Parking Plan	5	300	300	300	300	0	0	0	0	0	0
CCTV control room	0	2,100	0	0	0	0	0	0	0	0	0
Local Implementation Plan(LIP)	0	2,617	2,700	2,700	2,700	2,700	2,700	2,700	2,700	2,700	2,700
Developer S106/S278	820	1,600	1,700	1,800	1,900	2,000	2,100	2,200	2,300	2,400	2,500
Parks Asset Management:		350	350	350	350	350	350	350	350	350	350
Active Life in Parks:	202	230	230	230	230	230	230	230	230	230	230
Parkland Walk Bridges	0	300	300	300	300	0	0	0	0	0	0
Asset Management of Council Buildings	55	2,500	2,500	2,500	0	0	0	0	0	0	0
<b>Total Priority 3 - Clean and Safe</b>	<b>1,082</b>	<b>14,797</b>	<b>12,930</b>	<b>13,090</b>	<b>10,710</b>	<b>10,250</b>	<b>10,370</b>	<b>10,160</b>	<b>10,290</b>	<b>10,430</b>	<b>10,570</b>
Tottenham Hale - Green and Open Space	0	1,580	1,400	3,815	6,870	3,200	900	2,810	550	1,450	50
Tottenham Hale District - Streets and Spaces	979	870	650	3,570	3,260	3,500	3,265	2,350	500	50	50
Opportunity Investment Fund	225	3,074	0	0	0	0	0	0	0	0	0
Growth on the High Road (GotHR)	675	831	0	0	0	0	0	0	0	0	0
Bruce Grove station forecourt	0	400	400	200	0	0	0	0	0	0	0
North Tottenham Townscape Heritage Initiative	0	400	1,095	673	0	0	0	0	0	0	0
Heritage building improvements	15	0	1,000	500	500	500	0	0	0	0	0
Northumberland - Highways and Controlled Parking	0	545	540	0	0	0	0	0	0	0	0
High Road West business acquisition	0	2,000	4,000	6,000	10,000	10,000	20,000	30,000	0	0	0
White Hart Lane - public realm improvements	0	2,131	2,735	0	0	0	0	0	0	0	0

Capital Programme - approved at cabinet in June 2016	Ten Year Planned Capital Expenditure										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26
	C'fwd	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
			MTFS								
Site Acquisitions Fund (Tottenham and Wood Green)	0	16,750	10,000	10,000	10,000	0	0	0	0	0	0
Wards Corner Compulsory Purchase Order	0	9,200	8,700	0	0	0	0	0	0	0	0
Wood Green Action Plan (focused local planning policy)	106	300	300								
Wood Green Station Road meanwhile	0	300	200								
Civic Centre	0	150	450	1,000	1,400	0	0	0	0	0	0
Ways of Working Programme	416	200	200	200	0	0	0	0	0	0	0
Marsh Lane	1,094	8,021	6,371	0	0	0	0	0	0	0	0
Hornsey Town Hall	44	860	23	24	0	0	0	0	0	0	0
Alexandra Palace - Heritage Lottery Fund	0	3,900	2,100	0	0	0	0	0	0	0	0
Alexandra Palace - Ongoing maintenance	78	1,923	400	400	400	400	400	400	400	400	400
Winkfield Road feasibility study	192	103	0	0	0	0	0	0	0	0	0
Alexandra Palace - West Yard Storage Project	0	2,500	0	0	0	0	0	0	0	0	0
Low Carbon Zones	243	133	110	0	0	0	0	0	0	0	0
Bruce Castle	174										
<b>Total Priority 4 - Growth and Employment</b>	<b>4,240</b>	<b>56,171</b>	<b>40,674</b>	<b>26,382</b>	<b>32,430</b>	<b>17,600</b>	<b>24,565</b>	<b>35,560</b>	<b>1,450</b>	<b>1,900</b>	<b>500</b>
Modular Build Programme	0	2,000	3,500	2,500	2,500	0	0	0	0	0	0
Property Acquisitions Scheme	0	3,000	7,440	8,640	9,860	3,000	0	0	0	0	0
Temporary Accommodation Supply Conversion	0	350	0	0	0	0	0	0	0	0	0
Compulsory Purchase Orders - Empty Homes	0	525	525	525	525	525	525	525	525	525	525
<b>Total Priority 5 - Housing</b>	<b>0</b>	<b>5,875</b>	<b>11,465</b>	<b>11,665</b>	<b>12,885</b>	<b>3,525</b>	<b>525</b>	<b>525</b>	<b>525</b>	<b>525</b>	<b>525</b>
Business Improvement Programme	1,737	3,000	0	0	0	0	0	0	0	0	0
Corporate IT Board	1,177	1,177	1,000	1,000	0	0	0	0	0	0	0
ICT Shared Service	0	750	750	1,000	0	0	0	0	0	0	0
Evergreening	727	950	950	950	950	950	950	950	950	950	950
Customer Services	622	951	374	0	0	0	0	0	0	0	0
Libraries IT and buildings upgrade	0	3,580	2,000	0	0	0	0	0	0	0	0
<b>Total Priority 6 - Enabling</b>	<b>4,263</b>	<b>10,408</b>	<b>5,074</b>	<b>2,950</b>	<b>950</b>	<b>950</b>	<b>950</b>	<b>950</b>	<b>950</b>	<b>950</b>	<b>950</b>



<b>DRAFT HRA Summary</b>	<b>Original 2016/17 Budget £'000</b>	<b>Approved Increase / (Decrease) £'000</b>	<b>Revised 2016/17 Budget £'000</b>	<b>Proposed Change £'000</b>	<b>2017/18 Draft Budget £'000</b>
Dwelling Rental Income	(82,850)	0	(82,850)	1,012	(81,838)
Non Dwelling Rents	(2,997)	0	(2,997)	(133)	(3,130)
Hostel Rental Income	(1,268)	0	(1,268)	(486)	(1,754)
Leasehold Service Charge Income	(7,101)	0	(7,101)	(42)	(7,143)
Tenant Service Charge Income	(9,978)	0	(9,978)	290	(9,688)
Miscellaneous Income	(6,612)	0	(6,612)	157	(6,455)
Housing Management Costs & NNDR	6,373	0	6,373	(260)	6,113
Supported Housing	366	0	366	(366)	0
Repairs & Maintenance	4,540	0	4,540	(4,540)	0
Bad Debt Provision	1,022	0	1,022	0	1,022
Non-HfH Estates Costs	7,450	0	7,450	33	7,483
<b>Total Managed Accounts</b>	<b>(91,055)</b>	<b>0</b>	<b>(91,055)</b>	<b>(4,335)</b>	<b>(95,390)</b>
Community Alarm	135	0	135	0	135
Other Property Costs	2,058	0	2,058	0	2,058
Regeneration Team Recharge	805	0	805	(41)	764
New Build	2,200	0	2,200	(2,200)	0
Environmental Services Recharges	1,111	0	1,111	0	1,111
Housing GF & CDC Recharge	3,040	0	3,040	414	3,454
Adults Recharges	254	0	254	0	254
Capital Financing Costs	13,101	0	13,101	(3,101)	10,000
Depreciation Charge	18,000	0	18,000	0	18,000
Management Fee	34,419	1,988	36,407	3,540	39,947
<b>Total Retained Accounts</b>	<b>75,123</b>	<b>1,988</b>	<b>77,111</b>	<b>(1,388)</b>	<b>75,723</b>
<b>TOTAL HOUSING REVENUE ACCOUNT</b>	<b>(15,932)</b>	<b>1,988</b>	<b>(13,944)</b>	<b>(5,723)</b>	<b>(19,667)</b>

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**Report for:** Adults and Health Scrutiny Panel – 20 December 2016

**Title:** Work Programme Update

**Report authorised by :** Bernie Ryan, Assistant Director of Corporate Governance

**Lead Officer:** Christian Scade, Principal Scrutiny Officer, 0208 489 2933,  
[christian.scade@haringey.gov.uk](mailto:christian.scade@haringey.gov.uk)

**Ward(s) affected:** All

**Report for Key/  
Non Key Decision:** N/A

**1. Describe the issue under consideration**

1.1 This report gives details of the proposed scrutiny work programme for the remainder of the municipal year.

**2. Cabinet Member Introduction**

N/A

**3. Recommendations**

3.1 (a) That the Panel considers its work programme, attached at **Appendix A**, and considers whether any amendments are required.

(b) That the Overview and Scrutiny Committee be asked to endorse any amendments, at (a) above, at its next meeting.

**4. Reasons for decision**

4.1 The work programme for Overview and Scrutiny was agreed by the Overview and Scrutiny Committee at its meeting on 21 July 2016. Arrangements for implementing the work programme have progressed and the latest plans for the Adults and Health Scrutiny Panel are outlined in **Appendix A**.

**5. Alternative options considered**

5.1 The Panel could choose not to review its work programme however this could diminish knowledge of the work of Overview and Scrutiny and would fail to keep the full membership updated on any changes to the work programme.

## 6. Background information

- 6.1 The careful selection and prioritisation of work is essential if the scrutiny function is to be successful, add value and retain credibility. At its first meeting of the municipal year, on 6 June 2016, the Overview and Scrutiny Committee agreed a process for developing the 2016/17 scrutiny work programme.
- 6.2 Following this meeting, a number of activities took place, including a public survey and Scrutiny Cafe, where over 90 suggestions, including a number from members of the public, were discussed by scrutiny members, council officers, partners, and community representatives. From these activities issues were prioritised and an indicative work programme agreed by the Overview and Scrutiny Committee in late July.
- 6.3 Whilst Scrutiny Panels are non-decision making bodies, i.e. work programmes must be approved by the Overview and Scrutiny Committee, this item gives the Panel an opportunity to oversee and monitor its work programme and to suggest amendments.
- 6.4 In addition, following discussion by the Panel on 11 July, it was agreed an in-depth piece of work should be undertaken on Physical Activity for Older People. The timescale for this review is outlined below:

Activity	Dates
Review set up by Panel / OSC	Jul 2016
Scoping	Aug / Sept 2016
Scoping Document agreed by OSC	17 Oct 2016
Evidence Gathering	Oct 2016 – Jan 2017
Analyse findings / develop recommendations	Jan / Feb 2017
Draft report signed off - with comments from legal / finance	23 Feb 2017
Draft report considered by the Panel	6 Mar 2017
OSC to discuss / agree final report	27 Mar 2017
Cabinet Response	May / Jun 2017

### Forward Plan

- 6.5 Since the implementation of the Local Government Act and the introduction of the Council's Forward Plan, scrutiny members have found the Plan to be a useful tool in planning the overview and scrutiny work programme. The Forward Plan is updated each month but sets out key decisions for a 3 month period.
- 6.6 To ensure the information provided to the Panel is up to date, a copy of the most recent Forward Plan can be viewed via the link below:
- <http://www.minutes.haringey.gov.uk/mgListPlans.aspx?RP=110&RD=0&J=1>
- 6.7 The Panel may want to consider the Forward Plan and discuss whether any of these items require further investigation or monitoring via scrutiny.

### Recommendations, Actions and Responses

- 6.8 The issue of making, and monitoring, recommendations/actions is an important part of the scrutiny process. A verbal update on actions completed since the last meeting will be provided by the Principal Scrutiny Officer.

### **Contribution to strategic outcomes**

- 6.9 The individual issues included within the Adults and Health Scrutiny Panel work programme were identified following consideration, by relevant Members and officers, of the priorities within the Corporate Plan. Their selection was based on their potential to contribute to strategic outcomes, specifically in relation to Priority 2 – “*Enable all adults to live healthy, long and fulfilling lives*”.

## **7 Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)**

### **Finance and Procurement**

- 7.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications then these will be highlighted at that time.

### **Legal**

- 7.2 There are no immediate legal implications arising from this report.
- 7.3 Under Section 21 (6) of the Local Government Act 2000, an Overview and Scrutiny Committee has the power to appoint one or more sub-committees to discharge any of its functions.
- 7.4 In accordance with the Council’s Constitution, the approval of the future scrutiny work programme and the appointment of Scrutiny Panels (to assist the scrutiny function) falls within the remit of the Overview and Scrutiny Committee.
- 7.5 Scrutiny Panels are non-decision making bodies and the work programme and any subsequent reports and recommendations that each scrutiny panel produces must be approved by the Overview and Scrutiny Committee. Such reports can then be referred to Cabinet or Council under agreed protocols.

### **Equality**

- 7.6 The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:
- Tackle discrimination and victimisation of persons that share the characteristics protected under S4 of the Act. These include the characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (formerly gender) and sexual orientation;

- Advance equality of opportunity between people who share those protected characteristics and people who do not;
- Foster good relations between people who share those characteristics and people who do not.

7.7 The Panel should ensure that it addresses these duties by considering them within its work plan, as well as individual pieces of work. This should include considering and clearly stating;

- How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics;
- Whether the impact on particular groups is fair and proportionate;
- Whether there is equality of access to services and fair representation of all groups within Haringey;
- Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.

7.8 The Panel should ensure that equalities comments are based on evidence. Wherever possible this should include demographic and service level data and evidence of residents/service-users views gathered through consultation.

## **8 Use of Appendices**

### **Appendix A – Work Programme**

## **9 Local Government (Access to Information) Act 1985**

9.1 External web links have been provided in this report. Haringey Council is not responsible for the contents or reliability of linked websites and does not necessarily endorse any views expressed within them. Listings should not be taken as an endorsement of any kind. It is your responsibility to check the terms and conditions of any other web sites you may visit. We cannot guarantee that these links will work all of the time and we have no control over the availability of the linked pages.

**Adults and Health Scrutiny Panel – Work Programme 2016/17**

<b>Meeting</b>	<b>Agenda Items</b>	<b>Details and desired outcome</b>	<b>Lead Officer / Witnesses</b>
<b>11 July 2016</b>	Terms of Reference / Membership	To set out the terms of reference and membership for Overview and Scrutiny	Christian Scade, Principal Scrutiny Officer
	Appointment of Non Voting Co-opted Member	To appoint Helena Kania as a non-voting co-opted Member of the Panel	Christian Scade, Principal Scrutiny Officer
	Primary Care Update	To focus on the following issues: Tottenham Hale; Estates; Technology	Cassie Williams, AD, Primary Care Quality & Development, CCG
	Physical Activity for Older People - Initial Scoping for Scrutiny Project Work	To receive a presentation from the DPH to help the Panel scope a project for 2016/17 that has realistic aims and objectives with clear links to council priorities	Jeanelle De Gruchy, Director of Public Health
	Addressing community wellbeing: taking forward the findings of the evaluation report of Neighbourhoods Connect	To consider findings from the Neighbourhoods Connect evaluation report	Charlotte Pomery, AD, Commissioning
	Cabinet Member Q&A	An opportunity to question the Cabinet Member for Finance and Health in relation to: Public Health; Health devolution pilots; Safeguarding adults; Adults with disabilities and additional needs; Adult social care; and Health and social care integration and commissioning.	Cllr Arthur, Cabinet Member, Finance and Health
	Work Programme Development	To receive an update on the work programme development process.	Christian Scade, Principal Scrutiny Officer

Appendix A

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
<b>29 September 2016</b>	Foot Care Update	To update the Panel on local foot care services following scrutiny work that took place during 2015/16.	Sanjay Mackintosh Head of Strategic Commissioning
	Target Operating Model (TOM) to enable <i>Healthy, Long &amp; Fulfilling Lives</i>	An opportunity for scrutiny input before Cabinet. This will include a timetable for TOM in terms of (a) what's been achieved; (b) what happens next; and (c) options for scrutiny involvement moving forwards.	John Everson AD, Adult Social Services
	Commissioning for Better Outcomes – Peer Review Update on Actions Presentation	<a href="#">This was requested by the Panel in January 2016.</a> This update, suggested for Autumn 2016, will focus on promoting a sustainable and diverse market place, including areas identified for consideration by the peer review team. Information will be provided via PowerPoint presentation (based on the Cambridge presentation)	Charlotte Pomery, AD, Commissioning
	Home Care Market Verbal Update	To receive a verbal update on the Home Care Market across Haringey.	Charlotte Pomery, AD, Commissioning
<b>5 October 2016</b>  <b>Enfield Civic Centre</b>	North Middlesex University Hospital – focusing on A&E performance	<p>North Middlesex University Hospital has recognised that urgent improvements must be made to its accident and emergency department following a Care Quality Commission (CQC) report (July 2016)</p> <p>This meeting will be hosted by LB Enfield – <a href="#">further information is available via the LB Enfield website – link here.</a></p>	Enfield Scrutiny Team coordinating



Appendix A

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
17 November 2016	Budget Monitoring	<p>An update on the financial performance of P2 Services (Adults Social Care, Commissioning &amp; Public Health)</p> <p>This item will <a href="#">take into account issues discussed in February 2016</a>, including the Council's Brokerage Service, Intermediate Care Strategy and the Recruitment and Retention Strategy for Adult Services.</p>	<p>Cabinet Member, Finance and Health</p> <p>Beverley Tarka, Director Adult Social Services</p> <p>Dr. Jeanelle de Gruchy Director of Public Health</p> <p>Charlotte Pomery, AD Commissioning</p>
1 December 2016	Adult Safeguarding	<p>Following scrutiny work undertaken last year it is likely KLOE for this meeting will focus on <i>"what does good look like for an adult at risk?"</i></p> <p>The items listed below will enable scrutiny to ask questions / look for evidence in terms of: continuity of relationships for the adult with professionals; adults at risk being heard and involved in decisions – "Nothing about me without me"; understanding the person; Safeguarding being personalised; partnership working – with the adult and between agencies; and professionals showing concerned curiosity and due regard.</p>	<p>Charlotte Pomery, AD Commissioning</p> <p>Martin Haines, Inspection Manager, CQC</p>
	Care Quality Commission – Inspection Programme	<p>An opportunity for Members of the panel to hear about the CQC's strategic approach to their work as well as to understand issues and trends arising from (adult social care) inspections locally as they affect Haringey residents.</p>	

Appendix A

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
	Making Safeguarding Personal (MSP)	<p>This item will be structured as follows, with presentations on the following:</p> <ol style="list-style-type: none"> <li>1. To set the scene, Dr Cooper will give an overview of this sector led initiative.</li> <li>2. Following this introduction, and based on a recent ADASS study (“a temperature check” ) Dr Cooper will reflect on progress to date across the country.</li> <li>3. Haringey officers will then outline how MSP has been developed locally.</li> </ol>	<p>Dr Adi Cooper, Independent. Chair, Haringey's SAB</p> <p>Beverley Tarka, Director Adult Social Services</p>
	Safeguarding Adults Board – Annual Report 2015/16	<p>To review the annual report of the Safeguarding Adults Board and to consider (and comment on) the Strategic Plan for 2016/17, including the updated delivery plan (to be attached as an appendix).</p> <p>To set the scene, and to structure the discussion, a covering report will be prepared by Patricia Durr.</p> <p>This report will also include a summary of the learning arising from the Section 42 enquiry that was undertaken following a BBC London report which reported that</p>	<p>Dr Adi Cooper, Independent. Chair of Haringey's SAB</p> <p>Patricia Durr, SAB Business Manager</p> <p>Beverley Tarka, Director Adult Social Services</p>

Appendix A

Meeting	Agenda Items	Details and desired outcome	Lead Officer / Witnesses
		there had been a lack of care for an elderly lady living at home with dementia.	
		Issues concerning MSP will be picked up under the MSP item above.	
	Transforming care in Haringey	<p>A covering report will set out national principles concerning Transforming Care (Winterbourne View) with information from North Central London included.</p> <p>A presentation, on day opportunities transformation in Haringey, will be given at the meeting.</p>	Charlotte Pomery, AD, Commissioning
<b>20 December 2017</b>	Budget Scrutiny	P2 Budget Proposals ref Draft MTFS	<p>Cabinet Member, Finance and Health</p> <p>Beverley Tarka, Director Adult Social Services</p> <p>Dr. Jeanelle de Gruchy Director of Public Health</p> <p>Charlotte Pomery, AD Commissioning</p>

Appendix A

<b>6 March 2017</b>	Update Regarding General Practice in Haringey	To focus on Tottenham Hale and the other new estates (details TBC)	Cassie Williams, AD, Primary Care Quality & Development, CCG
	Day Opportunities Transformation	To build on the presentation / timetable provided to the Panel in March 2016 with input from the Stakeholder Steering Group.  Details to be confirmed, following discussion at the Budget Monitoring Panel meeting on 17 <sup>th</sup> November 2016.  Site Visits will also be arranged to The Haynes (Jan/Feb) and Ermine Road (late Feb/early March)	Beverley Tarka, Director Adult Social Services  Charlotte Pomery, AD, Commissioning
	Better Care Fund Update (Date TBC)	This was requested by the Panel in January 2016. To include info on: (a) progress concerning themes/actions from the Care Homes Deep Dive and the Falls Deep Dive; and (b) the costs / cost savings associated with the actions.	Marco Inzani Commissioning Lead for Better Care Fund
	Community Wellbeing Model (Date / Details TBC)	Based on the discussion / requests made by the Panel in July 2016. Scope TBC	Dr Tamara Djuretic, AD, Public Health
	Cabinet Member Q&A	Review of the year with questioning to focus on: Public Health; Health devolution pilots; Safeguarding adults; Adults with disabilities and additional needs; Adult social care; and Health and social care integration and commissioning.	Cllr Arthur, Cabinet Member, Finance and Health
	Physical Activity for Older People	Final Report	Christian Scade, Principal Scrutiny Officer

**Other Items (TBC):**

**Early Supported Discharge**

- To follow up on the issues and concerns raised by the NCL JHOSC during 2015/16
- Input from Sarah Price, Chief Officer, Haringey CCG, was suggested at the March 2016 meeting of the Panel.

**Foot Care**

- An update for 2017/18 was requested at the September 2016 AHSP meeting (Details TBC)

**ITOM**

- Next steps TBC following discussion at the September 2016 AHSP meeting (February 2017 TBC)

**Adult Packages of Care**

- For further consideration following discussion at the November budget monitoring meeting.
- Information from the Corporate Delivery Unit to be circulated to the Panel
- Details TBC

**Adult Safeguarding**

- To ensure any issues arising from the meeting on 1 December 2016 are picked up in the 2017/18 work programme
- The minutes from this meeting will be published via the link below in due course
- <http://www.minutes.haringey.gov.uk/ieListDocuments.aspx?CId=804&MId=7838&Ver=4>

**Items to be considered elsewhere:**

**NCL JHOSC / BEH Sub Group**

- Quality Accounts for Healthcare providers, including the North Middlesex University Hospital NHS Trust, and BEH Mental Health NHS Trust. Timings and ways of doing this, including joint scrutiny, need to be confirmed for 2016/17.

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